Program Quality and Strategy Manager, WV South Sudan

Location: [Africa] [South Sudan]

Town/City: Juba

Category: Knowledge Management

Job Type: Fixed term, Full-time

*Please submit your CV in English.

PURPOSE OF POSITION:

This position will provide overall technical leadership to the strategy and projects monitoring, evaluation, accountability and learning (MEAL) functions for the World Vision South Sudan program. The Program Quality and Strategy Manager will lead a robust knowledge management, evidence and learning processes. The position will oversee realization of global and national office strategy with evidence presented through Child well-being milestones, Strategic partnerships for evidence with agencies, international and national NGOs, third party monitors, academic and research institutions. The position will also oversee implementation of the WVSS digital transformation strategy and related initiatives such

as Compliance and Risk Management.

KEY RESPONSIBILITIES:

Strategy Development and Monitoring:

- Provide technical support in strategy design, cascading, monitoring, reporting and reviews in alignment with Our Promise, GFO, regional and country priorities based on context.

- Ensure annual strategy review conducted as part of the FY21-25 strategy implementation plan.

- Coordinate with the lead SO on engagement and functioning of the South SST (strategy support team).

- Lead development of the annual program framework and NO FY priorities.

- Ensure that strategy drives programming in World Vision South Sudan ensuring projects contribute to strategy, alignment of national office department plans to strategy.

- Coordinate, mobilize and monitor promising conversations by all staff.

- Ensure strategy and CWB measurement frameworks are functional meet required standards.

- Provide leadership to tracking progress towards the global strategy, national office strategy, and reporting on Child Well-Being, project models uptake.

- Collaborate with projects, departments to report on WV Partnership mandates such as the PCPR, GNOD, DM Scorecard, lessons learned action plans and AAPs.

- Responsible for all Category-III (Sustained Humanitarian Response SHR) and national office mandates for program quality and reporting.

Program Planning, Assessment and Design:

- Participate in the development of program/project design documents, and development of concept papers and proposals.

- Facilitate assessments and operational research for contextual understanding, identifying opportunities, vulnerabilities, capacities and resources, deciding feasibility and setting DME priorities.

- Responsible for Annual Programme Framework including tracking and reporting.

- Ensure project alignment to National office strategy.

Monitoring Evaluation, Reporting and Learning:

- Work with programme development team to ensure quality programming, adherence to minimum World Vision International DM/LEAP standards, Core humanitarian and SPHERE standards, as well as monitoring of cross-cutting themes such as peacebuilding, gender, environment, protection, disability and Christian commitments.

- Ensure projects achieve and sustain updated M&E appendices ensuring compliance with donor requirements.

- Ensure internal, external or joint assessments, baselines and evaluation are conducted on time with clear terms of reference developed in collaboration with relevant project support teams/ stakeholders.

- Support management to generate national level systems/dashboards for monitoring project progress.

- Develop quality control systems and mechanisms guarantee proper documentation, aggregation, management and reporting of quality data.

- Strong partnerships for monitoring including joint cluster, third party monitors or

- Achieve use of partnership close out tools including.

- Ensure cash programmes conduct context monitoring and analysis to inform programming.

- Lead the process of tracking progress and reporting on progress towards the annual response plans, Child Well Being (CWB) reporting, and national office strategy using standardized indicators, measurement tools and templates.

- Lead achievement of data quality ensuring projects use and report quality data.

- Coordinate with Global Center, Technical Service Organisation (TSO) and other entities to conduct real Time Learning activities and share findings to inform programming.

- Collaborate with communications to publish papers, abstracts, brochures, fact-sheets, publications.

Information Management, Innovation, Adaptive Learning and Technologies:

- Support identification of strategic research priorities in collaboration with sector advisors, global centre evidence and learning team and programme development.

- Support prioritized operations research including contributing towards acquiring funding for research.

- Lead roll-out of Digital Transformation Strategy and scale up electronic MEAL using technologies/platforms such as Horizon Reimaged, geographic information system, and mobile based platforms such as ONA/ODK, Last Mobile Mile Solutions (LMMS).

- Responsible for adapting integrated data capture and centralized storage accessible by authorized users and management user needs.

- Roll-out partnership or donor adaptive learning models such as annual community review and planning.

- Oversee integration of periodic review meetings as part of the project implementation.

- Coordinate operations research initiatives and publications.

- Keep abreast with MEAL best practices and technologies.

Humanitarian Accountability, Risk and Compliance:

- Lead roll-out of accountability standards such as Program Accountability Framework (PAF), Accountability to Affected Populations (AAP), and Do-No-Harm, ensuring MEAL staff have capacity.

- Ensure mainstreaming of accountability in program designs, management and reporting.

- Ensure cross functional coordination mechanisms to advance accountability and community-based responses.

- Ensure all priority organizational risks are identified, updated and mitigation measures put in place.

- Coordinate regular updating of Riskonnect and field office compliance framework.

- Ensure tools and technologies for HA are funded, available and used by projects.

Team Management and Capacity Building:

- Support the training and skills development of MEAL staff in HAP, CHS, LEAP including areas of program assessment, design, monitoring and evaluation methodologies.

- Develop a mentorship program for national staff aimed at enhancing their capacity and skills to assume increased M&E and programming responsibilities.

KNOWLEDGE, SKILLS & ABILITIES:

- A minimum of 10 years of MEAL experience with international NGOs or development programmes in food security and livelihoods, food assistance, health and nutrition, education and cash transfers. Five years of this experience should have been at national or headquarter level in both development and fragile contexts, and donors such as USAID, BHA, FCDO, WFP, FAO, UNICEF, ADH, GAC.

- Excellent technical and summary written and verbal communication skills in English, including report reviews, writing skills.

- Ability to engage with government, international and national NGOs, and senior leaders on issues of justice, child rights and development and maintain effective partnerships.

- Excellent relationship building and people management skills.

- Excellent community development and project management skills and thorough understanding of cluster, and donor and World Vision partnership frameworks.

- Experience leading internally and externally collaborated joint interagency assessments, baselines, evaluation and research using different approaches/methodologies i.e., SMART, Market monitoring approaches, JAM tools etc.

- Experience working with government, partners/ consortiums supporting MEAL related functions.

- Excellent computer skills and M&E technologies/software application which include among others: Data analysis packages such as SPSS, STATA, geographical information systems, Microsoft teams, google sheets, ONA/Open Data Kit (ODK) or relevant cloud-based databases/platforms.

- Excellent skills in data collation/information management, data presentation/visualization.

- Cross-cultural sensitivity, flexible worldview, and ability to work with a wide range of people from different backgrounds.

- Knowledge of and adherence to the core humanitarian principles/standards.

- Experience with different donor MEAL systems, tools and standards.

- Experience with World Vision Disaster Management CAT-III response MEAL systems/tools- EWEA, BRAT tools, Program Accountability Framework, response plans etc.

- Futuristic approaches cognizant of COVID-19 in MEL.

- Mature, committed Christian who is able to lead and inspire others.

- Master's degree in Relevant postgraduate qualifications in monitoring and evaluation, development studies, public health, rural development, economics, statistics or demography.

- Project Management pro.

Preferred:

- Strong experience in managing staff, partners and facilitating capacity building.

- Strategic thinking skill, strong in managing people and problem-solving abilities, networking and negotiating skills.

Work Environment/Travel:

- Field-Based (National office). The position requires ability and willingness to travel domestically and stay in different locations including camping if accommodations are not available. This travel will require up to 30% of the time.