



AIRPORTS AUTHORITY OF INDIA

Hollongi Airport, Itanagar, Arunachal Pradesh.

**Notice Inviting E-Tender (NIET) for “Basic Commercial Facilities”
inside & outside of the Interim Terminal Building at Hollongi Airport.**

**(Facilities included: One Snack Bar at Departure Area, One Retail/ TR
Shop at Departure Area, Baggage Trolley Retrieval & Car Parking
Facility.**

E-Bid No. 2022_AAI_120885_1

June' 2022.

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Disclaimer

The information contained in this “NOTICE INVITING E - TENDER” document (the “NIET”) or subsequently provided to Applicant(s), whether in documentary form, by or on behalf of the Authority, is provided to Applicant(s) on the terms and conditions set out in this NIET and such other terms and conditions subject to which such information is provided.

This NIET is neither an agreement nor an offer by the Authority but an invitation to the prospective Applicants or any other person. The purpose of this NIET is to provide interested parties with information that may be useful to them in the formulation of their financial application pursuant to this NIET. This NIET includes statements, which reflect various assumptions and assessments arrived at by the Authority in relation to the subject Concession. Such assumptions, assessments and statements do not purport to contain all the information that each applicant may require. This NIET may not be appropriate for all persons, and it is not possible for the Authority, its employees or advisors to consider the investment objectives, financial situation and particular needs of each party who reads or uses this NIET. The assumptions, assessments, statements and information contained in this NIET may not be complete, accurate, adequate or correct. Each Applicant should therefore, conduct its own assessment, due diligence and analysis and should check the accuracy, adequacy, correctness, reliability and completeness of the assumptions, assessments, statements and information contained in this NIET and obtain independent advice from appropriate sources.

Information provided in this NIET to the Applicant(s) is on a wide range of matters, some of which may depend upon interpretation of law. The information given is not intended to be an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. The Authority accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on law expressed herein.

The Authority, its employees and advisors make no representation or warranty and shall have no liability to any person, including any Applicant, under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this NIET or otherwise, including the accuracy, adequacy, correctness, completeness or reliability of the NIET and any assessment, assumption, statement or information contained therein or deemed to form part of this NIET or arising in any way for participation in the bidding process.

The Authority also accepts no liability of any nature whether resulting from negligence or otherwise howsoever caused arising from reliance of any Applicant upon the statements contained in this NIET.

The Authority may, in its absolute discretion but without being under any obligation to do so, update, amend or supplement the information, assessment or assumptions contained in this NIET.

The issue of this NIET does not imply that the Authority is bound to select all the Proposals for bidding process for the Concession and the Authority reserves the right to reject all or any of the Applications or Bids without assigning any reasons whatsoever.

The Applicant shall bear all its costs associated with or relating to the preparation and submission of its Application including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by the Authority or any other costs incurred in connection with or relating to its Application. All such costs and expenses will remain with the Applicant and the Authority shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by an Applicant in preparation for submission of the Application, regardless of the conduct or outcome of the Bidding process.

The Applicant shall be wholly responsible for any statements/documents/ records, etc. submitted pursuant to this NIET and ensure accuracy thereof. The Authority or its employees shall accept no responsibility or liability for any deficiency that may be made by the Applicant. Any false declaration made by the Applicant shall invite action as may be decided by the Authority including termination of Concession, debarring, forfeiture of EMD and/or Security Deposit. The Applicant shall also indemnify the Authority and its employees from actions arising out of this NIET.

INTRODUCTION

1. Airports Authority of India is (“AAI”) is the largest Airport Operator in India providing Modernization, Air Navigation, Operation and Management of 125 Airports across India.
2. AAI is desirous of participation of eligible entities in the subject NIET for award of License for Providing Basic Commercial Facilities at Hollongi Airport, Hollongi.
3. AAI came into existence on 1st April 1995. AAI has been constituted as a Statutory Authority under the Airports Authority of India Act, 1994. The main functions of AAI include:
 - Design, development, operation and maintenance of passenger terminals
 - Development and management of cargo terminal at international and domestic airports
 - Provision of passenger facilities at terminals like Duty Free Outlets, Travel Retail Outlets, F&B facilities, Executive Lounges, Ground transportation facilities (Maxi Cab, Radio Taxi etc.) and other non-aero activities like; Money Exchange Counters, Trolley Services and information systems.
4. Since its inception in 1995, Airports Authority of India (AAI) has been at the helm of affairs in the development of airport infrastructure and management and control of airport operations and air navigation services in India. Over the past two decades AAI has been on the forefront of modernising and developing airside and terminal side infrastructure and improving its services at airports to deliver a better travel experience to passengers. These measures have resulted in improved air safety and passenger satisfaction as is reflected in passenger experience survey results.
5. During the Financial Year 2020-2021, AAI has recorded a Total Revenue of Rs. 4867.04 crores and a Profit after Tax (PAT) of Rs. 1962.06 crores.
6. The spurt in air traffic has brought new opportunities as well as challenges for AAI in terms of expanding airport infrastructure and passenger amenities.

NOTICE INVITING E-TENDER

1. Tender is hereby invited for granting license for the following:

Name of Facility	Processing Fees (in INR) (Non-Refundable)	Earnest Money Deposit (EMD) (in INR)	Minimum Reserved License Fees MRLF) (in INR) (exclusive of appl. Taxes and Charges)
Basic Commercial Facilities at Hollongi Airport, Hollongi. (Facilities included: One Snack Bar at Departure Check in Area, One Retail/TR Shop at Departure Check in Area, Baggage Trolley Retrieval & Car Parking.)	Rs. 2,000/- (Rupees two thousand) only	Rs. 50,000/- (Rupees Fifty Thousand only)/-	Re. 1/- Per Month (Rupee One) only per Month plus Applicable taxes and charges extra.

NOTE:

- a) Offers below MRLF will not be considered for award.
- b) Highest quote/ offer over and above MRLF, shall be the sole parameter for selection of highest bidder.
- c) License fees shall be the quoted fixed license fees. The quoted fixed license fee is subject to annual escalation as detailed in NIT.
- d) In addition to the License Fees, the selected bidder shall be liable to pay:
 - (i) Utility/ Facilitation Charges at 10% of notional space rent (or as may be notified by AAI from time to time, presently normal notified space rent is Rs. 1075/- per sqm per month for A/C space and Rs. 720/- per sqm per month for Non-A/C space, both the space rents are subject to 4annual escalation of 7.5% (w.e.f. 01/04/2023) from 1st April of every year or as decided by AAI from time to time) for the allotted space. For car parking, utility facilitation charges shall be applicable on counter space (allotted at entry, exit, parking area etc.).
 - (ii) All applicable Government Taxes including GST (presently at the rate of 18%) or at the rates declared by Government of India or State Government from time to time.
 - (iii) Charges for the consumption of the electricity and water consumed for the purpose of use of the said license as becomes due and payable and in accordance with the directions of the Authority and at the rates as fixed by AAI from time to time.

2. Location Details: Indicative drawing of concession/ license area layout along with detailed schedule of premises specifying area is at Appendix 3 & 4.

3. Period of License: One (01) year, extendable by One (01) year at the discretion of AAI subject to satisfactory performance.

4. Rate of Escalation

(a). The first annual escalation will be applicable after completion of eighteen (18) months of license period. Thereafter the same will be applicable after completion of subsequent one-year period there from. Even if, on account of any delay whatsoever, licensee could not commence business operations on the expiry of gestation period stipulated in NIT, for the purpose of calculation of date on which 18 months of license are completed (date on which first escalation is applied) shall be deemed from next day of expiry of gestation period stipulated in NIT.

(b). License Fees shall be subject to annual escalation of 10%.

5. The prospective bidders are requested to go through the Tender conditions and visit the site / airport to assess the feasibility of business / undergo proper diligence study and thereafter may bid in the Tender. No reduction in license fee will be entertained by AAI at any stage for whatever reasons.

6. Participants are advised not to give any conditional Tender and adhere to the terms and conditions indicated in the Tender documents provided by AAI. Conditional Tenders would be summarily rejected.

7. Business Incubation Period shall mean a period of **15 days** from the date of issuance of Letter of Intent to Award (“LOIA”) to the selected bidder. The selected bidder will be under obligation to complete all the formalities/ conditions of award as will be specified in the LOIA. However, the successful bidder has to start the facility from date of commencement of schedule flight operation at Hollongi Airport.

8. Handing Over of Sites:

(a). Sites will be handed over to the selected bidder upon fulfilment of conditions of award within the stipulated time of business incubation period.

(b). If the licensee fails to complete the conditions of award which are pre-requisite for access to the site, then the gestation period will be deemed to have commenced on 16th day of issuance of LOA i.e. immediately after expiry of business incubation period. However, actual handing over of sites shall only be done after completion of all conditions of award.

(c). In case, process has been completed and successful bidder has been awarded LOA, but, concession/license period of incumbent licensee is not over, then, date of hand over of site should not be later than 7th day of expiry of incumbent license or expiry of business incubation period (whichever is later). However, in extreme circumstances, if due to some reason, the vacant site

could not be made available, the Airport Director in consultation with concessionaire can identify an alternate location for commencement of concession/license. Rebate shall not be considered in such a case.

9. Gestation Period:

(a). Gestation period of 30 Days, reckoned from the date of handing over of sites shall be permissible.

(b). No gestation period is permitted in case of renewal/award of the concession/license in favour of the existing licensee in the same place (i.e. same area as well as location). However,

(i). where there is change in location or due to suspension of the business to carry-out modification at the existing area etc. in the concession/ license premises, normal gestation period, as defined above, may be permitted.

(ii). If there is increase in the area in the new license at the same location awarded to existing licensee, the gestation period would be applicable for the incremental area only (if he continues with the business from the existing area and needs development period for the incremental area). In this scenario, licensee shall continue to be billed on the basis of quoted license fee on pro-rata basis for existing area. Billing for the newly developed/incremental area shall be started after expiry of gestation period.

10. Eligibility Criteria:

(i). Parties having 6 months' experience of operating any of the four business (Snack Bar/F&B outlet OR Retail/TR Shop OR Baggage Trolley OR Car Parking) in airport/ bus stand/ railway station/ metro station/ commercial complexes during the last three years with annual gross turnover more than of Rs. 1,00,000 (Rupees One Lakh).

(ii). Experience in any of the above given four facilities will be considered.

(iii). Experience certificate for supporting the experience claimed from previous licensor.

(iv). Certificate copy of Chartered Accountant, showing annual gross turnover of more than Rs. 1,00,000/- (Rupees one lakh) as per Annexure – E1.

Note:

(1) Total years of experience, as required will be reckoned up to the date of opening of the technical bid, i.e. on the date of opening of technical bid, the party should fulfil the experience criteria as claimed.

(2) Applicants should submit any of the supporting documents like copies of award letters supported by experience certificate issued by the contract awarding authority; copy of work completion certificate issued by the contract awarding authority. Books of accounts shall clearly depict the incomes from the claimed business. In the absence of above-mentioned supporting documents, merely submitting an experience certificate issued by CA will not be considered to testify the claimed experience.

(3) JV / Consortium is not eligible to participate in this Tender.

11. Only one Tender document shall be sold to a single party either a firm or an individual. The proprietor of more than one company or firm will be considered as single party and one legal entity.

12. Any party either a firm or an individual falling under the following categories is not eligible:

(a). De-barred/black listed by CBI or AAI or Undertakings/ Departments like; Railway, Defence, or any other Department of Govt. of India, State Govt. Dept. etc. A declaration to this effect is also to be submitted by the party with Tender documents.

(b). Parties facing action under PPE Act/ AAI Act, with AAI.

(c). Parties either an individual or a business establishment, who has been ordered by a Court of Law to pay the outstanding dues of AAI at any of the airports as a whole and has not paid such dues to AAI shall also not be eligible for this Tender.

(d). If the entity participating in any of the tenders is a private or public limited company, Partnership firm or a Sole Proprietor and any of the Directors/Partners/Sole Proprietor of such company is also a Director of any other company or partner of a concern or a Sole Proprietor having established business with AAI and has outstanding dues payable to the Authority except the dues pertaining to the current quarter **31st March' 2022** - the quarter in which the tender is invited, then the said entity shall not be allowed to participate in AAI tenders.

(e). If the entity participating in any of the tenders is a private or Public Limited Company, Partnership Firm or sole proprietor and any of the Director/partners/sole proprietor of such company is also a Director of any other company or partner of a concern or a sole proprietor having established business with AAI and has outstanding dues payable to the AAI except the dues pertaining to the current month i.e. the month in which the tender is invited, then the said entity shall not be allowed to participate in AAI tenders.

The disputed amounts which are referred for Dispute Resolution / Arbitration by the Competent Authority shall not be considered as outstanding dues provided the agency has furnished an additional validated Security Deposit (in addition to the Security Deposit as per the terms & conditions of the existing license / concession) equivalent to 50% of the value of the disputed amount or as stipulated in the agreement. The period of this Security Deposit of disputed dues under arbitration shall be minimum two (02) years from the date of DRC / Arbitration and further renewable.

In the event of specific Order / judgment from a Judicial Court / Arbitral tribunal staying / withholding the realization of certain dues, the adherence to the above condition will be exempted and regulated in accordance with the specific orders.

(f). A declaration to the effect that the bidder does not fall under the categories (a), (b), (c), (d), (e) and (f) above has to be submitted in the Technical Bid. (Refer: Annexure: D). Following declaration will also be part of Annexure: D.

“I/ We declare that “No raid/seizure/search has been carried out and/or pending by a Regulatory Authority in respect of the license granted by AAI in any of the Airport premises either against me and/or any member of the consortium or against our/its affiliates or against any of the Directors/Managers/Employees” (In case if raids/seizure/search conducted, please furnish all such relevant details).”

13. E-Tender documents indicating full details of the license can be seen in the e- tender documents uploaded on the NIC CPPP E-Tendering Portal at etenders.gov.in

(a). The bids shall be submitted only on the NIC CPPP E-Tendering Portal at etenders.gov.in

(b). The bids shall not be accepted in any other form.

(c). The e-tendering process is online at NIC CPPP E-Tendering Portal at etenders.gov.in

(d). Tenderers are requested / advised to get themselves acquainted for e- tendering participation requirement themselves at NIC CPPP E-Tendering Portal at etenders.gov.in mentioned above.

(e). Clarification needed, if any, may be sent through NIC CPPP E-Tendering Portal only.

(f). Cost of tender fee of Rs. 2,000/- (Rupees two thousand only) shall be paid by the bidder before the scheduled time of e-tender submission through **online payment Gateway as provided in CPP Portal** in favour of **AIRPORTS AUTHORITY OF INDIA**. No other mode of payment shall be acceptable.

(g). The amount of Earnest Money Deposit (EMD) of Rs. 50,000/- (Rupees fifty thousand only)

shall be paid by the tenderers before the scheduled time of e-tender submission through **online payment Gateway as provided in CPP Portal** in favour of AIRPORTS AUTHORITY OF INDIA.

