

# Community Engagement & Social Change Officer (Nablus)

Location: [Europe & the Middle East] [Palestine]

Town/City: Nablus

Category: Field Operations

Job Type: Open-ended, Full-time

## JOB PURPOSE

The purpose of this position is to implement sponsorship standards in coordination with volunteer child development works and facilitate community understanding, acceptance and implementation of WV JWG's development approach in target communities.

- Implement child sponsorship operations and standards in coordination with child development monitors (CDMs).
- Implement World Vision's programme approach in targeted area programmes (AP) to facilitate strong community engagement and ownership by local stakeholders and partners in the implementation process.

## MAJOR RESPONSIBILITIES

% of time	Activity	End Results
55%	<b><i>Sponsorship</i></b>	

***Operations: Implement child sponsorship operations and standards in coordination with child development monitors (CDMs).***

1. With support of CESC Coordinator design and implement the sponsorship plan in the area program.
2. Identify and select and manage CDMs in coordination with the CESC Coordinator and build their capacity and skills and raise their awareness on WV programs as needed to ensure high quality of implementation
3. Implement meaningful Sponsorship activities and events while ensuring child engagement throughout the events
4. Ensure to meet all child sponsorship standards

1. Work plan developed that successfully delivers on sponsorship operations and standards annually.
2. Qualified, active CDMs volunteer with World Vision.
3. Sponsorship activities are implemented
4. Sponsorship standards in the zone are clearly understood and met. RCs are registered and monitored according to standards. Transitions and new AP start-ups are managed with the community. Most vulnerable children are identified and participate in programming.
5. Strong relations are maintained
6. SIP recommendations are implemented
7. Child protection

	<p>for new, running or phasing out Aps (SOI and CMI including sponsor queries, gift notifications, community gifts). Work to identify the most vulnerable children.</p> <p>5. Build strong relationships with children, parents and stakeholders to help increase community awareness of Sponsorship and its integration with WV's programs</p> <p>6. Implement SIP recommendations and action plan</p> <p>Comply with child protection standards in sponsorship processes and report incidents in cooperation with CPA and CESC coordinators.</p>	<p>standards in sponsorship are adhered to.</p>
40%	<p><b><i>Community Engagement &amp; Social Change: Implement World Vision's programme approach in targeted AP to facilitate strong community</i></b></p>	<p>1. Communities are engaged and ownership fostered through improved implementation</p>

***engagement and ownership  
by local stakeholders and  
partners in the  
implementation process.***

1. Implement WV's programme approach in targeted AP with high quality and good community engagement.
2. Support in developing strong collaborative relations with local stakeholders and develop partnerships across the AP. Serve as a liaison between WV and local community in the AP.
3. Implement local planning processes at the village level and participate in the annual community engagement and annual planning (CEAP) and sharing of monitoring and evaluation information with communities in alignment with WV's development programme approach and with

of World Vision JWG's programme approach. The programme approach is implemented with high quality.

2. Respective AP operates with strong, effective, collaborative community relations and local stakeholders. Evidence of local stakeholders participating in social change processes with increased ownership.
3. Local context and priority relations are understood and included in programming.
4. Projects are implemented with active community engagement. Micro projects and Community GNs are implemented with community on time.
5. Information regarding World Vision is well presented to the

support from Monitoring & Communication Officers, and in cooperation with the CESC coordinator.

4. Provide guidance and input to the CESC Coordinator on relevant micro projects, and manage community GNs and other joint activities with the CDMs.

5. Communicate WV's identity, mission, vision, core values and our approach to development when engaging with community stakeholders and act accordingly. This includes orientation on child sponsorship messaging integrated with broader community engagement process.

6. Identify and communicate community priorities, vulnerabilities, vulnerable

community. Community groups, especially vulnerable ones, are represented in local programming and operations.

6. Community priorities, vulnerabilities and other local context information identified and communicated to ensure contextualization of programming.

7. AP operates with ongoing reflection and learning across zones as well as with the community.

8. continuous engagement is maintained at the AP level with the parents, caregivers and other vulnerable groups.

9. Community is aware of the community feedback mechanisms

groups to the CESC Coordinator and other technical coordinators and help the team to map and allocate WV resources accordingly in alignment with WV's Programme Approach and LEAP 3.

7. Participate in learning and sharing events with other partners at the AP level. Contribute to ongoing reflection and learning within the team to improve programme performance and mutually share learning and experience with other zonal staff

8. Participate in learning and sharing events with caregivers, parents, stakeholders and most vulnerable groups and ensure continuous engagement with these groups to maintain WV's program approach.

