

# AIRPORTS AUTHORITY OF INDIA Chennai Airport

# **Notice Inviting E-Tender (NIT)**

#### For

LICENSE TO BUILD/RENOVATE, OPERATE AND MAINTAIN SMOKING LOUNGE AND SALES KIOSK FOR (03) LOCATIONS IN NEW INTERNATIONAL TERMINAL BUILDING AT CHENNAI AIRPORT, CHENNAI [T2] [PHASE-I]

E-bid no.: 2022\_AAI\_123005\_1

**July 2022** 



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#### **DISCLAIMER**

The information contained in this NOTICE INVITING E-TENDER document (the "E-Tender") or subsequently provided to Applicant(s), whether in documentary form, by or on behalf of the Authority, is provided to Applicant(s) on the terms and conditions set out in this E-Tender and such other terms and conditions subject to which such information is provided.

This E-Tender is neither an agreement nor an offer by the Authority but an invitation to the prospective Applicants or any other person. The purpose of this E-Tender is to provide interested parties with information that may be useful to them in the formulation of their financial application pursuant to this E-Tender. This E-Tender includes statements, which reflect various assumptions and assessments arrived at by the Authority in relation to the subject Concession. Such assumptions, assessments and statements do not purport to contain all the information that each applicant may require. This E-Tender may not be appropriate for all persons, and it is not possible for the Authority, its employees or advisors to consider the investment objectives, financial situation and particular needs of each party who reads or uses this E-Tender. The assumptions, assessments, statements and information contained in this E-Tender may not be complete, accurate, adequate or correct. Each Applicant should therefore, conduct its own assessment, due diligence and analysis and should check the accuracy, adequacy, correctness, reliability and completeness of the assumptions, assessments, statements and information contained in this E-Tender and obtain independent advice from appropriate sources.

Information provided in this E-Tender to the Applicant(s) is on a wide range of matters, some of which may depend upon interpretation of law. The information given is not intended to be an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. The Authority accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on law expressed herein.

The Authority, its employees and advisors make no representation or warranty and shall have no liability to any person, including any Applicant, under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this e-Tenderer otherwise, including the accuracy, adequacy, correctness, completeness or reliability of the E-Tender and any assessment, assumption, statement or information contained therein or deemed to form part of this e-Tenderer arising in any way for participation in the bidding process.

The Authority also accepts no liability of any nature whether resulting from negligence or otherwise howsoever caused arising from reliance of any Applicant upon the statements contained in this E-Tender.

The Authority may, in its absolute discretion but without being under any obligation to do so, update, amend or supplement the information, assessment or assumptions contained in this E-Tender.

The issue of this E-Tender does not imply that the Authority is bound to select all the Proposals for bidding process for the Concession and the Authority reserves the right to reject all or any of the Applications or Bids without assigning any reasons whatsoever.

The Applicant shall bear all its costs associated with or relating to the preparation and submission of its Application including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may



be required by the Authority or any other costs incurred in connection with or relating to its Application. All such costs and expenses will remain with the Applicant and the Authority shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by an Applicant in preparation for submission of the Application, regardless of the conduct or outcome of the Bidding process.

The Applicant shall be wholly responsible for any statements/documents/ records, etc. submitted pursuant to this E-Tender and ensure accuracy thereof. The Authority or its employees shall accept no responsibility or liability for any deficiency that may be made by the Applicant. Any false declaration made by the Applicant shall invite action as may be decided by the Authority including termination of Concession, debarring, forfeiture of EMD and/or Security Deposit. The Applicant shall also indemnify the Authority and its employees from actions arising out of this E-Tender.

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# AIRPORTS AUTHORITY OF INDIA COMMERCIAL DEPARTMENT

E-tenders are invited for award of LICENSE TO BUILD/RENOVATE, OPERATE AND MAINTAIN SMOKING LOUNGE AND SALES KIOSK [FOR 03 LOCATIONS] at New International Terminal of Chennai Airport.