No other mode of payment shall be acceptable.

(h). A copy of the proof / documents of the above payments (i.e. cost of tender document and EMD) made through **online payment Gateway as provided in CPP Portal** is to be uploaded (i.e. scanned copy) along with the technical bid documents to be submitted by the bidders (online).

(i). Non-submission of cost of tender document and EMD shall lead to disqualification of tenderers.

(j). E-bids shall be submitted in two bid system as follows: -

(i). Technical bid – Earnest Money Deposit (EMD) and other documents as required under clause 3 of the general information / guidelines of Notice Inviting Tender.

(ii). Financial Bid – As required under clause 4 of general information /guidelines of Notice Inviting Tender.

14. Critical Dates:

S. No.	Activity	Scheduled Dates and Time
1.	Download/Sale of e-Tender Document from NIC CPP portal	From 30-06-2022 to 20-07-2022 upto 15.00 hrs
2.	Submission of queries related to E-Tender, if any; on NIC CPP portal only.	Nil
3.	Reply to the queries by AAI on NIC CPP portal	Nil
4.	Pre-bid meeting with the prospective bidders, if required	Nil
5.	Online submission of Bids / Proposal(s) (Technical Bid as well as Financial Bid) on e- tender portal	Upto 20-07-2022 at 15.30 hrs
6.	Opening of Technical Bids / Proposal(s) (online only)	On 21-07-2022 at 15.30 hrs
7.	Opening of Financial Bids / Proposal(s) (online only) (Tentative).	(Tenative)

15. In case bidder withdraws from tender process before last date of submission of technical bid date and time, 10% of EMD amount shall be forfeited. In case a party has deposited EMD and Tender Fees but did not participate in the tender process i.e. the party has not submitted his bid on CPP portal and their name is not appearing in the bids submitted list, then, on request of such party, amount paid towards EMD deposited by the party may be refunded after deduction of 10% of EMD amount. However, the Tender Fees shall not be refunded in this case.

16. After last date of submission of bid, at any stage if an agency withdraws from tender process, entire EMD amount shall be forfeited.

17. After opening of the technical bid and before opening of financial bid, if any agency withdraws from tender process, the EMD of the party shall be forfeited and the party shall be liable to be debarred for participation in any tender at the Hollongi Airport for one year from the date of debarment. However, after opening of financial bid, being H1 in the tender if the party withdraws its bid or after issuance of award letter the party does not complete the requisite formalities, EMD shall be forfeited and the said bidder will be liable to debarred from participating in any tender of AAI for one year.

18. AAI reserves to itself the right to reject the conditional tenders without assigning any reason thereto. AAI reserves to itself the right to seek/obtain clarification on the documents submitted and shall be binding on the agency to clarify the same during the tender process and if required, during the currency of the contract.

19. AAI reserves to itself the right to reject any or all the tenders without assigning any reason thereof and to call for any other detail or information from any of the tenderer(s).

20. On acceptance of the tender, the name of the authorize representative(s) of the tenderer who would be responsible for taking instructions from authorized official of the AAI is to be intimated.

21. In case of bare space handed over to the agency on which the agency has to construct their infrastructure, it shall be measured on the basis of bare space area allotted to the agency. The structure made by the agency should be within the allotted bare space. Any extra area (up to 10%) occupied by the agency for furthering its concession activities and found subsequently by AAI shall be charged on pro rata basis. In case extra area is beyond 10%, licensee will be charged at double the pro-rata amount. The height of the outlet should ideally be restricted to 10 ft. or availability of height, as the case may be.

22. Novation Clause: Notwithstanding anything contained in this agreement, Parties agree that during the Concession Term, in the event the Authority opts to transfer its rights such as operation, maintenance, development etc. of the Airport to a third party under PPP model or in any manner as may be decided by AAI/Government of India, then the Authority shall have the right to assign/novate/alter this agreement, in favor of such third party, to which concessionaire hereby gives their consent unconditionally and Authority will not be bound to obtain any further consent of concessionaire. Such assignment/novation/alteration would release Authority of all liabilities and obligations arising under this agreement from and after the date of assignment/novation/alteration and the rights and obligations of Authority under this Agreement

and other arrangements entered into in accordance with the provisions of this Agreement shall be vested in such third party. The Parties, along with relevant third party shall execute necessary documentation or put in place necessary agreements for the aforesaid assignment/novation/alteration as and when need arises.

23. NIT and Award letter is part and partial of the license Agreement.

Airport Director
Hollongi Airport, Hollongi

“E-Tendering guidelines to the bidders”

E-Tendering Participation Requirements: Interested bidders/tenderers willing to participate through e-tendering process are required to register themselves in the GOI Central Public Procurement Portal www.etenders.gov.in

For special Instructions to the Contractors/Bidders for the e-submission of the bids online through e-Procurement Portal click [here](#) or follow hyperlink given below:
<https://etenders.gov.in/eprocure/app?page=HelpForContractors&service=page>

Bidders Manual Kit available for download at the hyperlink given below:
<https://etenders.gov.in/eprocure/app?page=BiddersManualKit&service=page>

For any technical assistance with regard to the functioning of the portal, the bidders may contact the Help desk according to escalation matrix given below:

CPPP under GePNIC, Help Desk Services

1. For any technical related queries, please call the Helpdesk at 24 x 7 Help Desk Numbers: 0120-4200462, 0120-4001002

Note- Bidders are requested to kindly mention the URL of the Portal and Tender Id in the subject while emailing any issue along with the Contact details. For any issues/ clarifications relating to the tender(s) published, kindly contact the respective Tender Inviting Authority.

Tel : 0120-4200462, 0120-4001002

Mobile: 91 8826246593

E-Mail: support-eproc@nic.in

2. For any Policy related matter / Clarifications, please contact Dept. of Expenditure, Ministry of Finance.

E-Mail: cPPP-doe@nic.in

3. For any Issues / Clarifications relating to the publishing and submission of AAI tender(s).

(a). In order to facilitate the Vendors / Bidders as well as internal users from AAI, help desk services have been launched between 0800-2000 hours for the CPPP under GePNIC <https://etenders.gov.in>. The help desk services shall be available on all working days (Except Sunday and Gazetted Holiday) between 0800-2000 hours and shall assist users on issues related to the use of Central Public Procurement Portal (CPPP).

(b).Before submitting queries, bidders are requested to follow the instructions given in “Guidelines to Bidders” and get their computer system configured according to the recommended settings as specified in the portal at “System Settings for CPPP”.

4. In case of any issues faced, the escalation matrix is as mentioned below:

Support Persons	Escalation matrix	E-mail address	Help Desk Number	Timings
Help Desk Team	Instant Support	eprochelp@aai.aero	011-24632950, Ext-3512 (6lines)	0800-2000 Hrs. (MON – SAT)
Sh. Sanjeev Kumar, Jr. Exe.(IT)	After 4 hours of issue	sanjeevkumar@aai.aero	011-24632950 Ext – 3505	0930-1800 Hrs. (MON-FRI)
Mrs. S. Nita, AGM(IT)	After 12 hours	snita@aai.aero	011-24632950 Ext – 3523	0930-1800 Hrs. (MON-FRI)
General Manager(IT)	After 3 days	gmit@aai.aero	011-24657900	0930-1800 Hrs. (MON-FRI)
Bid Manager/ Shri. RVS Murthy	-	comm1rhqner@aai.aero	0361-2842736 M - 9923896939	0930-1800 Hrs. (MON-FRI)

*The Helpdesk services shall remain closed on all Govt. Gazetted Holidays.

1. The above-mentioned help desk numbers are intended only for queries related to the issues on e-procurement portal and help needed on the operation of the portal.

2. For queries related to the tenders published on the portal, bidders are advised to contact concerned Bid Manager of AAI.

GENERAL INFORMATION AND GUIDELINES

1. E-Tender Documents are not transferable.
2. Following bids shall be submitted through online only at e-portal by the bidder / tenderer:
 - (a). The technical e-bid through e-portal.
 - (b). The financial e-bid through e-portal.

3. Technical Bid

Each page of Technical Bids should be signed by the tenderer or person authorized by the tenderer. The technical e-bid which will be opened first, shall contain the following documents specified as under (Bidders shall upload scanned copy of following documents along with authorization letter in readable form at NIC CPPP E- Tendering Portal at etenders.gov.in as a part of technical bid): -

- (a). Letter of Authorization (Power of Attorney) in favor of person(s) who is/ are signing the bid documents on behalf of the bidder on non-judicial stamp paper of Rs.100/- duly attested by Notary Public (Format as per Annexure: B) (Except in case of proprietorship entity where proprietor himself/ herself has signed the bid documents).
- (b). Details of the concern and legal status that is whether it is sole proprietor, partnership firm or a company under the Companies Act. Details to be provided as per Annexure: D1.
- (c). Self-attested copies of the PAN Card, GST Registration. In case any or all the provisions mentioned above are not applicable, the party should give a declaration to that effect. Non-submission will not be considered as exemption. AAI reserves the right to confirm the legal applicability of the provisions before accepting the declaration of non-applicability as submitted by the party.
- (d). Copies of Gross Turnover Certified which is certified by Chartered Accountant with valid UDIN.
- (e). Experience certificate for supporting the experience claimed from previous licensor.
- (f). The Bidders are required to furnish Earnest Money Deposit of Rs. 50,000/- (Rupees fifty thousand) only) and Tender Cost of Rs. 2,000/- (Rupees two thousand only) shall be paid through **online payment Gateway as provided in CPP Portal** and a copy of document indicating payment of EMD / Tender Cost is to be uploaded in the technical bid. Non-payment of Tender Cost / EMD by the stipulated date & time shall lead to disqualification of tendered(s).

Note: EMD in the form of cash/Demand Draft or any other form shall not be accepted. Prospective Bidders shall also note that they are not required to contact any AAI employee or submit any documentary evidence of submission of EMD via Bank Transfer in the form of **online payment Gateway in CPP Portal** to any AAI employee during the process of the tender. In no scenario, the prospective bidders are required to submit/contact any AAI employee for physical submission of any documents before opening of the bids. Tenders/bids without EMD shall not be considered.

Refund of EMD:

EMD of unsuccessful bidders received through bank transfer mode (**online payment Gateway in CPP Portal**) shall be refunded online through the same mode only. The refund of EMD to bidders who fail to qualify the eligibility /technical stage shall be initiated automatically within 15 days of opening of financial bid.

(g). No Dues Certificate:

(i). Self-Declaration of Dues:

The party should submit the details of contracts held (current and past) at all AAI controlled airports and offices and the details of disputed and undisputed dues there on along with the details of Security Deposit and mode of Security Deposit (Refer Annexure D).

(ii). No Dues Certification from AAI:

The party should also enclose the no dues certificate issued by AAI (**Up to 31th March' 2022**, except where the dues are pertaining to current quarter i.e. the quarter in which tender is invited) in respect of all airports under its control. Only signed certificate will be valid. Photocopy of the signed certificate to be attested by the party at the time of tender submission. (Format as per Annexure: F)

(iii). If the entity participating in the e-tender is a private or public limited company, Partnership Firm or Sole Proprietor and any of the Directors / Partners / Sole Proprietor of such company is also a director of any other company or partner of a concern or a Sole Proprietor having established business with AAI and has outstanding dues payable to the Authority, then the said entity shall not be allowed in AAI e-tenders. A declaration to this effect has to be submitted by the party/tenderer. (Refer Annexure: D).

(h). Form of unconditional acceptance duly signed (enclosed as Annexure 'C' along with tender documents).

(i). Declaration to the effect that no raid/seizure/search has been carried out and/or pending by a Regulatory Authority in respect of the license granted by AAI in any of the Airport premises either against me and/or any member of the consortium or against our/its affiliates or against any of the Directors/Managers/Employees”

(j). Declaration giving the details of blacklisting or debarring by AAI, or any Government of India department, any Central or State public sector undertakings. (NIL statement also to be filed). (Refer Annexure D).

(k). Declaration of cases / action under PPE Act initiated by AAI. (NIL statement also to be filed). (Refer Annexure: D)

(l). Declaration in respect of near relatives* working in AAI, as per Annexure: E.

(m). After the submission of tender and before finalization of award, if any amount is found as outstanding against the H-1 emerged bidder, the bidder shall clear such dues (undisputed ones) before award of the license. For this purpose, all the bidders shall submit an undertaking along with tenders, that in case the bidder emerges as H-1, it shall clear all such dues before the award of license.

(n). Certified copy from Chartered Accountant showing annual gross turnover of more than Rs. 1,00,000/-., as per Annexure – E1.

(o). Parties having 6 months' experience of operating any of the four business (Snack Bar/F&B outlet OR Retail/TR Shop OR Baggage Trolley OR Car Parking) in airport/ bus stand/ railway station/ metro station/ commercial complexes during the last three years with annual gross turnover more than of Rs. 1,00,000 (Rupees One Lakh).

(p). Letter of Undertaking by Bidder, as per Annexure: F1

(q) Documents supporting Eligibility Criteria.

(r) Copy of complete set of Tender documents containing 73 No's. of pages (duly signed and stamped by the authorized person).

Important: AAI reserves the right to verify, refer any document to the concerned authority for confirmation from case to case basis. Mere submission will not bind AAI to accept the documents as valid for opening of financial bid.

Note:

(i). One set of copy of technical documentation comprising of documents as listed at clause 3 (a to q) above and any other relevant document as per tender clauses shall be submitted in the technical bid.

(4). Financial Bid

(a). The financial e-bid should be in the prescribed format available at NIC CPPP E-Tendering Portal at etenders.gov.in and the following shall also form part and parcel of financial e-bid to be submitted by the tenderer: -

I / We have carefully read and understood the terms and conditions of the license as contained in E-Tender Documents issued by the Airports Authority of India (AAI) including the following: -

(i). Earnest Money Deposit (EMD) of Rs. 50,000/- (Rupees fifty thousand) only liable to be forfeited by AAI, if on award of license, I/We do not accept the award or do not fulfill any of the conditions stipulated in e-tender documents, within prescribed time.

(ii). On account of non-acceptance of award or on account of non- completion of e-tender conditions within the prescribed time, I/We shall be debarred by AAI for further participation in the tenders at its airports or at any other place under the control of AAI, for a period of One (01) years.

(iii). In case the documents submitted by my/our firm along with e-tender are false / incorrect, the e-tender of my/our firm will be liable to be rejected by giving reasons. In addition, AAI reserves its right to forfeit the EMD of my/our firm and debar my/our firm from participation in the further e-tender/ tender of AAI, for a period of three (03) years.

(b). AAI reserves itself the right to reject the conditional offer without assigning any reason thereto.

(c). The AAI does not bind itself to accept the highest or any e-tender and reserves to itself the right of accepting the whole or any part of the e-tender and the tenderer shall be bound to provide the service at the rate quoted.

(5). It may be noted that the Earnest Money Deposit of the successful bidder may be forfeited and the bidder may be debarred for further participation in AAI's tender(s)/ e-tender(s) for a period of One (01) years, on account on non- completion of the following:

(a). Acceptance of the offer within seven (07) days from the date of issuance of the award letter addressed to the party.