	<p>9. Communicate existence and use of community feedback mechanisms</p> <p>10. Ensure effective Child participation in WV programming and governance</p>	
5%	<p><b>Other</b></p> <ol style="list-style-type: none"> <li>1. Assist the Monitoring and communication officers in preparing semi-annual, annual, and end of project reports required by internal, donor, government and interest bodies</li> <li>2. Support monitoring and communications officers in the monitoring of projects. Support interpretation of monitoring</li> <li>3. Support emergency response as needed.</li> <li>4. Attend and participate in</li> </ol>	<ol style="list-style-type: none"> <li>1. Comms and Monitoring officer receives effective support throughout his monitoring and communication activities.</li> <li>2. Feedback is provided in time and in good quality.</li> <li>3. Disaster management supported as needed.</li> <li>4. Spiritual nurture activities participated in and contributed to, as appropriate.</li> <li>5. Positive security culture contributed to.</li> </ol>

	<p>WV's spiritual nurture, as appropriate, and other organizational activities and events.</p> <p>5. Be responsible for own security and actively contribute to a positive security culture.</p> <p>6. Abide by the security policies and procedures and report any incidents or breaches to line manager and / or security manager.</p> <p>Perform other duties as assigned by the Line Manager</p>	<p>6. Accountability demonstrated to all security policies and procedures.</p> <p>7. Other duties attended to.</p>
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## KNOWLEDGE/QUALIFICATIONS FOR THE ROLE

### Required Professional Experience

- Previous relevant experience, including at least 3 years of development facilitation in and with communities
- Experience with program assessment, design, implementation, monitoring and evaluation processes.
- Experience with faith, community based and child focused empowerment programs.



Required Education, training, license, registration, and certification	Degree in social science or related subjects to development or relevant years of work experience .
Preferred Knowledge and Qualifications	<ul style="list-style-type: none"> <li>• Strong understanding of community-led development work</li> <li>• Creative and able to apply innovative thinking, partnership building and problem solving skills;</li> <li>• Strong facilitation skills, including catalyzing, connecting, and building the capacity of community groups</li> <li>• Good analytical and writing skills; Basic understanding of design, monitoring, and evaluation</li> <li>• Good interpersonal skills and cross-cultural sensitivity, abilities to work as a team.</li> <li>• Effective in written and oral communication; able to speak and write with a proper standard of English.</li> <li>• Computer literacy; Strong computer skills including Word, Excel, PowerPoint</li> <li>• Integrity and strong identification with WV Core Values</li> <li>• Position is based in Nablus</li> </ul>

Travel and/or Work Environment Requirement	Willingness to be flexible with hours when necessary and able to travel often in the field	Physical Requirements		Language Requirements	
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## KEY WORKING RELATIONSHIPS

Contact (within WV or outside WV)	Reason for contact	Frequency of contact
Community Engagement & Social Change Coordinator	Approval, Consultation and guidance	Daily
DME / communication coordinator (Zonal)	Compliance with LEAP/DM&E standards	Monthly
SRS team at the NO	Insure standards are met with quality	Weekly
Technical leads	Technical review/recommendations/staff development	Weekly
CMs	Coordination  Guidance	Daily
Zonal Admin/Procurement	Purchasing/tendering/contracting	As required
Finance	Budgets revision/planning	As required
Community Engagement & Social Change Coordinator	Approval, Consultation and guidance	Daily
DME / communication coordinator (Zonal)	Compliance with LEAP/DM&E standards	Monthly
SRS team at the NO	Insure standards are met with quality	Weekly

## DECISION MAKING

- Routine decisions within scope of work
- Decisions related to day to day management of work as per the job responsibilities stated above
- Purchasing decisions made within approval limits for this position

## CORE COMPETENCIES – For all positions, select the top 3 prioritized competencies from below.

Click [here](#) for a quick overview of our Core Competencies.

? Be Safe and Resilient	? Build Relationships	? Learn and Develop	? Partner and Collaborate
? Deliver Results	? Be Accountable	? Improve and Innovate	? Embrace Change

For Management positions only, select the top 2 prioritized competencies from below.

? Model Self-Management	? Engage, Influence, Lead and Grow Others	? Run an Effective and Agile Organisation	? Develop the Organisation for the Future
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## APPROVALS

Manager Name:	Manager Approval Date:
P&C Name:	P&C Approval Date: <a href="#">Click or tap to enter a date.</a>

**World Vision is committed to the protection of children and vulnerable adults and does not employ staff whose background is not suitable for working with children or vulnerable adults.**

