



Ref: AAI/MDU/CNS-2/AMC LINES/2022

Date: 04.07.2022

**SECTION –I**

**Notice Inviting e-Tender**

[Through Government of India Central Public Procurement Portal  
(CPPP)-TENDER ID **2022\_AAI\_121201**]

**Scope of Tender**

S. No.	Name of the Work	Estimated Cost (Rs)	EMD (Rs.)
1.	Annual Maintenance Contract of Telephone Lines Associated with EPABX, Internal Wiring and LAN Connections for two years at Madurai Airport.	8,99,000 /- (Exclusive of GST)	17,980/=

- e-tenders are invited through the CPPP Portal by Airport Director, Airports Authority of India, Madurai Airport, (Bid Manager), on behalf of Chairman, AAI from reputed contractor/license holders having experience in laying, repairing & jointing of telephone lines/cables/LAN cables/OFC cables etc. during last five years to carry out the work of **“Annual Maintenance Contract of Telephone Lines Associated with EPABX, Internal Wiring and LAN Connections for two years at Madurai Airport”** at an Estimated cost of Rs.8,99,000/- plus applicable GST. The job includes providing 02 (TWO) Semi-Skilled personnel for six days a week (08 Hrs. daily).
- The tendering process is online at e-portal URL address [www.etenders.gov.in](http://www.etenders.gov.in). Aspiring bidders may go through the tender document by logging in the CPPP Portal. Prospective bidders are advised to get themselves acquainted for e-tendering participation requirements at “Instruction for Online Bid Submission”, register themselves at CPPP portal, obtain ‘User ID’ & ‘Password’ and go through the ‘self-help files’ available in the home page after login to the CPPP portal “www.etenders.gov.in”. They should also obtain Digital Signature Certificate (DSC) in parallel which is essentially required for submission of their application. The bidder may also take guidance from AAI Help Desk Support.
- Tender fee of **Rs.590 /-** (inclusive of GST) is required to be paid online only through payment gateway provided at the CPP portal itself.
- EMD of Rs. 17,980/=** is required to be paid online only through payment gateway provided at the CPP portal itself.  
**NOTE: Tender fee & EMD in the form of cash/Demand Draft or any other form in offline shall not be accepted. For ONLINE PAYMENT bidder has to login to the portal <https://etenders.gov.in/> with valid User ID (i.e. User ID mapped with Digital Signature Certificate) and follow the process of participation to the tender.**
- Public procurement policy for Micro, small and medium enterprises registered under NSIC shall be followed as per the directives of Government of India prevailing at the date of acceptance. MSEs which are specified by the Ministry of Micro, Small and Medium Enterprises under MSME Act 2006 and Public Procurement Policy, 2012 as Manufacturing/Service Enterprises should have registered with NSIC (National Small Industries Corporation Limited) under its Single Point Registration Scheme (SPRS). Those firms shall submit / upload valid NSIC registration Certificate & Annexure “MSME – A” duly attested by Notary Public given in **Annexure VII** and upload in CPPP portal & send the originals by post to the following address failing which the tenders will be rejected outright.



6. Address for correspondence is  
The Deputy General Manager (CNS),  
Office of the Airport Director,  
Airports Authority of India,  
Madurai Airport - 625022
7. AAI makes no representation or warranty as to the completeness or accuracy of any response, nor does AAI undertake to answer all the queries that have been posted by the Bidders. In order to provide reasonable time to bidders to take the amendments into account for preparing their bids, AAI may, at its discretion, extend the deadline for the submission of bids suitably.

8. Following **2 bids** shall be submitted through online at CPPP portal by the bidder.

**a. Technical e-bid through CPPP Portal:**

Experience & Technical requirements:

- i. The bidder shall also upload all documents as detailed in **Section II clause 2** of Tender document in CPPP portal.
- ii. Bidder shall upload e-tender on e-Portal well in advance to avoid last minute hassles. AAI shall not entertain any queries on such subject after last date of downloading e-tender document.

**b. Financial e-bid through CPPP Portal:**

All rates shall be quoted in the format provided and no other format is acceptable. If the price bid has been given as a standard BOQ (Bill of Quantity) format with the tender document, then the same is to be downloaded and to be filled by all the bidders.