(b). Payment of advance license fee for one month within 15 days from the date of issuance of the award letter.

(c). Payment of Performance Security Deposit within 15 days from the date of issuance of award letter, **amounting to 03 months equivalent license fee** (with other charges and provision for

taxes etc.) to AAI as an interest free security Deposit in the form of BG/ NEFT/RTGS or DD/PO from any scheduled commercial bank (bank guarantee from co- operative bank, even scheduled, will not be accepted).

(d) Execution of the Agreement within 15 days from the date of issuance of award letter (on stamp paper of appropriate value, related costs to be borne by the licensee).

(e) Commencement of the facility within gestation period. However, the successful bidder has to start the facility from date of commencement of schedule flight operation at Hollongi Airport.

6. Electricity Security Deposit: The Concessionaire shall also deposit an interest free security deposit amounting to Rs. _____ (Rupees _____) only. The said security deposit will cover SD towards all types of utilities such as Electricity, Water, Data Port, Telephone etc. in the form of Bank Guarantee/DD/Pay Order/NEFT/RTGS.

The Performance Security Deposit and Electricity Security Deposit are collectively referred to as “Security Deposit”.

7. In the event of revision in License Fee, the Concessionaire/ Licensee shall, on pro rata basis, revise the Security Deposit, within a period of 15 (Fifteen) days from the date of such notification of revision in Concession Fee is issued by the Authority.

8. Subject to the terms hereof, upon expiry of the Term or early termination of this Agreement, the Authority shall refund the Security Deposit to the Concessionaire, upon adjusting the outstanding dues of any nature, if any.

9. E - Tender(s) will remain valid for a period of 180 days from the date of opening of the Financial Bid. If any tenderer withdraws during the validity period, his Earnest Money Deposit will be forfeited. However, after opening of financial bid, being H1 (highest bidder) in the tender if the party withdraws its bid, EMD shall be forfeited and the said bidder will be debarred from participating in any tender of AAI for a period of 1 year.

10. The tenderer(s) shall give the list of his near relatives employed in AAI.

11. The successful bidder shall intimate the names of the persons employed by him or going to employ, who are near relatives* of AAI employees.

*Note: “By the term near relative is meant wife, husband and dependent parents, grandparents, children, grandchildren, brothers, sisters, uncle, aunts, cousins and their corresponding in laws”.

12. Fraud & Corrupt Practices and Penalty:

(a). Even if the bidder satisfies every criterion as per the guidelines set forth above, but at any stage during the tender process, or after the issuance of Letter of Award (“LOA”) to the successful bidder, or after the execution of concession agreement or during the subsistence thereof, AAI at its discretion can disqualify the bidder or terminate the concession (as the case maybe), if the bidder/licensee:

(i). has been debarred by any state or central government or government agency in India and the same is subsisted at the time of NIET; or

(ii). has made misleading or false representation in the forms, statements and attachments submitted; or

(iii). the applicant does not respond promptly and thoroughly to requests for supplementary information requested by AAI for the evaluation of the Proposal; or

(iv). One or more of the eligibility criteria have not been met by the Applicant; or

(v). The Applicant has made a material misrepresentation; or

(vi). The Applicant has engaged in a corrupt, fraudulent, coercive, undesirable or restrictive practice;

(vii). The applicant or its affiliates or a person or entity having legal relationship with applicant committed any fraud or forgery by way of submission of any kind of documents/ bank guarantee/ Security Deposit etc (during the tender process and thereafter) with this or any other tender/ contract with Airports Authority of India or any PSU or Government Departments during the last 5 years;

(b). Then the Letter of Award (“LoA”) or the Agreement, as the case may be, shall, notwithstanding anything to the contrary contained therein or in this NIT Document, be liable to be terminated by a communication in writing by AAI to the agency without AAI being liable in any manner whatsoever to the agency. In such an event, AAI shall forfeit and appropriate the EMD and Performance Security and debar the agency from AAI tenders for three years without prejudice to any other rights or remedy that may be available to AAI in this regard.

(c). If such an event occurs after the issuance of LoA and during the contract period, then AAI reserves the right to take any such measure as may be deemed fit in the sole discretion of AAI, including annulment of the contract and forfeiture of the Performance Security amount.

(d). Proposals shall be deemed to be under consideration immediately after they are opened until such time that AAI makes an official intimation of award/rejection to the Applicants. While the Proposals are under consideration, Applicants and/or their representatives or other interested

parties are advised to refrain from contacting, by any means, AAI and/or their employees/representatives on matters relating to the Proposals under consideration.

13. Conflict of Interest:

A Bidder shall not have a conflict of interest (the “Conflict of Interest”) that affects the Bidding Process. Any Bidder found to have a Conflict of Interest shall be disqualified. A Bidder shall be deemed to have a Conflict of Interest affecting the Bidding Process, if:

(i). the Bidder, or its Affiliate (or any constituent thereof) and any other Bidder or any Affiliate thereof (or any constituent thereof) have common controlling shareholders or other ownership interest:

Provided that this disqualification shall not apply in cases where the direct or indirect shareholding of a Bidder, its Member or an Affiliate thereof (or any shareholder thereof) having a shareholding of more than 20% (twenty percent) of the aggregate issued, subscribed and paid up share capital of such Bidder, Member or Affiliate, (as the case may be) in the other Bidder, its member or an Affiliate is less than 20% (twenty percent) of the aggregate issued, subscribed and paid up equity share capital thereof; provided further that this disqualification shall not apply to any ownership by the Authority, a bank, insurance company, pension fund or a public financial institution referred to in Section 2(72) of the Companies Act, 2013;

For the purposes of this Clause indirect shareholding held through 1 (one) or more intermediate persons shall be computed as follows:

(a). Where any intermediary is controlled by a person through management control or otherwise, the entire shareholding held by such controlled intermediary in any other person (the “Subject Person”) shall be taken into account for computing the shareholding of such controlling person in the Subject Person; and

(b). subject always to sub-clause (A) above, where a person does not exercise control over an intermediary, which has shareholding in the Subject Person, the computation of indirect shareholding of such person in the Subject Person shall be undertaken on a proportionate basis; provided, however, that no such shareholding shall be reckoned under this sub-clause if the shareholding of such person in the intermediary is less than 26% (twenty six percent) of the aggregate issued, subscribed and paid up equity shareholding of such intermediary; or

(ii). a Bidder/Nominated Entity has nominated the same Nominated Entity or Nominated Personnel as another Bidder; or

(iii). a constituent of such Bidder is also a constituent of another Bidder; or

(iv). Such Bidder or any affiliate thereof receives, has received, or has entered into an agreement to receive, any direct or indirect subsidy, grant, concessional loan, or subordinated debt from any other Bidder, or any Affiliate thereof or has provided or has entered into an agreement to provide any such subsidy, grant, concessional loan or subordinated debt to any other Bidder, its Member or any Affiliate thereof; or

(v). Such Bidder has the same legal representative for purposes of a Bid as any other Bidder; or\

(vi). such Bidder or any Affiliate thereof, has a relationship with another Bidder or any Affiliate thereof, directly or indirectly or through a common third party/parties, that puts either or both of them in a position to have access to each other's information, or to influence the Bid of either or each other; or such Bidder or any Affiliate thereof, has participated as a consultant to the Authority in the preparation of any documents, design or technical specifications of the Project.

Note:

(1). In case a Bidder is a Consortium, then the term Bidder as used in this Clause shall include each member of such Consortium and the term Affiliate with respect to a Bidder shall include an Affiliate of each Member of that Consortium.

(2). Regarding conflict of interest, AAI shall place reliance upon the declaration to be submitted by the bidder/applicant in the form of acceptance of AAI's tender conditions/other documents forming part of technical bids.

In the event, the declaration submitted by the bidder/applicant towards there being no conflict of interest, is found incorrect/false, such incorrect declaration would be treated as submission of false/incorrect document and it would amount to material misrepresentation made by bidder/applicant. In such even, punitive actions shall be taken by AAI as per provision of tender documents/license agreement.

(14). Exit Clause, Dispute Resolution, Arbitration & Litigation.

(a). Normal termination:

The contract will deem to be terminated on the last date as given in the agreement provided the extension or renewal is approved by the competent authority on or before the last date and communicated the party in writing and duly accepted. The liability of the party will continue to be payable along with the delayed interest (at the rate mentioned in the contract) till the same is settled. The contractor cannot claim the dues to be time barred or ultra vires even after the contract is deemed to have terminated by operation of this clause.

(b). Termination for cause:

If the party or AAI has invoked the internal dispute resolution clause (as per which the dispute referred to the DRC is to be completed within a period of 45 days) and the same remains unresolved after the specified time period, it will be deemed that the notice period for the termination has commenced from the next date within which the dispute should have been resolved. No extra notice periods. If such termination happens to fall within 50 % of the contract period, then the party is liable to pay AAI the values of license fee equal to the amount of current license fee for the six months as demurrage charges. The agreement should also provide for invocation of arbitration clause only after the internal dispute mechanism has been exhausted. However, the notice for termination will deem to have commenced irrespective of the arbitration proceedings.

(c). Termination for convenience:

Either party, AAI on one part or the contractor on the other party can serve the notice for termination by giving the requisite notice period. The notice by AAI to be served only after obtaining the approval of the acceptance authority. Similarly, the notice given by the party should be approved by the acceptance authority. However, the date on which notice was received at AAI will be the commencement of the notice period and the administrative time required for the approval will not be added. If the concession/license has been terminated within 50% of the license period or the party has not served the requisite notice of 30 days, for surrender of license/concession after completion of 50% license period, then the Security Deposit equivalent to current license fee/MMG shall be forfeited as demurrage charges, as per the details below:

Sl. No	If termination of concession/ license occurs	Security deposit equivalent to current license fee/MMG to be forfeited (in months)		
		For contract period of more than 3 years	For contract period of 1-3 years	For contract period of less than 1 year
(i)	Before 50 % of contract period	6	4	2
(ii)	Between 50% to 75%	4	3	2
(iii)	Between 75% to 100%	2	2	1

NOTE: If the licensee does not operate the license up to 50% of the contract period then the party is liable to be debarred for one year from the date of issuance of orders.

(d). Termination for regulatory / legislative or supervisory requirements: If any provision on law or legislation of India makes it mandatory to stop/prohibits the continuation of any contract at any particular location or otherwise, then it will be deemed to be closed from the date of such enactment. No compensation is payable by AAI.

(e). Set-Off Clause: “ In the event of a default or breach in payment of license fee or interest amount or any other amount with the licensee of whatever nature as per the provision of this contract, AAI is hereby authorized to adjust such amount from time to time fullest extent, with prior notice of 7 (seven) days to the licensee, by set off and apply any or all amount at any time held with AAI as security deposit or bank guarantee or any other amount as part of this contract or from any other expired / closed/ terminated contract of licensee with AAI. This is without prejudice to any rights and remedies available with AAI to recover the dues from licensee as prescribed by law” Explanation 1 – For the purpose of this agreement, set off means adjustment of any outstanding due (s) of Licensee, with any amount of in form of BG/SD or otherwise, held by AAI in relation to any other agreement, at any AAI Airport/Airport premises. Explanation 2 – Outstanding dues shall mean and include any amount accrued / due against the licensee under this or any other agreement at any of AAI Airport / Airport premises.

(15). All the above guidelines will form part & parcel of the Notice inviting E-Tender (NIET).

(16). AAI reserves the right to extend the date of submission / opening of the bids as well as to extend the validity of the E-tender if situation warrants and with sufficient reasons.

(17). AAI reserves right to reject any or all e-tender(s) in part or in full without assigning any reason.

Draft License Agreement

Photo of the
licensee

SUBJECT: Grant of License for providing Basic Commercial Facilities at Hollongi Airport, Itanagar, Arunachal Pradesh. (Facilities included: One Snack Bar at Departure Check in Area, One Retail/ TR Shop at Departure Check in Area, Baggage Trolley Retrieval & Management of Car Parking).

THIS CONCESSION AGREEMENT (“Agreement”) made and executed at _____ on this ____ day of _____ Two Thousand _____ by and between:

The Airports Authority of India, a body corporate constituted by the Central Government under the Airports Authority of India Act (Act 55 of 1994) and having its corporate office at New Delhi and branch office at _____ Airport, represented by Airport Director,

_____ Airport, _____, hereinafter called the ‘Authority’ (which term shall, unless excluded by or is repugnant to the context, be deemed to include its Chairman, or Member, Executive Directors, Airport Director, officers or any of them specified by the Chairman in this behalf, and shall also include its successors and assigns) of FIRST PART;

And _____, a Proprietorship Firm/ Partnership Firm/ LLP/ Company incorporated under the Indian Companies Act 1956/ 2013, represented by _____ and having its registered office at _____ (hereinafter called the “Concessionaire/Licensee” (which shall, unless excluded by or is repugnant to the context, be deemed to include its heirs, authorized official/officer, successor and assigns) of the SECOND PART.

WHEREAS the Authority is entitled in ‘Law’ to grant license at its _____ Airport for the purpose of _____ so as to provide amenities and facilities to the passengers and visitors at _____ airport and is in possession of space, more fully described in the schedule hereunder and in the plan annexed to this agreement, hereinafter referred to as the premises.

WHEREAS the Licensee is desirous to render the services to the Authority on the terms & conditions mentioned hereunder:

AND WHEREAS the Authority is agreeable to grant the license.

NOW, THEREFORE, this indenture witnesses:

1. That the license for the said facility shall be valid for the period of **One (01) year, extendable by One (01) year at the discretion of AAI subject to satisfaction performance from _____** to _____, unless terminated earlier on account of following;
 - (a). By giving 30 days of notice in writing without assigning any reason.
 - (b). Terminated by AAI on a short notice on account of unsatisfactory performance.
 - (c). Termination on expiry of the specified time period allotted for unresolved internal dispute resolution.
2. That in consideration, Licensee shall pay the Authority every month in advance by way of license fee on or before 10th day of English calendar month as under:

Year	Amount of Monthly License Fee (excluding other charges and taxes)
1 st Year	_____+ GST applicable on time

3. Rate of Escalation:

- (a). The first annual escalation will be applicable after completion of eighteen (18) months license period. Thereafter the same will be applicable after completion of subsequent one-year period there from. Even if, on account of any delay whatsoever, licensee could not commence business operations on the expiry of gestation period stipulated in NIT, for the purpose of calculation of date on which 18 months of license are completed (date on which first escalation is applied) shall be deemed from next day of expiry of gestation period stipulated in NIT.
 - (b). License Fees shall be subject to Annual Compound Escalation of 10%.
4. AAI shall raise bill on or before 10th of every month. The concessionaire has to make the payment of License Fees etc. by 25th of the same month, failing which interest on delayed payment at the rate of 9% per annum shall be charged from the due date for delay period of up to 30 days and if delay is for more than 30 days, then interest at the rate of 18% per annum shall be charged from the due date, for entire delay period.
5. That in addition to the above said license fee, Licensee is also liable to pay Rs. 1075/- per sq. mtr. p.m. towards AC space rent (if applicable) and Rs. 720/- per sq. mtr. p.m. towards Non-AC

space rent (if applicable). Licensee is also liable to pay utility facilitation charges @ 10% of applicable AAI notified space rent. Such charges shall be paid within the date(s) specified in the bill(s). The space rent/Utility/Facilitation charges/ CAM charges are subject to 10% annual compound escalation on 1st April of every year or as may be decided by AAI from time to time.