#### **INTRODUCTION**

- 1. Airports Authority of India is ("AAI") is the largest Airport Operator in India providing Modernization, Air Navigation, Operation and Management of 125 plus Airports across India.
- 2. AAI is desirous of participation of eligible entities in the subject E-Tender License to Build/Renovate, Operate and Maintain Smoking Lounge and Sales Kiosk [For 03 locations] at New International Terminal of Chennai Airport.[T2] Phase –I.
- 3. AAI came into existence on 1st April 1995. AAI has been constituted as a Statutory Authority under the Airports Authority of India Act, 1994. The main functions of AAI include:
  - Design, development, operation and maintenance of passenger terminals
  - Development and management of cargo terminal at international and domestic airports
  - Provision of passenger facilities at terminals like Duty Free Outlets, Travel Retail Outlets, F&B facilities, Executive Lounges, Ground transportation facilities and other non-aero activities like; Money Exchange Counters, Trolley Services and information systems.
- 4. Since its inception in 1995, Airports Authority of India (AAI) has been at the helm of affairs in the development of airport infrastructure and management and control of airport operations and air navigation services in India. Over the past two decades AAI has been on the forefront of modernising and developing airside and terminal side infrastructure and improving its services at airports to deliver a better travel experience to passengers. These measures have resulted in improved air safety and passenger satisfaction as is reflected in passenger experience survey results.
- 5. During the Financial Year 2019-20, AAI has recorded a Total Revenue of Rs. 12837.44 crores and a Profit-after-Tax (PAT) of Rs.1985.09 crores.
- 6. The spurt in air traffic has brought new opportunities as well as challenges for AAI in terms of expanding airport infrastructure and passenger amenities.
- 7. Passenger Traffic data of the airport is appended here for reference:



# PASSENGER TRAFFIC DATA AT CHENNAI AIRPORT, CHENNAI

Year wise passenger movement (PAX in million) at Chennai Airport is as below:

Year	International Passenger Movement	Domestic Passenger Movement	Total
2012-13	4.46	8.31	12.77
2013-14	4.54	8.36	12.90
2014-15	4.71	9.59	14.30
2015-16	4.88	10.34	15.22
2016-17	5.21	13.15	18.36
2017-18	5.52	14.84	20.36
2018-19	5.94	16.60	22.54
2019-20	5.80	16.47	22.27
2020-21	0.48	4.162	4.647
2021-22	1.67	7.85	9.52

For detailed Traffic Report, bidders may visit the following link: <a href="https://www.aai.aero/en/business-opportunities/aai-traffic-news">https://www.aai.aero/en/business-opportunities/aai-traffic-news</a>



#### **NOTICE INVITING e-TENDER (NIT)**

1. E-Tender is hereby invited for granting concession for the following:

Name of Facility	Tender Processing Fee (in INR)	Earnest Money Deposit (EMD) (in INR)	Minimum Reserved License Fee (MRLF) (in INR)
LICENSE TO BUILD/RENOVATE, OPERATE AND MAINTAIN SMOKING LOUNGE AND SALES KIOSK [For 03 Locations] of New International Terminal T2 [Phase –I] at Chennai Airport	Rs. 25,000/- (Rupees Twenty Five Thousand only)	Rs. 3,39,000/- (Rupees Three Lakh Thirty Nine Thousand Only]	Rs. 5,46,000/- per month [For 03 Locations] (Rupees Five Lakh Forty Six Thousand only) (excluding applicable taxes)

#### NOTE:

- a) Offers below MRLF will not be considered for award.
- b) Highest quote/ offer, over and above MRLF, shall be the sole parameter for selection of highest bidder.
- c) License fees shall be the quoted fixed license fees. The quoted fixed license fee is subject to annual escalation as detailed in NIT. License fees shall be the quoted fixed license fees.
- d) In addition to the Concession / License Fee, the selected bidder shall be liable to pay:
  - (i) Applicable Space rental for allotted Kiosk of 02 Sq.m which should be placed near to the Smoking Lounge. Presently normal notified AC space rent is Rs. 3230/- per sqm. per month and Non-AC space rent would be Rs. 2150/per sqm. per month subject to annual escalation/revision from time to time.
  - (ii) Utility/ Facilitation Charges at 10% of normal space rent (or as may be notified by AAI from time to time) for the total allotted area including Kiosk area of 02 Sq.m.
  - (iii) All applicable Government Taxes, including GST (presently at the rate of 18%) or at the rates declared by Government of India or State Government from time to time.
  - (iv) Charges for the consumption of the electricity and water consumed for the purpose of use of the said license as becomes due and payable and in accordance with the directions of the Authority and at the rates as fixed by AAI from time to time.
- e) The selected bidder will be liable to deposit a Security Deposit as per the License agreement.



