

# **Administrative Officer People & Culture**

Location: [Africa] [Kenya]

Town/City: Nairobi

Category: Administration/Corporate Services

Job Type: Fixed term, Full-time

You will be required to produce a current (within 3 months) Original Police Clearance Certificate or waiting receipt during interview In case you are shortlisted

Job Title: Administrative Officer People & Culture

Reporting to: People & Culture Director

Grade Level: 13

Work Location: Nairobi

#### **Purpose of Position**

Provide overall administration and coordination services for the People & Culture department ensuring that the department is administratively supported to promote child wellbeing outcomes.

#### **Major Responsibilities**

#### Administrative Support to the People & Culture Directorate, 40%

- Support the P & C department in the delivery of People & Culture services
- Participate in the delivery of People & Culture functions including but not limited to; Recruitment,
  Administration of Compensation & Benefits, Employee Relations, Learning and development,
  Staff care and other P and C functions as may be required from time to time



- Coordinate administrative support for the People and Culture Directorate including but not limited to offering secretariat services, consolidating reports, maintenance of office assets, equipment and maintain adequate supplies/stationary
- Prepare correspondence on staff matters; bank, visa, certificate of service, letters.
- Ensure effective and efficient facilitation of departmental meetings, events, activities and projects
- Ensure timely disbursement of P & C correspondences.
- Ensure provision of excellent front desk services to P & C visitors.

## Personnel Records and People & Culture Information Management, 30%

- Develop and maintain a People & Culture document management system that ensures safe and orderly custody of P & C information both manually and electronically.
- Create and ensure completeness of personnel files that meet the compliance standards
- Ensure personnel files are up to date and are stored, updated, archived and destroyed in accordance to the WVK Policies and government regulations.
- Support in timely retrieval of personnel files for use by P and C officers, auditors or any other authorized persons.
- Ensure confidentiality of staff records in accordance to WVK polices and the data protection regulations.
- Maintain up to date key P & C records including, Polices, Business processes, Organizational structures, Annual Operations Plans etc

Management of People & Culture Information Systems, 20%



- Ensure that all People related data captured in the HRIS is 100% complete and correct
- Build capacity of staff and line Managers on utilization of People & Culture information System
- Conduct ESS/MSS orientation for new / existing staff and managers to ensure staff data on OP is always 100% updated.
- Create and update frameworks for enabling OP System functionality and ensure that staff are correctly pinned for correctness of data.
- Liaise with the P&C users on a regular basis to ensure that Our People data is accurate
- Run regular HRIS Reports to ensure that error rates are maintained at 0%
- Generate reports (gender ratios, employment changes, leave balances, turnover ratios etc..) for performance tracking and management decisions
- Ensure accurate and timely submission of annual employee census report

## Collaboration & Networks, 5%

- Actively participate in roll out of P & C initiatives
- Participate in committees and taskforces, as assigned
- Participation in Inter agency workgroups and other Networks

### Any other Duty assigned by supervisor or designee 5%

- Participate in Trans teams and support other initiatives by partners in the spirit of integration
- Any other duties as might be assigned from time to time



## **Knowledge, Skills and Abilities**

- Must have a university degree in Human Resource Management, Information Sciences, Social sciences or related field
- A professional Diploma in Human Resources Management is required if the first degree is not in HRM
- Must be a member of a recognized member of IHRM
- A minimum of three years' experience in human resources generalist role
- Experience in use of Human Resources Information System
- Proficiency in computer applications.
- Experienced in cross-cultural environment.
- Must be conversant with the local and international labor legislations
- Experience in records management