6. That in addition to the above said license fee, licensee shall pay all charges towards consumption of electricity and water as may be due as determined by the Authority and at the rate(s) fixed by it from time to time. Such charges shall be paid within the date(s) specified in the bill(s). The Licensee shall have to provide his own meter(s) for the purpose, failing which Licensee shall be billed on assessed consumption. In default of payment of said charges, the Authority may without prejudice to its other rights disconnect or cause to be disconnected the water and electricity to the said premises without any notice and the Licensee shall not be entitled to any compensation whatsoever on account of any such disconnection.

7. That the Licensee shall pay all rates, assessments, out goings and other taxes as leviable on the Licensee in 'Laws'.

8. That the Licensee shall make payment of license fee etc. either by cheque/demand drafts drawn on local banks or through RTGS/NEFT. No outstation cheque shall be accepted in payment of license fee etc.

9. That the licensee shall make Performance Security Deposit, **amounting to 03 (three) months** equivalent Concession/ License fee to AAI as an interest free security Deposit. The sum of Rs.____/- (Rs. _____ only) i.e. an amount equal to 03 (three) months equivalent license fee including taxes and other charges (based on 1st year license fee) (with other charges and provision for taxes etc.) as performance Security Deposit in the form of Demand Draft/Pay order/ RTGS/NEFT or in the form of Bank Guarantee from a Nationalized/Scheduled Bank (Bank Guarantee from Co-operative Banks, even scheduled co-operative banks, shall not be acceptable) in favor of AIRPORT AUTHORITY OF INDIA. The Bank Guarantee should be valid for the entire period of license plus six (06) months. In the event of the Licensee committing any breach of the terms & conditions of the license agreement, the Authority may without prejudice to other rights and remedies be entitled to forfeit the Security Deposit or any part thereof. In Such an event he shall pay in the same manner as stated above such additional sum immediately as he may be called upon by the Authority to pay, so that the Security Deposit shall at all times during the continuance of these presents, be for the same amount. On the expiration or earlier determination of the license the Authority shall return the Security Deposit or part thereof which has not been forfeited as aforesaid, to him, without interest.

10. That the Licensee shall also liable to make the payment towards security deposit in respect of electricity charges equivalent to 5% of annual licence/concession value for the last year subject to minimum deposit of Rs.10,000/- and a maximum deposit of Rs.10 lakhs. The said security

deposit will cover SD towards all types of utilities such as Electricity, Water, Data Port, Telephone etc.

11. That the Licensee shall equip himself with all necessary permits, licenses and such other permissions as may be required under the law in force at any time with regard to the operation of the subject license.

12. That the Licensee shall maintain such regular and proper account books along with other supporting documents regarding sales effected by the Licensee in the said premises and said accounts/documents shall all the times be kept open for inspection by Authority in such manner as may be prescribed. The Licensee shall provide to the Authority, if so required by the Authority, Statements of audited Accounts in such manner and within such period as the Authority may prescribe. Licensee shall be liable to share invoicing details live with AAI.

13. That the Licensee shall have no right to object as and when the Authority decides to grant additional License for similar Facility at the airport premises where the Licensee is rendering such services.

14. That Authority shall provide bare space for the subject service and other expenses of any kind for establishment and rendering of the services shall be incurred by the Licensee. However, provisions of electricity, water and drainage connections, as the case may be, if so required, for the smooth operation of the services shall be provided by the Authority.

15. All the times during the currency of the license agreement, it shall be the responsibility of the licensee to obtain proper fire insurance coverage including theft and burglary in respect of all the movable and immovable assets stored or used in the licensed premises and authority shall not be responsible for any loss or damage caused to the licensee on any accounts whatsoever.

16. That Licensee shall operate the subject facility by charging the rate from users, as may be approved in advance by the Authority. Licensee shall exhibit the said approved charges at a conspicuous place inside the licensed premises.

17. That the Authority reserves to itself the right to change the location of the premises at any time and may at its discretion, call upon the Licensee to vacate the site and may give him an alternative premise for the purpose of this license. In such a case, the Licensee shall be bound to vacate the premises immediately and accept the said alternate premises. The entire expenditure on such shifting shall be borne by him and the licensee shall not be entitled to claim any compensation or revision in the license fee on that score.

18. The Licensee shall use the premises for the bona fide purpose as provided in the Agreement, more particularly described in the enclosed schedule, for the use of all passengers and bona fide

visitors to the Airport and Officers of the Authority and the staff of various Airlines using the Airport and for no other purpose.

19. The Licensee shall not erect or display any advertisement or signboards except after obtaining the prior approval in writing of the Authority.

20. The licensee must necessarily operate the contract for minimum 50 % of the total period of the contract failing which the licensee may be debarred from participating any tender in AAI for minimum period of 01 (one) year.

21. That in case if at any stage during the currency of the agreement, AAI finds that the party had bagged the contract by submitting any false/wrong document or concealed any information/document, in such an eventuality the SD/BG lying deposited with the AAI shall be forfeited and the licensee shall be debarred for three years for participation in AAI tender. However, in case the license is terminated due to any illegal activity which is punishable under any of the laws of the land then the party will be debarred till the case is cleared by the concerned legal authority of the land.

22. The Licensee shall not terminate the license before the expiry of the period of the license except by giving 30 days' notice in writing, otherwise the Licensee shall be liable to pay to the Authority (without any demur or question) such amount of money as the Authority may as due to it by the Licensee. The license can be terminated by the Authority by giving 30 days' notice in writing without assigning any reason thereto.

23. Exit Clause in this contract shall be as follows: -

(A). Normal termination: - The contract will deem to be terminated on the last date as given in the agreement provided the extension or renewal is approved by the competent authority on or before the last date and communicated to the party in writing and duly accepted. The liability of the party will continue to be payable along with the delayed interest (at the rate mentioned in the contract) till the same is settled. The contractor cannot claim the dues to be time barred or ultra vires even if after the contract is deemed to have terminated by operation of this clause.

(B). Termination for cause: - If the party or AAI has invoked the internal dispute resolution clause (as per which the dispute referred to the DRC is to be completed within a period of 45 days) and the same remains unresolved after the specified time period, it will be deemed that the notice period for the termination has commenced from the next date within which the dispute should have been resolved. No extra notice need be served by either party and the contract will terminate after the expiry of the notice period. If such termination happens to fall within 50% of the contract period, then the party is liable to pay AAI the value of license fee equal to the amount of current license fee for the six (6) months as demurrage charges. The agreement should also provide for invocation of arbitration clause only after the internal dispute mechanism has

been exhausted. However, the notice for termination will deem to have commenced irrespective of the arbitration proceedings.

(C). Termination for convenience: - Either party, AAI on one part and the contractor on the other party can serve the notice for termination by giving the requisite notice period. The notice by AAI to be served only after obtaining the approval of the acceptance authority. Similarly, the notice given by the party should be approved by the acceptance authority. However, the date on which notice was received at AAI will be the commencement of the notice period and the administrative time required for the approval will not be added. If the concession/license has been terminated within 50% of the license period or the party has not served the requisite notice of 30 days, for surrender of license/concession after completion of 50% license period, then the Security Deposit equivalent to current license fee/MMG shall be forfeited as demurrage charges, as per the details below:

Sl. No	If termination of concession/ license occurs	Security deposit equivalent to current license fee/MMG to be forfeited (in months)		
		For contract period of more than 3 years	For contract period of 1-3 years	For contract period of less than 1 year
(i)	Before 50 % of contract period	6	4	2
(ii)	between 50% to 75%	4	3	2
(iii)	between 75% to 100%	2	2	1

NOTE: If the licensee does not operate the license up to 50% of the contract period then the party is liable to be debarred for one year from the date of issuance of orders.

(D). Termination for regulatory / legislative or supervisory requirements: - If any provision of law or legislation of India makes it mandatory to stop / prohibits the continuation of any contract at any particular location or otherwise then it will be deemed to be closed from the date of such enactment.

(E). Set-Off Clause: “ In the event of a default or breach in payment of license fee or interest amount or any other amount with the licensee of whatever nature as per the provision of this c

contract, AAI is hereby authorized to adjust such amount from time to time fullest extent, with prior notice of 7 (seven) days to the licensee, by set off and apply any or all amount at any time held with AAI as security deposit or bank guarantee or any other amount as part of this contract or from any other expired / closed/ terminated contract of licensee with AAI. This is without prejudice to any rights and remedies available with AAI to recover the dues from licensee as prescribed by law” Explanation 1 – For the purpose of this agreement, set off means adjustment of any outstanding due (s) of Licensee, with any amount of in form of BG/SD or otherwise, held by AAI in relation to any other agreement, at any AAI Airport/Airport premises. Explanation 2 – Outstanding dues shall mean and include any amount accrued / due against the licensee under this or any other agreement at any of AAI Airport / Airport premises.

24. No compensation is payable by AAI. Exponential penalty on licensees @ double the license fee per month in the form of damage charge can be imposed on licensees unauthorized occupying the premises after expiry of contract period.

25. In the event of any default, failure, negligence or breach, in the opinion of the Authority on the part of the Licensee in complying with all or any of the conditions of the license agreement, the Authority will be entitled and be at liberty to determine the license forthwith and resume possession of the premises without payment of any compensation or damages and also forfeit in full or in part the amount deposited by the Licensee for due performance of Agreement.

26. Notwithstanding anything contained in this agreement, Parties agree that during the Concession Term, in the event the Authority opts to transfer its rights such as operation, maintenance, development etc. of the Airport to a third party under PPP model or in any manner as may be decided by AAI/Government of India, then the Authority shall have the right to assign/novate/alter this agreement, in favor of such third party, to which concessionaire hereby gives their consent unconditionally and Authority will not be bound to obtain any further consent of concessionaire. Such assignment/novation/alteration would release Authority of all liabilities and obligations arising under this agreement from and after the date of assignment/novation/alteration and the rights and obligations of Authority under this Agreement and other arrangements entered into in accordance with the provisions of this Agreement shall be vested in such third party. The Parties, along with relevant third party shall execute necessary documentation or put in place necessary agreements for the aforesaid assignment/novation/alteration as and when need arises.

27. Acceptance of award letter and NIET conditions shall form part and parcel of the license agreement.

28. The Authority and the Licensee further agree that they are bound by the General Terms & Conditions, Special Terms and Conditions, Concession Area Layout, Schedule of Premises, found in Appendix ‘1, 2, 3 & 4’ respectively annexed hereto.

Signed by _____ Airport Director, Airports Authority of India,
_____, for and on behalf of The Airports Authority of India, in
the presence of:

WITNESS:

1. _____
2. _____

Signed by _____ for and on behalf of _____ in the presence of:

Witness:

1. _____
2. _____

GENERAL TERMS AND CONDITIONS.

The Authority hereby covenants with the licensee as follows:

- (1). The Licensee, his servants and agents shall be entitled to use all ways, paths and passages as may from times to time be maintained on the said airport ground subject to such rules and regulations as may be imposed by the lawful authorities of the airport ground.
- (2). The Licensee paying the license fee and performing the covenants herein contained and, on his part, to be performed shall and may peacefully possess and enjoy the premises with the use of the ways, paths and passages as aforesaid during the said term without any lawful interruption from or by the Authority or any person claiming under the Authority.
- (3). Any notice required to be served on the licensee under this agreement shall be deemed to have been served if delivered at or sent by registered post to his last known address or to his authorized representative or agent. Similarly, any notice to be given to the Authority under this agreement shall be deemed to have been served if delivered at or sent by registered post to the Authority.
 - (a). The period of notice given under this Agreement will count from the date of receipt of notice by either side.
- (4). Subject as herein before otherwise provided, all notices to be given on behalf of the Authority and all other actions to be taken on behalf of the Authority, may be given or taken on behalf of the Authority by the Airport Director of the Airport or by any other officer for the time being authorized by or entrusted with the functions, duties and powers of the said Airport Director, in respect of the Airport under his charge.
- (5).
 - (a) The Licensee shall not, unless with the written consent of the Authority, create a subcontract of any description with regard to this license or any part thereof, nor shall be without such written consent as aforesaid, assign or transfer his license or any part thereof.
 - (b). The Licensee shall use the premises only for the purpose indicated in this agreement and or no other purpose whatsoever.
- (6). The Licensee his agents and servants shall observe, perform and comply with all rules and regulations of the shop and Establishment Act, Factories Act, Industrial Disputes Act, Minimum Wages Act and the provisions of any statutory law applicable to the licensee including any rules and regulations made by the Authority, Civil Aviation Department or any other Department of government and or local body or Administration in force from time to time and to the business which the licensee is allowed to carry on under this agreement and to the area in which the said premises are located.

(7). (a) The Licensee shall indemnify the Authority from/against any claims made or damages suffered by the Authority by reason of any default on the part of the licensee in the due observance and performance of the provisions of any law which may be related to the purpose of this agreement and to the area in which premises are located.

(b). The Authority shall not be responsible in any way for loss or damage by any means causes to the licensee's stock or property.

(8). The Licensee shall at his own cost maintain the premises in a proper state of cleanliness and abide by such directions as may be given by the Authority and such other departments as may be entrusted by the rules and regulations with the works of inspection and enforcement about the conditions of sanitation, cleanliness and hygiene. If the premises is not maintained in reasonably clean condition by the licensee, Airport Director shall have powers to get the premises cleaned at the risk & cost of the licensee and recover liquidated damages at the rate of Rs. 1000/- per day for each default up to 07 days & thereafter Rs. 2000/- per day and can take other actions including termination of the license.

(9). The licensee shall comply with the requirements of all standard health clauses including those given below:

(a). The Airport Health Officer/ Medical Officer of AAI or persons authorized by them may without notice, enter the premises any time and inspect the premises, materials, instruments and implements etc. used by the licensee.

(b). All instructions given by the Airport Health Officer/Medical Officer of AAI or any persons authorized by them in the maintenance of public health of the Airport including sanitation control prevention of infectious diseases, control and prevention of nuisance from insects, rodents or any other source shall be carried out by them and his agent and servants.

(c). The licensee shall notify to the Airport Health Officer whenever any person working under him is suffering or suspected to be suffering or convalescing from any infectious disease. The Airport Health Officer may medically inspect the said person or any person who is suspected to have been in contact with the person and take any precautionary and preventive measures considered necessary.

(d). The licensee his agents and servants shall not without consent of the Airport Health Officer, interfere with injure, destroy or render useless any work executed or any materials or things placed in, under or upon any land or building by or under the orders of the Airport Health Office with the object of preventing the breeding or entry of mosquitoes or maintenance of sanitation.