Bidders are required to download the BOQ file in MS Excel format, open it and complete the light blue coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder).

No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BOQ file is found to be modified by the bidder, the bid will be rejected.

**Note: Any clarification on technical requirements can be obtained from CNS In-Charge, Madurai @ email id [cnsicvomd@AAI.AERO](mailto:cnsicvomd@AAI.AERO). Kindly allow at least one working day time for reply.**

**9. CPPP under GePNIC, Help Desk Services**

- a. For any technical related queries for e-bidding please call the Helpdesk. The 24 x 7 Help Desk Number 0120-4200462, 0120-4001002.

**Note-** Bidders are requested to kindly mention the URL of the Portal and Tender Id in the subject while emailing any issue along with the Contact details. For any issues/ clarifications relating to the tender(s) published kindly contact the respective Tender Inviting Authority.

**Tel:** 0120-4200462, 0120-4001002. **Mobile:** 91 8826246593 **E-Mail:** support-eproc@nic.in

- b. **For any Policy related matter / Clarifications Please contact Dept of Expenditure, Ministry of Finance. E-Mail:** [cphp-doe@nic.in](mailto:cphp-doe@nic.in).

- c. **For any Issues / Clarifications relating to the publishing and submission of AAI tender(s).**

In order to facilitate the Vendors / Bidders as well as internal users from AAI, help desk services have been launched between 0800-2000 hours for the CPPP under GePNIC <http://etenders.gov.in>. The help desk services shall be available on all working days (Except Sunday and National Holiday)



**Annual Maintenance Contract of Telephone Lines Associated with EPABX, Internal Wiring and LAN Connections for two years at Madurai Airport.**

between 0800-2000 hours and shall assist users on issues related to the use of Central Public Procurement Portal (CPPP).

Before submitting queries, bidders are requested to follow the instructions given in “**Guidelines to Bidders**” and get their computer system configured according to the recommended settings as specified in the portal at “**System Settings for CPPP**”.

**d. In case of any issues faced, the escalation matrix is as mentioned below:**

SL. No.	Support Persons	Escalation Matrix	E-Mail Address	Contact Numbers	Timings*
i.	Help Desk Team	Instant Support	eprochelp@aai.aero	011-24632950, Ext-3512 (Six Lines)	0800-2000 Hrs. (MON - SAT)
ii.	Jr. Exe. (IT)	After 4 Hours of Issue	sanjeevkumar@aai.aero	011-24632950, Ext-3505	0930-1800 Hrs. (MON-FRI)
iii.	AGM(IT)	After 12 Hours	snita@aai.aero	011-24632950, Ext-3523	0930-1800 Hrs. (MON-FRI)
iv.	General Manager (IT)	After 03 Days	gmitchq@aai.aero	011-24657900	0930-1800 Hrs. (MON-FRI)

**1. Critical dates for online submission in CPPP portal by the bidder is given below.**

CRITICAL DATE SHEET	
Published Date	04.07.2022 (1200 Hrs.)
Bid Document Download/Sale Start Date	05.07.2022 (1000 Hrs.)
Clarification Start Date	08.07.2022 (1000 Hrs.)
Clarification End Date	18.07.2022 (1500 Hrs.)
Bid submission Start Date	10.07.2022 (1000 Hrs.)
Bid Submission End Date	25.07.2022 (1500 Hrs.)
Technical Bid Opening Date	26.07.2022 (1500 Hrs.)
Last date and time for receipt of NSIC registration Certificate copy & Original Annexure “MSME – A” duly attested by Notary Public if applicable.	26.07.2022 (14.30 Hrs.)
Finance Bid Opening Date	28.07.2022 (1500 Hrs.)

**प्रभारी सीएनएस / CNS IN-CHARGE  
कृते विमानपत्तन निदेशक, भारतीय विमानपत्तन प्राधिकरण, मदुरै हवाई अड्डा  
for AIRPORT DIRECTOR, AIRPORTS AUTHORITY OF INDIA, MADURAI AIRPORT.**

**Date: 04.07.2022**

In case of technical queries related to the work contact Ph: 0452-2690692/26901030 during office working hours (0930-1800) & working days (Mon-Fri except Govt holidays).