(e). The licensee, his agents and servants shall not abuse the water sources, and drainage facilities in the airport area so as to create a nuisance or in sanitary situation prejudicial to public health.

(f). In the event of any default, failure, negligence or breach in the opinion of the Authority, on the part of the licensee in complying with either of these conditions specified in the foregoing sub-clause (a) to (e), the Authority will be entitled and be at liberty to determine the licensee forthwith and resume a possession of the premises without payment of any compensation or damages and forfeit in full or in part the amount deposited by the licensee for due performance of the agreement.

(10). The licensee shall employ only such servants as shall have good character and as well behaved and skillful in their business. He shall furnish the Authority in writing with the names, parentage, age, residence and specimen signature or thumb impression of all servants whom he proposes to employ for the purpose of this agreement before they are so employed and the Authority shall be at liberty to forbid the employment of any person whom it may consider undesirable. The servants employed by him shall be under the general discipline of the Authority and shall conform to such directions as may be issued by the Authority in respect of point or routes of entry to and exit from the premises and in respect of the use of toilet and wash rooms. He shall also have the character of all persons employed by him verified by the police to the satisfaction of the Authority, before the employment.

(11). (a) The licensee would be required to install adequate number (as may be determined by Fire Officer or any other officer of AAI depending upon the area of the licensed premises) of minimum a 2.5 kg CO₂ fire extinguisher in the licensed premises at his cost before commencement of business.

(b). No wooden partition / inflammable material shall be permitted in the licensed premises. The material to be used for partition / fabrication of the shop / office premises shall be as per the specification given by AAI and to be got approved by AAI in advance.

(c). Licensee shall not use a naked light or cause or permit any such light to be used in the licensed premises.

(12). The licensee shall not damage the premises for any part of the Airport premises and in the event of any damage being caused to the same intentionally or otherwise, by the licensee, or his employees or invitees or customers, the Authority shall be entitled to repair the damage or make the requisite replacement and call upon the licensee to replacement and call upon the licensee to reimburse cost thereof which the licensee undertakes to pay forthwith on demand.

(13). The licensee shall not store or bring or keep in the premises heavy articles so as to injure or damage the premises or keep goods of combustible or inflammable nature unless required for executing the license.

(14). (a)The licensee shall not use electrical heater, toaster and other allied appliances in the premises for preparation of tea, coffee and for heating of food etc. unless specifically provided under the agreement to perform contractual obligations.

(b). The licensee hereby agrees to provide necessary training to the employees posted in the licensed premises for handling fires extinguisher as provided in the terminal/licensed premises.

(c). The licensee will, during the continuance of this license insure against any claim for workmen's compensation or otherwise of all persons employed by him in connection with his business to be carried on as aforesaid with such insurance company as the Authority shall approve of and shall produce for inspection on demand by the Authority all policies in respect thereof and the receipts from time to time for current premium.

(15). In the case of such breach of the terms of this license as minor offences and complaints coming to its notice for which in the opinion of the Authority this agreement need not be terminated, the Authority may at its discretion recover compensation from the licensee up to the limit of the Security deposit of the licensee. The decision of the Authority in this respect will be final and binding on the licensee.

(16). The licensee shall not hold or permit to be held any public or private auction in the licensed premises.

(17). The Licensee shall sell articles in the premises at prices which shall be marked on the articles or on tags attached thereto and it shall not be in excess of the retail prices/fair prices fixed by the manufacturers or Government or any other local authority whichever is lower or controlled price in case such case controlled price has been fixed by any authority and in all other cases, not exceeding the reasonable market rates for similar goods. The Authority can after giving reasonable opportunity to the Licensee to show cause, itself fix the price of any article or articles, if, in its opinion, the prices charged are unreasonable or exorbitant and thereupon the Licensee shall sell only at the price so fixed by the Authority and he/she shall also be liable to refund to any customers any amount in excess paid by such customer for any articles in excess of the price so fixed.

(18). It shall be obligatory for the licensee to keep in stock and in case they are intended for distribution, distribute the same and display, literature, produced and released by the Publications Division of Government of India and/or Tourism Department of the Central Government or of the State Government within whose jurisdiction the Airport is situated on such terms and conditions as may be fixed by the said Publications Divisions or said Tourist Department.

(19). The licensee shall not stock, sell, display, exhibit for sale any books, magazines, newspapers or periodicals, statues, idols or other articles which are repugnant to morals or indecent and immoral, improper or otherwise objectionable in character, it being expressly agreed that the

decision of the Authority shall be conclusive in this behalf and absolutely binding on the licensee and shall not be subject to any dispute or review. Apart from any other legal / disciplinary action, the licensee shall immediately remove such book, journal or articles from premises, if, as decided by the Authority it is objectionable in any manner to keep, exhibit or sell the same.

(20). The licensee shall maintain a complaint book in a prominent place in the premises and in such a way that it is easily accessible to any person who wishes to record any complaint and the said book shall be open for inspection fortnightly by the Airport Director of the Authority or his authorized representative.

(21). If because of any strike or lock-out in the Airport or in any airline, the licensee is unable to function or his business is affected, the Authority shall not be liable for any loss which the licensee may suffer in such an event. However, rebate in the license fee due to ban on visitor entry at the airport and due to natural calamities and due to declaration of the closure of the airport for total operation shall be granted as per the merit of the case and policy laid down by AAI from time to time.

(22). In the event of the Licensee being prohibited from selling one or more articles in the premises because of Government Laws/Rules/Regulations/Orders, the Authority shall not be liable for any loss suffered by the Licensee in such an event the Licensee shall not be entitled to any reduction in the fees payable to the Authority or permission for sale of additional items.

(23). The Licensee shall deposit duplicate keys of the premises with the Authority whenever the Airport Director Demands and permit the Authority to make use of the keys during the emergency. The licensee shall not remove or replace the lock on the outer door or change the locking device on the said outer door of the shop.

(24). The Authority do not recognize any Association of the Traders and in case any negotiation / bargain necessary with regard to the clarification of the terms and conditions of the license or modification thereof such negotiations should be sought by the licensee alone and no collective representation / bargaining will be entertained.

(25). On expiry of the license period or on termination of the license by the Airport Authority on account of any breach on the part of the licensee, the licensee shall deliver the possession of the premises in good condition and in peaceful manner along with furniture, fittings, equipment and installations, if any, provided by the Authority. Further, licensee shall remove his / their goods and other materials from the premises within seven days, failing which Authority reserve its right to remove such goods / materials at the cost & risk of the Licensee and demand payment for such removal. If such payment is not made within 10 days, Authority shall be at liberty to dispose off the goods / materials of the Licensee by public auction to recover the cost. The licensee shall not be entitled to raise any objection in such an eventuality.

After the contract expires, the concessionaire shall stop business and handover the site peacefully to AAI immediately and shall be given a maximum of 07 days to remove his / their goods and other materials from the premises (after settlement of dues). The onus of clearing all the dues and vacating the premises within 07 days lies on the licensee. If the agency fails to remove his / their goods and other materials from the premises within 07 days of expiry of contract, twice of normal notified space rent of that area shall be charged from date of expiry to the date of vacation.

If agency fails to remove his / their goods and other materials from the premises even after 15 days, the agency ceases to claim any ownership of the un-cleared materials. AAI shall make arrangements to remove the leftovers and charge the costs incurred to the agency/adjusted from available SD along with outstanding dues if any. Taking over document has to be signed after clearance of premises by the concessionaire.

(26). The license herewith granted shall not be construed in any way as giving or creating any other right or interest in the said space / building(s)/ land/ garden/ tank/ premises to or in favour of the licensee but shall be construed to be only as a license in terms and conditions herein contained.

(27). The Authority, its servants and agents shall at all times have the absolute right of entry into the said premises.

(28). The provision of the Airports Authority of India Act, 1994 as amended by Act 2003 and the rules framed there under (Chapter VA – Eviction of Unauthorized Occupants etc. of Airport Premises) which are now in force or which may hereafter come in force shall be applicable for all matters provided in the said Act.

(29). All disputes and differences arising out of or in any way touching or concerning this Agreement (except those the decision whereof is otherwise herein before expressly provided for or to which the AAI ACT, 1994 and the rules framed there- under which are now enforce or which may here-after come into force are applicable), shall, in the first instance, be referred to a Dispute Resolution Committee (DRC) setup at the airports, for which a written application should be obtained from the party and the points clearly spelt out. In case the dispute is not resolved within 45 days of reference, then the case shall be referred to the sole arbitration of a person to be appointed by the Chairman / Member/ RED of the Authority. The award of the arbitrator so appointed shall be final and binding on the parties.

The Arbitration & Conciliation Act 1996 as amended up to date shall be applicable. Once the arbitration clause has been invoked, the DRC process will cease to be operative. It will be no bar that the Arbitrator appointed as aforesaid has been an employee of the Authority and the appointment of the Arbitrator will not be challenged or be open to question in any Court of Law, on this account. Before making a reference to Dispute Resolution Committee, the licensee will have to first deposit the 50% of the disputed amount (in the form of BG/DD/PO/NEFT) with AAI and the consent shall be given by the licensee for acceptance of the recommendations of the

Dispute Resolution Committee. The concessionaire/ licensee is free to seek/invoke arbitration clause as per agreement within a reasonable period of time not exceeding one twenty (120) days for addressing the issues raised by them.

The case shall be referred to the sole Arbitrator by the Chairman/Member/ RED of the Authority, subject to the condition that the licensee shall have to deposit 50% of the disputed amount (in the form of BG/ DD/PO/ RTGS/ NEFT) with AAI as condition precedent before making reference to the Arbitration for adjudication of dispute. The Bank Guarantee will be in addition to the license directed Security Deposit already available with the Authority. This additional Bank Guarantee shall be valid for a period of two years extendable automatically year to year till the finalization of Conciliation/ Arbitration process respectively. During the arbitral and Dispute resolution proceedings, the licensee(s) shall continue to pay the full amount of license fee/dues regularly as per the award/agreement and perform all covenants of the agreements.

The venue of arbitration shall be CHQ/concerned RHQ. The Competent Authority for appointment of Arbitrator shall be as per the prevailing Delegation of Power (DOP) of AAI.

(30). It would be the responsibility of the licensee to obtain all necessary security clearance from BCAS/any other regulatory agency as required.

(31). In case of any dispute where legal action is compelled to be initiated by any of the party, jurisdiction of the court shall be the city / town / district where the airport is located.

(32). (a). Airports Authority of India, LGBI Airport is ISO 9001:2008 certified for its Quality Management Systems and ISO 14001:2004 certified for its Environmental Management Systems. Therefore, the Licensee should comply with the requirement of Environment Management Systems by conserving energy and water; control of noise, water and air pollution by better effluent management, better management of solid and hazardous wastes, and complying with Pollution Control Laws and Rules in force, Instructions issued by the AAI in this regard, and by promoting an environmental awareness among their employees.

(b). The Licensee shall ensure quality in the services provided by him by ensuring that the services are user friendly, responsive to the suggestions of the users. conform to the general standards of similar services available to the users outside the airport, and there should be continuous improvement in the services provided by the Licensee.

(c). Any non - compliance to the to the instructions issued by the Airport Director, AAI, Hollongi Airport with regard to 32 (a) and (b) above shall be deemed to be considered as non-compliance of the terms and conditions of the Agreement, and shall be dealt with accordingly.

33. In case of any dispute where legal action is compelled to be initiated by any of the party, jurisdiction of the court shall be the city / town / district where the airport is located.

SIGNATURE OF THE LICENSEE

Special Terms and Conditions

(1). Facility names: (1). Snack Bar/ F&B & (2). Retail/ TR Shop:

(1) Scope:

(a). Snack Bar: Setup, operate, maintain and manage the Snack Bar.

(b). Retail/ TR Shop: Setup, operate, maintain and manage the Retail/ TR Shop. This retail category includes retail items which are day to day sell items and assist customers in travelling purposes: Bags & Leather goods, confectionary/sweets/candies, packaged water, travel, news, magazines, books, mobile/cellular phone handset and accessories.

(2). The Concessionaire/ Licensee shall, offer for sale from the respective outlet a wide variety of good quality Food and Beverage (F&B) and Retail items (duty paid items) to meet the demand of the Airport Users at all time where Airport is situated, to meet the demand of the Airport users at all times and comparable to the range available at the comparable to the range available at the comparable international airports in the neighbouring locations of the airport.

(3). The Concessionaire agrees and acknowledges that the prices (exclusive of taxes) charged by the Concessionaire for the Items sold at the Respective Outlet shall be in compliance with Applicable Law. However, the Concessionaire is free to sell items at prices lower than the prices at which the same product is sold at such comparable airports/down town malls.

(4). The Concessionaire shall indicate prominently the net selling prices and applicable GST/Taxes of all items for sale in the Respective Outlet for perusal by customers and shall not impose a minimum spending requirement on any customer.

(5). The Concessionaire shall intimate the Authority, the prices of all F&B and Retail Items proposed to be sold in the Respective Outlet, before offering them for sale.

(6). The Concessionaire hereby acknowledges and agrees that it shall obtain all requisite operating Permits from competent authorities at the Concessionaire's own cost and shall prior to the commencement of operations of the Respective Outlet apply, pay for and comply with the conditions of all Permits or Approvals and shall submit copies of all such Permits to the Authority.

(7). The Concessionaire has also, prior to commencement of operations of the Respective Outlet, obtained the relevant permissions, No objection certificate(s) (NoCs) and shall, if required, also satisfy such other conditions/clearances required for operating the Respective Outlets and shall submit copies of the same to the Authority.

(8). The Concessionaire/ Licensee shall maintain and keep in force all requisite Approvals and

comply with all Applicable Laws and statutory rules and guidelines laid down by competent authorities, including without limitation, any rules and regulations framed under Shops and Establishments Act, Factories Act, Industrial Disputes Act, Minimum Wages Act, etc. as may be applicable to the Concessionaire and any operational guidelines laid down by the Authority from time to time.

(9). The Concessionaire shall comply in all respects at his own cost with the provisions of all statutes and bye-laws and regulations made there under and all rules and requirements made or prescribed by any competent authority relating to public hygiene including but not limited to housekeeping, maintenance and cleanliness. In the event of any complaint, the Concessionaire shall take such necessary and immediate action as may be required to satisfy the complaint.

(10). The concessionaire shall wise and improve the variety of items sold in the Location when the items offered for sale in the location are in the opinion of the Authority inadequate and /or of poor quality and must include such items as the authority may specify in writing to the concessionaire if in the opinion of the Authority such items are in demand.

(11). The concessionaire shall not offer or engage in any other business at the location except providing the services set out in this concession.

(12). The Concessionaire shall plan and monitor stock levels of all Items in the Respective Outlets to ensure that they are available at all times and the Concessionaire shall keep the Authority informed of any anticipated out-of-stock situation and the Concessionaire shall produce and provide stock reports on the availability or non-availability of all items for sale in the Respective Outlets upon the Authority's request, in the format approved by the Authority and to submit such reports within 14 (fourteen) days from the Authority's request.

(13). The Concessionaire shall comply in all respects at his own cost with the provisions of all statutes and by-laws and regulations made thereunder and all rules and requirements made or prescribed by any competent authority relating to food establishments and food hygiene including but not limited to housekeeping maintenance, and cleanliness. In the event of any complaint, the Concessionaire shall take such necessary and immediate action as may be required to satisfy the complaint.

(14). The Concessionaire shall at all times ensure that items offered from the respective Outlets meet quality, service standards and hygiene as per Good Industry practices and at all times comply with the same.

(15). The Concessionaire shall accept major credit cards, debit cards, e-wallet, e-payments (e.g. BHIM, UPI etc.) as a means of payment and not add any surcharge to the price nor impose a minimum spending requirement when credit cards are offered as a means of payment. All sales and transactions shall be accompanied by issue of sales receipts to customers.

(16). All sales in relation to the Items and any other items as maybe sold at the Respective Outlets shall be in a currency as prescribed by Central Board of Excise & Customs, Ministry of Finance, GoI or such competent authority.

(17). The Concessionaire shall employ adequately qualified and trained staff/personnel and in such numbers as is required to achieve optimum service levels, who shall represent the Concessionaire on a full-time basis and be available during business hours to ensure the smooth and efficient operation of the Concession at the Airport.

(18). The concessionaire shall ensure at all times that its employees/ personnel shall comply with the guidelines as regards the access to the location as may be laid down by the Authority from time to time.

(19). The Concessionaire agrees to submit such other documents/details as required by the Authority and/or BCAS or any other Governmental Authority for the purpose of facilitating the process of obtaining the security clearance.

(20). The concessionaire shall permit the Authority or any of its authorized agent at all reasonable times to enter upon the location for the purpose of viewing the condition of the location.

(21). The concessionaire shall not sell, exhibit or display any goods or services of any description other than the F&B and Retail items. The Concessionaire shall not use, display or distribute any publicity material including pamphlets, brochures, leaflets, price lists etc not directly related to the concession and the decision of the Authority in this regard shall be final and binding on the Concessionaire.

(22). The Concessionaire shall not store, stock, exhibit or sell any item which are repugnant to the public order, decency or morality. The Concessionaire shall not permit or suffer the location or any part thereof to be used or occupied as a place for lodging, storage, dwelling or sleeping, auction, gambling or any unlawful purpose or any other purpose not in consonance with the purposes for which the concession is granted.

(23). The concessionaire shall not assign, sublet or grant any License in respect of the locations or any part thereof nor part with or share the possession or occupation of the location or any part thereof without the prior written approval of the Authority.

(24). The Concessionaire shall not place any furniture or objects/ partitions that may obstruct access to electrical distribution boards, ventilation ducts and rooms and fire hydrants/ fire extinguishers.

(25). The Concessionaire shall not tamper with any part of the walls, beams, columns, ceiling and floor, electrical installations etc. except for carrying out needful hardware installation at approved locations without consultation of the relevant officers of Authority.

(26). The Concessionaire shall not install or suffer to be installed in the Respective Outlet Installation any electrical lamp, equipment or appliance which is likely to overload the electrical wiring or cabling of the Airport or to cause radio interference.

(27). The Concessionaire shall not engage itself, its employees or agents or through any other person in any form of touting or disparagement of the goods/services of other concessionaires of the Authority.

(28) The Concessionaire shall not leave any waste materials or other refuse in or near the space/premises at all times and which waste materials or other refuse shall be removed with extreme care and shall be disposed off in accordance with the Authority's directions immediately at such places as may be designated by the Authority and not any other places within the Airport.

(29). The Concessionaire shall at all times comply with all BCAS guidelines as may be applicable to its operations at the Airport. The Concessionaire acknowledges that in case of any of the location falls under the security hold area of the airport then it shall comply with the BCAS guidelines that classify certain items such as weapons, explosives, steel or metallic knife etc. as prohibited items which no person is allowed to carry to the security hold area.

(30). The concessionaire shall not store at any time explosives, petroleum, spirit or other highly inflammable substance and noxious or object able smokes, fumes, gases, vapours or odours at the Location(s)

(31). The Concessionaire shall not enter into a collective association with other Concessionaires of the Authority, for any purpose whatsoever, and the Authority shall not be bound to recognize such association.

(32). Space shall not be used for any purpose other than for which it has been awarded.

(33). Licensee has to display the price list in prominent place with in the counter. The items should not be charges more than the printed MRPF i.e No extra charges shall be levied over & above such price list/ MPR.

(34). Sweets & Savouries Outlets shall be kept open to cover all scheduled/ non-scheduled, delay and diverted flights or as directed by the Authority from time to time.

(35). The licensee shall provide a Menu Card indicating the rates of various items. No extra charges shall be levied over & above such price list.

(36). Manual billing will be strictly prohibited.

(3). Facility Name: Trolley Advertisement Rights cum Retrieval License:

(1) Scope:

(a). Advertisement The licensee shall have the right to display advertisement on the baggage trolleys.

(b). Trolley Retrieval The licensee shall ensure availability of trolleys at the airport on a 24/7 x 365-day basis. Ensure usage of Free Baggage Trolleys by the passengers for carrying their luggage/goods only and retrieve and position them in the specified areas of Arrival/Departure, Inside/Outside the Terminal Building.

(2) Space for Advertisement on Trolleys:

(i). Trolleys, to be supplied by AAI, will have space (not exceeding 6 sqft each) for the purpose of displaying advertisement, in any direction, on trolley. Designing/Fabrication and installation of the Display Boards and advertisement thereon shall be arranged by the licensee at its own cost to offer a pleasing ambience standard to Airport. The material used by the licensee should be such that it enhances the aesthetic of the trolleys.

(ii). All display/signage should be of standard/uniform shape and size for all trolleys and has to be approved by AAI.

(iii). Objectionable material display will not be permitted. AAI also reserves the right to not allow any advertisement of certain commodities/products.

(3). No. of prospective manpower for trolley retrieval as per requirement and decided by the Airport Director, Hollongi.

(4). On expiry or termination of the contract, the licensee shall be responsible for handing over of all the trolleys back to AAI in serviceable conditions.

(5). All the trolleys shall remain the properties of AAI and on the expiry of expiry or termination of the contract, the licensee shall have to ensure to hand over all the trolleys back to AAI in serviceable conditions. The cost of any shortfall or damages shall be recoverable from the licensee.

(6). In case, any employee of the licensee is found engaged in doing any other work which is not relevant to the scope of this license, his/her entry permit shall be confiscated and cancelled. The licensee shall dispense with his/her services forthwith and arrange for suitable replacement immediately.

(7). The licensee shall ensure that that the trolleys are cleaned and in a presentable manner, free from dust accumulation, stickers and grease.

(8). A register is to be kept with the Duty Terminal Manager, AAI in which the defects are to be recorded on weekly basis by the licensee. Status in respect of serviceable trolleys available for passengers is also to be recorded. The defective trolley(s) shall be handed over to the Technical

Department of AAI and it should be recorded in the register with no. of such trolley and date.

(9). Technical Department of AAI has to ensure proper maintenance and upkeep of trolleys through an AMC contractor.

(10). The licensee shall ensure that scattered trolleys are collected from all the areas in and around the Terminal Building, Kerb side, Car Park, basement etc. and re-distributed as per Airport Requirements.

(11). The licensee shall ensure that trolley movement is done in a discreet and organized manner without inconveniencing the passenger movement or airport processes.

(12). The licensee will solely be responsible for service conditions (including minimum wages, bonus, PF, ESI, Insurance and other statutory compliances etc. as per prevailing laws of the land) of workmen employed by it for the purpose of carrying out the functions under the contract.

(13). There will be no direct employee-employer relation between AAI and the workmen of the licensee.

(14). In case any damage/loss is caused to any property of AAI or that of the passenger(s) by the workers of the licensee, then the licensee shall be liable to make good of the said loss/damage at its own cost and AAI shall not be responsible for the same.

(15). Penalties:

(i). Provision of porter services by manpower of licensee is strictly prohibited and beyond the scope of this license. In case, it is found that porter services are being provided by the manpower of licensee, a penalty of Rs. 2,000/- in the first instance, and Rs. 5,000/- on subsequent instance(s) shall be levied by the Terminal Manager. AAI is entitled to terminate the license if such violation occurs quite often.

(ii). The penalties will also be imposed on following violation by the licensee:

Sl. No	Description of Irregularities	Penalty
(i).	Staff not in uniform/without ID Card.	Rs. 500/- per instance.
(ii).	Misbehaviour by the staff.	Rs. 1000/- per instance
(iii).	Trolleys lying in non-designated area.	Rs. 1000/- per instance
(iv).	Closing the facility without intimation during passenger movement	Rs. 5000/- per instance
(v).	Providing services other than the specified one.	Rs. 10,000/- per instance
(vi).	Selling items/services other than specified	Rs. 5000/- per instance
(vii)	Using AAI's properties like trolleys, passenger chairs etc.	Rs. 2000/- per instance

(4). Facility Name: Car Parking

- (1). Scope: Vehicle Parking Management and Collection of Parking Fees.
- (2). Computerized billing is to be ensured. Manual billing is not permitted.
- (3). The distribution of designated car parking for specific airport users may be reviewed and revised from time to time at the Airport Level on need basis by Airport Director.
- (4). Access fee would not be levied.
- (5). Schedule of Parking Charges: Parking fee will be charged from all vehicles entering the designated parking area, as detailed below:
- (a). Introductory slab for up to 30 Minutes to be implemented based on the category of the Airport (as below).

Sl. No	Details in General (INR).	Charges (INR).
(i)	Coach/Bus/Truck	20
(ii).	Tempo/SUV/Mini bus	20
(iii).	Car	20
(iv).	Two-Wheeler	10

Note: Proposed rates are inclusive of all taxes including GST, if applicable.

- (b). Rates as per existing slab will be applicable from 30 minutes to 120 minutes, the same is also reproduced below:

Sl. No	Details in General (INR).	Charges (INR).
(i)	Coach/Bus/Truck	50
(ii).	Tempo/SUV/Mini bus	35
(iii).	Car	35
(iv).	Two-Wheeler	15

Note: Proposed rates are inclusive of all taxes including GST, if applicable.

- (c). After two hours, rate will increase by Rs. 10/- per hours. For two wheelers, the charge increase after 2 hours will be Rs. 5/- per hour. The Parking rate beyond 7 hours up to 24 hours will be 300% of the 30 minutes to 120 minutes' slab and every 24 hours or part thereof (as per existing rates).
- (d). The monthly charge in respect of employees of AAI and other authorized agencies working at airport, cargo complex will be as follows (as per existing rates):

AAI employees	Free of cost
Tempo & Truck operators at Cargo complex	Rs. 2000 per tempo
	Rs. 3000 per truck
Other Car	Rs. 500/-
Other Two wheelers	Rs. 250/-
Agent/ Licensee at Cargo Complex (entry at cargo complex only)	Rs. 1,500/-

ATM cash vans coming to refill ATM machines in Airport premises shall be exempt from parking charges.

(e). The rates of parking fees are inclusive of components of GST. Accordingly, these shall remain the parking charges applicable to end users, but the onus of depositing all applicable taxes, prevailing during contract period at the station including GST in respect of fees collected for car parking charges shall rest with the licensee.

(6). Adequate signage/notices to be installed at entry/exit gate of the approach road to airport for public awareness.

(7). The name of the parking contractor should be clearly indicated in the parking token. Other than this, no advertisement is permissible on the parking token.

(8). To assure issues are properly prioritized, monitored and closed within performance standards, a grievance escalation matrix shall be complied with at all times:

Query Level	Query Level Guidance	Contact Person
General	Day to Day issues Vehicle Parking Manager (representative of Concessionaire)	Vehicle Parking Manager (representative of Concessionaire)
Initial	In case of unsatisfied response or absence of contact person at previous level.	Duty Terminal Manager
Secondary	Secondary In case of unsatisfied response or absence of contact person at previous levels.	Terminal Operations (HOD)
Final	In case of unsatisfied response or absence of contact person at previous levels.	Airport Director

(9). Penalty for Infractions:

		Penalty Schedule (In INR)
--	--	----------------------------------

Sl. No	Description of Irregularities	First Instance	Second Instance	Third instance & Onwards
1.	Staff not in Uniform/ Without ID card	1500	2500	3500
2.	Insufficient Manpower	3500	5000	10000
3.	Un-clean premises & improper	5000	10000	15000
4.	Vehicle not parked in orderly manner	1500	2500	3500
5.	Non-availability mechanism of e-payment	5000	10000	15000
6.	Overcharging	5000	10000	15000
7.	Obstruction of free movement to Service rooms/ station utilities	3500	5000	10000
8.	Non-availability of complaint book	3500	5000	10000
9.	Vehicles parked outside designated Vehicle Parking area (per vehicle)	500	750	1000
10.	Mis-behaviour by parking staff	3500	5000	10000
11.	Non-issuance of computerized	5000	10000	15000

(10). Manpower:

- (i) Adequate manpower shall be deployed by the concessionaire at all times.
- (ii) Manpower shall be well groomed and courteous to all airport users at all times.
- (iii) Manpower shall be well versed with Local Language of that State where the Airport is located as well as Hindi & English language for better interaction with the all airport users at all times.
- (iv) Concessionaire shall issue identity cards to all its employees and it shall be ensured that I-Cards are displayed above waist line at all times during duty.
- (v) Misbehaviour of staff with airport users is strictly prohibited, the Concessionaire shall also ensure that no staff during duty hours is in a drunken state.

(11). Parking Fee & GST: The rates of Parking fees and Access Fees are inclusive of components of GST. Accordingly, these shall remain the Parking Charges applicable to end users, but the onus of depositing all applicable taxes, prevailing during contract period at the station including GST in respect of fees collected for car parking charges and access fee shall rest with the licensee. The details/breakup of GST/ applicable tax shall be depicted in the car parking invoice issued to end- user/passengers.

(12). The Authority reserves the sole right to change and alter the timings, rates and any other

condition in respect of the parking facility and the Concessionaire shall not have any right to interfere or raise any objection in this regard.

(13). The Concessionaire shall not collect the Parking Fee from the Users at the time of entry of vehicles in the Parking Area and shall only be charged at the time of exit of the vehicles from the Parking Area.

(14). The Concessionaire shall be responsible to make its own arrangements for printing and issuing of the Parking Tokens, at its own cost and any cost in relation thereto shall not be adjusted from the Concession Fee.

(15). The Concessionaire shall not, without prior approval of the Authority, be permitted to make any advertisement on the front or backside of the Parking Tokens.

(16). The Concessionaire shall issue monthly passes / free passes/VIP passes to the officials of the Authority and any other agency authorised by the Authority. The Concessionaire shall ensure that it shall make necessary arrangements to paste such passes on the vehicles, at its own cost. The Concessionaire shall issue Monthly passes/Free Passes/VIP passes to the concerned officials after checking their credentials such as AAI ID Card, Airline Identity Card, Concessionaire Identity card, and keep a record of such passes issued. It is hereby clarified that not charging of any Parking Fees by the Concessionaire from free passes shall not affect or alter the Concession Fees and the Concessionaire shall not make any claim or reimbursement on account of such non-charging of Parking Fees from the exempted vehicles.

(17). The Authority shall, at all times during the Term, have the right to change the location of the Parking Area within the Airport, at any time and at its discretion to call upon the Concessionaire to vacate the Parking Area. The Authority shall provide an alternative parking premises to the Concessionaire within the Airport for the purposes of this Concession. In such an event, the Concessionaire shall be bound to immediately vacate the Parking Area and accept the alternate parking area premises. The decision of the Authority in this regard shall be final and binding on the Concessionaire.

(18). The entire expenditure on such shifting shall be borne by the Concessionaire and the Concessionaire shall not be entitled to claim any compensation or revision in the Concession Fee on that score.

(19) The security/custody of vehicles in the Parking Area shall be the sole responsibility of the Concessionaire. The Concessionaire shall take all necessary precautions for the safety of the vehicles. In the event of any theft/ damage/ loss, damage, claims, etc. arising out of the neglect of the Concessionaire, the Concessionaire shall be responsible for settlement of the dispute, if any, including under the court of law and the Authority shall, in no event, be responsible for any such loss, damage or claim.

(20). The Concessionaire shall follow and abide by all the instructions and guidelines issued by Airport Police / statutory rules & regulations / Authority for prevention of misuse of parking lots, including usage by anti-social elements, terrorist(s) etc.

(21). Notwithstanding anything contained in this Agreement, the Authority shall have the right to deploy and procure the provision of police assistance and security at the Parking Area and the Airport, including for regulation of traffic, removal of trespassers, prevention of terrorism, hijacking, sabotage and/or similar acts or occurrences, through the government agency. The designated government agency shall be entitled to inspect and search the Parking Area and to search any person or vehicle entering the Parking Area or departing there from, without unduly or unreasonably disrupting the operations of the Parking Area.

(22). At all times, during the currency of the Agreement, obtain proper and appropriate insurance coverage including but not limited to fire, theft and burglary in respect of all the movable and immovable assets stored or used in the Parking Area and the Authority shall not be responsible for any loss or damage caused to the Concessionaire or any third party on any account whatsoever;

(a). shall not use the Parking Area for any other purpose other than for the purposes of Concession;

(b). shall not erect or display any advertisement or signboards except after obtaining the prior approval in writing of the Authority;

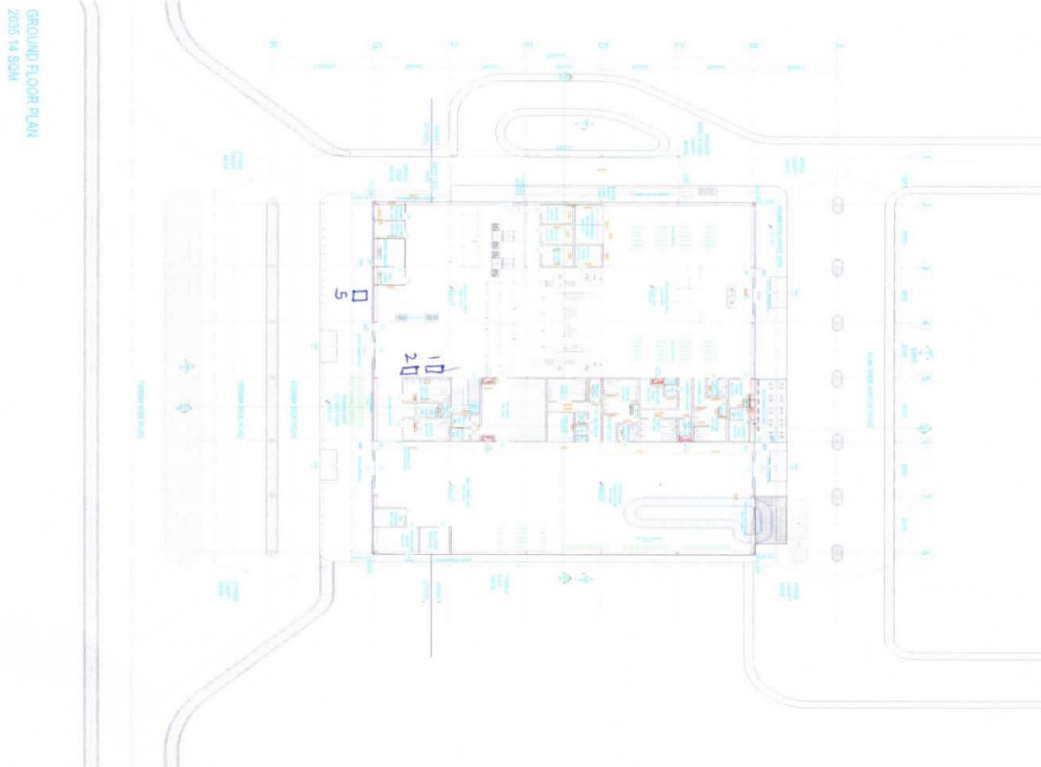
(c). shall observe, perform and comply with all rules and regulations of the Shops and Establishment Act, Factories Act, Industrial Disputes Act, Minimum Wages Act and the provisions of any Applicable Law including any rules and regulations made by the Authority, Civil Aviation Department or any other Department of Government and or local body or administration in force from time to time and to the business which the Concessionaire is allowed to carry on under this Agreement and to the area in which the Parking Area is located;

(d). maintain the Parking Area in a proper state of cleanliness and abide by such directions as may be given by the Authority and such other departments as may be entrusted by the rules and regulations with the works of inspection and enforcement about the conditions of sanitation, cleanliness and hygiene. If the Parking Area is not maintained in reasonably clean condition by the Concessionaire, the Airport Director shall have the power to get the same cleaned at the risk and cost of the Concessionaire and recover liquidated damages

(23). Two set of uniforms as per the specifications (to be approved by the Authority) shall be provided to the workers/supervisors by the Concessionaire. The Concessionaire shall also ensure that uniform is worn by the employees while on duty and kept to tidy condition along with name plate indicating their name conspicuously.

(24). Dedicated helpline number and email id shall be printed on parking token and the same shall be provided to users for any complaints / suggestions / feedback with regards to parking. The same shall be monitored by the Concessionaire and adequate responses shall be delivered to citizens within 48 hours. The Concessionaire shall provide a weekly report to the Airport Director, AAI every Monday on the number of complaints received during the previous week (Monday to Sunday) and the number of replies furnished by it to the complainants along with number of complaints on which no response has been made by the Concessionaire.

CONCESSION AREA LAYOUT/ LOCATION MAP



1. Snack bar - 6 m²
2. Retail Shop - 6 m²
5. ATM - 10 m².

[Signature]
06.06.2022



SCHEDULE OF PREMISES

Basic Commercial Facilities at Hollongi Airport

(A). Facility Name: Snack Bar/ F&B Outlet.

1. Area allotted: 06 sqm.
2. Location: Departure Check in Area Inside Interim Terminal Building).
3. Purpose: Setup, operate, maintain and manage the Snack bar facility.

(B). Facility Name: Retail/ TR Shop.

1. Area allotted: 06 sqm.
2. Location: Departure Check in Area Inside Interim Terminal Building).
3. Purpose: Setup, operate, maintain and manage the Retail/ TR Shop facility.

(C). Facility Name: Trolley Advertisement Rights cum Retrieval License.

1. No. of Trolleys: 200 Nos.
2. Purpose: Trolley Retrieval, and Advertisement on Passenger Baggage Trolleys.

(D). Facility Name: Car Parking

1. Area allotted: 4650 sqm
2. Purpose: Vehicle Parking Management and Collection of Parking Fees.

SIGNATURE OF THE LICENSEE

ANNEXURE: B

POWER OF ATTORNEY FOR SIGNING OF PROPOSAL

(To be executed on non-judicial Stamp paper of Rs 100/- or as per applicable State Laws and duly notarised)

Know all men by these presents, we..... (name of the firm and address of the registered office) do hereby irrevocably constitute, nominate, appoint and authorize Sh/Smt. (name), son/daughter/wife ofagedyears and presently residing at, who is presently employed with us/ the Lead Member of our Consortium and holding the position of, as our true and lawful attorney (hereinafter referred to as the “Attorney”) to do in our name and on our behalf, all such acts, deeds and things as are necessary or required in connection with or incidental to submission of our Proposal for pre-qualification and submission of our Bid for thefacility at.....Airport,, India (the “Concession”) proposed by AAI including but not limited to signing and submission of all Proposals, Bids and other documents and writings, participate in Pre-Proposals and other conferences and providing information/ responses to the AAI, representing us in all matters before the AAI, signing and execution of all contracts including the Concession Agreement and undertakings consequent to acceptance of our Financial Proposal, and generally dealing with the AAI in all matters in connection with or relating to or arising out of our Financial Proposal for the said Concession and/ or upon award thereof to us and/or till the entering into of the Concession Agreement with the AAI. AND we hereby undertake and agree to ratify and confirm and do hereby ratify and confirm all acts, deeds and things done or caused to be done by our said Attorney pursuant to and in exercise of the powers conferred by this Power of Attorney and that all acts, deeds and things done by our said Attorney in exercise of the powers hereby conferred shall and shall always be deemed to have been done by us.

IN WITNESS WHEREOF WE _____THE ABOVE-NAMED PRINCIPAL HAVE EXECUTED THIS POWER OF ATTORNEY OF THIS _____ DAY OF _____ 2022.

For _____

(Signature, name, designation and address) (Notarized)

Witness:

1. _____

2. _____

Accepted:

Signature: _____

(i). The mode of execution of the Power of Attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executants (s) and when it is so required, the same should be under common seal affixed in accordance with the required procedure.

(ii). Wherever required, the Bidder should submit for verification the extract of the charter documents and documents such as a board or shareholders' resolution/ power of attorney in favor of the person executing this Power of Attorney for the delegation of power hereunder on behalf of the Bidder.

(iii). For a Power of Attorney executed and issued overseas, the document will also have to be legalized by the Indian Embassy and notarized in the jurisdiction where the Power of Attorney is being issued. However, the Power of Attorney provided by Bidders from countries that have signed The Hague Legalization Convention 1961 are not required to be legalized by the Indian Embassy if it carries a conforming Apostille certificate.

ACCEPTANCE LETTER

(To be submitted in applicant letter head)

Date. ____/ ____/ 2022

To,
The Airport Director,
Airports Authority of India
_____ Airport

Subject: Acceptance of AAI's Tender Conditions.

Sir,

The tender documents for the facility of providing Basic Commercial Facilities (Snack Bar/ F&B Outlet, Retail/ TR Shop, Baggage trolley advertisement rights cum retrieval and Management of Car Parking) in Interim Terminal Building at Hollongi Airport have been provided to me/ us by Airports Authority of India.

(1). I/We hereby certify that I/We have inspected the sites and read the entire terms and conditions of the tender documents made available to me/us. Which shall form part of the contract agreement and I/We shall abide by the conditions/Clauses contained therein.

(2). We are enclosing and submitting herewith our original Proposal, along with the information and documents as per the requirements of the Tender Document, for your evaluation and consideration.

(3). I/We hereby unconditionally accept the tender conditions of AAI's tender documents in its entirety for the above facility.

(4). The contents of Clause – "18 &19" of Notice Inviting E-Tender of the Tender Documents have been noted wherein it is clarified that AAI reserves the rights to reject the conditional tenders without assigning any reason thereto.

(5). I/ We hereby undertake that, all information provided in the Proposal and in its Appendices is true and correct.

- (6). I / We shall make available to AAI any additional information it may find necessary or require to clarify, supplement or authenticate the Proposal within such time as may be prescribed by AAI.
- (7). I / We acknowledge the right of AAI to reject our Proposal without assigning any reason or otherwise and hereby waive our right to challenge the same on any account whatsoever.
- (8). I / We certify that I/ we or any of my/our constituents or my/our predecessor entity have neither failed to perform on any contract, as evidenced by imposition of a penalty or a judicial pronouncement or arbitration award, nor been expelled from any contract nor have had any contract terminated for breach on our part nor have I/we or any of my/our constituents or my/our predecessor entity defaulted in complying with any statutory requirements.
- (9). I/ We hereby declare that:
- (a). I / We have examined and have no reservations to the Tender Document, including the Addendum (if any) issued by AAI.
- (b). I /We have not directly or indirectly or through any agent engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice, as defined in Clause - 12 of the General Information & Guidelines in NIET Documents, in respect of any tender or request for proposal issued by or any agreement entered into with AAI or any other public sector enterprise or any government, Central or State; and
- (c). I/ We hereby certify that I/ we have taken steps to ensure that, in conformity with the provision of all the NIET clause of the tender documents, no person acting for us or on our behalf has engaged or will engage in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice.
- (d). I/ We do not have any conflict of interest in accordance with Clause 13 of the Tender Document.
- (10). I/We declare that we satisfy and meet the requirements as specified in the Tender Document and eligible to submit a Proposal in accordance with the terms of this Tender Document.
- (11). I / We hereby irrevocably waive any right which we may have at any stage at law or howsoever otherwise arising or accruing to challenge or question any decision taken by AAI in connection with the selection of the Applicant, or in connection with the tender process itself, in respect of the award of above-mentioned concession and the terms and implementation thereof.
- (12). I / We understand that, except to the extent as expressly set forth in the Agreement, I/we shall have no claim, right or title arising out of any documents or information provided to us by AAI or in respect of any matter arising out of or concerning or relating to the Empanelment process including the award of work.

(13). I / We confirm having submitted the Tender Processing Fee of Rs. 2,000/- (Rupees two thousand) only to AAI in accordance with the Tender Document. The copy of payment receipt is attached.

(14). I/ We confirm having submitted the EMD of Rs. 50,000/- (Rupees fifty thousand) only to AAI in accordance with the Tender Document. The copy of payment receipt is attached.

(15). I / We agree and understand that the Proposal is subject to the provisions of the Tender Documents. In no case, I / We shall have any claim or right of whatsoever nature if the contract is not awarded to me / us or our Proposal is not opened.

(16). I / We agree and undertake to abide by all the terms and conditions of the Tender Document.

Dated thisDay of, 2022.

Name & Address of the Applicant:	
Name, Signature & Seal of the Authorized Representative	

DECLARATION BY THE BIDDER.

I, _____ Name, Designation & Company Name with Address, do hereby solemnly affirm and state as follows:

(1). I/We are having/had the following contracts at Airports/Offices controlled by Airports Authority of India:

Sl. No.	Airport Name	Facility/ Contract	Contract Period		Details of Security Deposit	Dues (disputed & Undisputed)
			From	To		
1.						
2.						
3.						
4.						

(In case of no contracts in AAI controlled Airports, indicate NIL)

(2). I/We are not debarred / blacklisted by CBI or AAI or undertakings/ Departments like Railways, Defense or any other department of Government of India or State Government. (In case if you have been debarred / blacklisted, submit all the details).

(3). I/We have not faced/are not facing any action under AAI Act. (In case if you have faced/are facing action under AAI Act, submit all the details).

(4). I/We have never been ordered by a Court of Law to pay the outstanding dues to AAI at any of the airports (In case if you have been ordered by Court of Law, submit all the details).

(5). I/ We declare that none of the Directors/Partners/ Sole Proprietor of our company is also a Director of any other company or partner of a concern or a Sole Proprietor having established business with AAI and has dues with AAI". (In case if you fall under anyone of the above category, please furnish all such relevant details).

(6). I/ We hereby undertake that in case I / We emerge as H-1 bidder in the subject tender and if any amount is found as outstanding during the intervening period i.e. after the submission of tender and before finalization of award, then I / We shall clear all such dues before the award of license.

(7). I/ We do not have any conflict of interest as detailed in clause 13 of General Information & Guidelines of the tender documents.

(8). I/ We declare that “No raid/seizure/search has been carried out and/or pending by a Regulatory Authority in respect of the license granted by AAI in any of the Airport premises either against me and/or any member of the consortium or against our/its affiliates or against any of the Directors/Managers/Employees” (In case if raids/seizure/search conducted, please furnish all such relevant details).

All the facts stated above are true and correct to the best of my knowledge, belief and information.

Date: _____

Signature with Seal

Details of Bidder

Sl. No.	Details of the Bidder/ Tenderer	Particular
1. (a)	Name:	
(b)	Country of Incorporation:	
(c)	Address of the corporate headquarters and its branch office(s), if any, in India	
(d)	Date & Details of incorporation and/or commencement of business:	
2	Brief description of the Company including details of its main lines of business and proposed role and responsibilities in this Concession:	
3	Details of individual(s) who will serve as the point of contact/ communication for the AAI:	
(a)	Name & Designation	
(b)	Correspondence Address	
(c)	Email	
(d)	Tel / Fax No	
4	Particulars of the Authorized Signatory of the Bidder:	
(a)	Name & Designation	
(b)	Correspondence Address	
(c)	Email	
(d)	Tel / Fax No	

(Signature of Authorized Signatory)

Name: _____

Designation: _____

Date: ____/____/2022.

Seal or Stamp of Bidder

ANNEXURE: E

LIST OF NEAR RELATIVES EMPLOYED IN AIRPORTS AUTHORITY OF INDIA

Sl. No.	Name of the employee	Designation	Relationship with tenderer(s)	Place of Posting
01				
02				
03				
04				

SIGNATURE OF TENDERER

NB:1. In case of NIL report, Performa must have filled with NIL report and submitted duly signed by the Authorized Signatory.

2. In case the above space is not adequate, the details, additional sheets duly signed by Authorized signatory may be attached.

Date. ____/ ____/ 20____.

ANNEXURE: E1**Certificate from Chartered Accountant/Statutory Auditor in respect of Technical Capacity & Experience**

Based on the audited records of M/s (Name of Bidder / Lead Member of Consortium), this is to certify that: -

(1). (Name of Bidder/ Lead Member of Consortium) has an operating experience of at least(.....) years in _____ business and has presence in the _____ at the following locations: -

S. No.	Type of Business	Details of location of Business	Date of commencement of Business

(2). Based on the audited accounts, _____ (name of Bidder/ Member of Consortium) has a turnover from which technical experience has been claimed: -

Financial Year	Total Gross Turnover (in INR Lakh)	Gross Turnover from the relevant business for which experience is being claimed (in INR Lakh)
Total	Rs..... Lakh	Rs..... Lakh

(1). Average annual turnover during the above last three financial years from _____ is INR _____ lakhs.

(2). At the end of the last Financial Year, it has a positive net worth of Rs..... (Rupees only).

Signature: _____

Name, UDIN & Membership No. of Chartered Accountant / Statutory Auditor_____

Seal of the audit firm:

Date:_____/ ____/ 2022.

FORMAT OF OUTSTANDING DUES/ NO DUES CERTIFICATE

- (1). Name of Contract :
- (2). Agreement No. :
- (3). Stipulated Date of Start of Contract :
- (4). Actual Date of Start :
- (6). Date of Completion / Termination :
- (7). Amount of SD available with validity period :
- (8). Amount of Outstanding Dues up to ____/____/2022 (Disputed and un- disputed amounts to be shown separately)

Item	Disputed Amount (Rs)	Un-disputed Amount (Rs.)	Remarks
License Fee			
Space Rent			
Utility Charges			
Interest			
Any other item			
Total			

- (8). Details of any arbitration/litigation:

Signature of Airport Director
Name: _____
Designation: _____
_____ Airport

Note: A separate certificate has to be produced in respect of each contract

FORMAT FOR LETTER OF UNDERTAKING

[Self-declaration of the bidder that the furnished information for experience is true, to be submitted on Company's Letter Head]

Sir,

I....., on behalf ofdo hereby affirm and declare that the information provided for claiming the relevant experience for the bid and the documents provided is true and correct to the best of my knowledge and belief and nothing material has been concealed therein.

I understand that concealment of facts and giving false information is a punishable offence and the agency / bidder can be barred and legal action may be taken as per the relevant provisions of law.

Yours faithfully,

Signature of the bidder / tenderer

Name_____

Designation (with seal) _____

Date. ____/ ____/ 2022

FORMAT OF BANK GUARANTEE

(To be executed on Non-Judicial Stamp Paper of Rs.100/- by the successful tenderer)

WHEREAS by a License Agreement/ Award letter dated _____ made between AIRPORTS AUTHORITY OF INDIA, the Licensor (hereinafter called “the AUTHORITY”) of the one part and _____ (hereinafter referred to as “the Licensee”) of the other part, the Authority has granted to the Licensee the license for operating the _____ (complete name and place of work) and the License Fee and Royalty and other charges and for the due and performance of the covenants and conditions as stated or contained in the said License Agreement.

1. Now therefore in consideration of the promises aforesaid and the at the request of the licensee we, _____ do, hereby irrevocably and unconditionally undertake to pay to you, the Authority on demand and without demur or protest and without reference to the Licensee, any sums of money at any time or from time to time demanded by the Authority on account of the License Fee and Royalty and other outstanding dues/charges due from the Licensee (inclusive of any costs or expenses and interest) and or by way of losses and damages caused or that would be caused to the Authority by reason of any breach by the Licensee of any of the terms or conditions of the said License Agreement and AAI shall we sole judge for this demand: PROVIDED that our liability under this Guarantee shall be limited to a sum of (Rupees...../USD.....) and extended for the amount increased from time to time as aforesaid.

2. Notwithstanding any right the Licensee may have against the Authority or any dispute raised by the Licensee or any suit or proceedings pending in any Court /Tribunal/ any statutory authorities relating thereto or before any Arbitrator(s), your written demand stating that the amount is due to the Authority as stated herein above shall be conclusive evidence to us that the amount demanded by you, the Authority is payable under the terms of the said License Agreement without any consent or knowledge of the licensee.

3. We shall not be discharged or released from the aforesaid undertaking and guarantee by any variation(s) or any of the terms & conditions of the said License Agreement made between the Authority and the Licensee and or any act of omission on part of AAI or any indulgence to the Licensee by the Authority or any forbearance whether as to payment, time performance or otherwise or to enforce any of the terms and conditions of the said License Agreement without our consent and knowledge.

4. This Guarantee shall be a continuing guarantee and binding on us and our successors and assignee(s) and shall not be discharged or affected by any change in the constitution of _____ (Bank's Name) or that of the Licensee or the Authority.

5. We further confirm that the Guarantee has been issued with due observance and compliance of the appropriate Exchange Control laws and Foreign Exchange Regulations and applicable laws as in force in India.

6. This Guarantee shall be valid till _____ and you have the right to encash this Guarantee up to _____ from the said date unless extended on demand by AAI.

NOTWITHSTANDING anything contained herein:

i. Our liability under this Guarantee shall be limited to a sum of _____ during the currency of the contract and 6 months thereafter.

ii. This bank guarantee shall be valid up to _____ and you have the right to encash this guarantee up to 180 days from the said date.

iii. We are liable to pay the guarantee amount or any part thereof under this bank guarantee amount or any part thereof under this bank guarantee only and if you serve upon as a written claim or demand on or before _____.

For Bank name

Dated: ____/____/ 2022.

Place: ____/____/ 2022.

Witnesses:

1. _____

For Successful bidder only

(Letter of understanding from the Depositor to be submitted along with Bank Guarantee to AAI)

To,
The Branch Manager,
..... Bank,
.....

**Subject: My/ Our bank Guarantee No. dated for Rs
..... issued in favor of AAI A/c No.....**

Sir,

The subject Bank Guarantee is obtained from your branch for the purpose of Security/Earnest money on account of contract awarded/to be awarded by M/s Airports Authority of India to me/us.

I hereby authorize the AAI in whose favor the deposit is made to encash / close the subject bank guarantee before maturity/on maturity towards adjustment of dues without any reference/consent/notice from me/our side and the bank is fully discharged by making the payment to Airports Authority of India.

Signature of the Depositor

Place: _____

Date: ____/ ____/ 2022.

Request letter: Transmission of Bank Guarantee Cover Message (to be submitted by applicant to BG Issuing bank)

Date: _____

To,
The Manager,
(Bank) _____
(Branch) _____

Sub: Inclusion of unique identifier code of AAI while transmitting BG cover messages where beneficiary bank is ICICI Bank (IFSC – ICIC0000007).

Dear Sir/ Ma'am,

I/ We _____ request you to include unique identifier _____ in field 7037 of the SFMS cover message IFN COV 760 (for BG issuance) and IFN COV 767 (for BG amendment) while transmitting the same to the beneficiary bank (ICICI Bank-IFSC-ICIC0000007).

Thanking you

(Vendor/Customer/Concessionaire)

Subject: - SOP for BG Verification through SFMS of ICICI Bank.

AAI has made arrangement for Verification of Bank Guarantees received by AAI from Vendors/Customers/Concessionaires through Structured Financial Messaging System (SFMS) of ICICI bank. The system will operate on pan India basis.

1. The following bank details for the prospective successful bidder may submit BG (PBG/BG-SD/FBF) in accordance with the bank details.

CORPORATE NAME : AIRPORTS AUTHORITY OF INDIA
BANK NAME : ICICI BANK
IFSC CODE : ICIC0000007
BG ADVISING MESSAGE : IFN 760COV (BG ISSUE)
: IFN 767COV (BG AMENDMENT)
UNIQUE IDENTIFIER CODE : AAIRHQNER

2. While submitting the documents to BG issuing bank, the vendor/customer/concessionaire will also submit letter to the issuing bank as per the format mentioned above in the Annexure – J.

3. Based on the above inputs from the vendor/customer/concessionaire, the BG confirmation message through SFMS will be triggered to the beneficiary bank i.e. ICICI bank and on the basis of unique identifier code, the BG confirmation mail will be received in the designated email ids issued to the respective units/airports.

4. While submitting the original BG document, the vendor/customer/concessionaire should be attached the copy of the SFMS BG confirmation message sent by the BG issuing bank to ICICI bank.

Date. ____/____/____

Advisory: For Applicant and its BG issuing Bank Branch.

It is to be noted that along with physical BG; we have also activated an online facility to view the issued BG cover message transmitted to ICICI Bank through SFMS platform.

(1). For availability of BG in this platform, it is necessary that BG issuing/amending bank send the BG advice in the form of message format **IFN 760COV (BG Issuance) / IFN 767COV (BG Amendment)** via SFMS (Structured Financial Messaging System) as provided by RBI.

(2). In the event of BG issuing/amending bank not sending the message IFN 760COV / IFN 767COV or **committing any error while capturing the details** at least in the below field, **BG confirmation through online portal would not be updated.**

Request you to notify your bank (BG issuing bank) to update below details at time of submission of BG issuance/amendment request to their respective banks:

BG advising message – IFN 760COV / IFN 767COV via SFMS

IFSC CODE: ICIC0000007

Corporate Name – Airports Authority of India

Field Number

Particulars (to be mentioned in Row 1)

7037

AAIRHQNER

Please note that the issuing bank while issuing/amending the BG, should ensure that the above information is correctly captured in the message i.e. IFN 760COV / IFN 767COV.

Please find above indicative request letter format (ANNEXURE: J) to be sent to issuing bank for ensuring transmission of BGs through SFMS.

Sl. No.	Name of the AAI Unit	Email ID	UNIQUE IDENTIFIER CODE (7037)
1	RHQ-NER	bgv.rhqner@aai.aero	AAIRHQNER

Date. ____/____/____.

Checklist for Bidders

S. No.	Particulars	Detail
1.	Type of Facility/ Concession	Basic Commercial Facilities.
2.	Period of license/ Concession	01 year and further extendable for another one-year subject to satisfactory performance.
3.	Tender Fee	Rs. 2,000/- shall be paid through online payment gateway as provided on CPP Portal.
4.	AAI Bank Details for Security Deposit.	AIRPORTS AUTHORITY OF INDIA, CURRENT, 30854418615, STATE BANK OF INDIA, GUWAHATI AIRPORT BRANCH, SBIN0003776
5.	Earnest Money Deposit	Rs. 50,000/- shall be paid through online payment gateway as provided on CPP Portal.
6.	Gross Area for license	As specified in NIET.
7.	Minimum Reserved License Fee / MMG	Re. 01 (one) only per month plus taxes and other applicable charges.
8.	Revenue Share (%)	N/A
9.	Eligibility Criteria Technical Qualification: Financial Qualification:	As per NIET Conditions.
10.	Space Rent for AC Space	As per NIET Conditions.
11.	Space Rent for Non-AC space	As per NIET Conditions.
12.	Applicable Space Rent	As per NIET Conditions.
13.	Utility Charges	10% of Space Rent.
14.	Electricity& Water Charges	As per NIET Conditions.
15.	CAM Charges (master concessionaire)	N/A
16.	Applicable Govt. Taxes (GST, etc.)	18%
17.	Gross Turnover	As per NIET Conditions.
18.	Experience Certificates	As per NIET Conditions.
19.	Incubation Period.	15 days
20.	Gestation Period	30 Days
21.	Security Deposit Towards License Fee	Three months quoted license fee plus other charges.
22.	Security Deposit toward Elect.-Water charges	As per NIET Conditions.

Critical Dates		
23.	Date of publish of Tender Document	As specified in NIET.
24.	Start download/ sale date of RFP/RFQ/Tender documents	As specified in NIET.
25.	Last download/ sale date of RFP/RFQ/ Tender document	As specified in NIET.
26.	Last date of submission of queries to RFP/RFQ/Tender Document on CPP Portal	As specified in NIET.
27.	Reply to the queries by AAI on CPP portal	As specified in NIET.
28.	Last date for online submission of bids/ proposals on e-tender portal	As specified in NIET.
29.	Technical Bid opening date	As specified in NIET.
30.	Financial Bid Opening date	As specified in NIET.