- 2. **Location Details:** Indicative Auto CAD drawing of concession area layout along with detailed schedule of premises specifying areas are located in Appendix 3 & 4 of Annexure 'A'.
- 3. Period of Concession: Five (05) years.

#### 4. Rate of Escalation:

- a. License Fees shall be subject to annual escalation of 10%.
- b. The first annual escalation will be applicable after completion of one year + six months' license period. Thereafter the same will be applicable after completion of subsequent one-year period there from. Even if, on account of any delay whatsoever, licensee could not commence business operations on the expiry of gestation period stipulated in NIT, for the purpose of calculation of date on which 18 months of license are completed (date on which first escalation is applied) shall be deemed from next day of expiry of gestation period stipulated in NIT.
- 5. The prospective bidders are requested to go through the tender conditions and visit the site/airport to assess the feasibility of business and/or undergo proper diligence study and thereafter may bid in the Tender. No reduction in license fee will be entertained by AAI at any stage for whatever reasons.
- 6. Participants are advised not to give any conditional tender and adhere to the terms and conditions indicated in the tender documents provided by AAI. Conditional tenders would be summarily rejected.
- 7. **Business Incubation Period** shall mean a period of **30 days** from the date of issuance of Letter of Intent to Award (LOIA) to the selected bidder. The selected bidder will be under obligation to complete all the formalities/ conditions of award as will be specified in the LOIA.

#### 8. Handing Over of Sites:

- a. Sites will be handed over to the selected bidder upon fulfilment of conditions of award within the stipulated time of business incubation period.
- b. If the Licensee fails to complete the conditions of award which are pre-requisite for handing over of site, then the gestation period will be deemed to have commenced on thirty first (31<sup>st</sup>) day of issuance of LOIA i.e. immediately after expiry of business incubation period. However, actual handing over of sites shall only be done after completion of all conditions of award.
- c. In case tender process has been completed and successful tenderer has been awarded LOIA, but, concession/ license period of incumbent Licensee is not over, then, date of hand over of site should not be later than seventh (7<sup>th</sup>) day of expiry of incumbent license or expiry of business incubation period (whichever is later). However, in extreme circumstances, if due to some reason, the vacant site could not be made available, the Airport Director in consultation with concessionaire can



identify an alternate location for commencement of concession/license. Rebate shall not be considered in such a case.

#### 9. **Gestation Period:**

- a. Gestation period of 90 days (or) commencement of facility whichever is earlier for the location at Arrival Level and One Twenty (120) days or commencement of facility whichever is earlier for the location at Mezzanine Level and CIP Level, reckoned from the date of handing over of sites shall be permissible.
- No gestation period is to be permitted in case of renewal/award of the concession/ license in favour of the existing Licensee in the same place (i.e. same area as well as location). However,
  - i. Where there is change in location or due to suspension of the business to carry-out modification at the existing area etc. in the concession/ license premises, normal gestation period, as defined above, may be permitted.
  - ii. If there is increase in the area in the new license at the same location awarded to existing Licensee, the gestation period would be applicable for the incremental area only (if he continues with the business from the existing area and needs development period for the incremental area). In this scenario, Licensee shall continue to be billed on the basis of quoted license fee on prorata basis for existing area. Billing for the newly developed/incremental area shall be started after expiry of gestation period.

#### 10. Eligibility Criteria:

#### a. Technical Criteria:

- Cigarettes manufacturer or Branding agencies or event management companies or companies having experience of operating at least 3 smoking lounges at Indian Airports / 5 Star Hotels / Mall etc.
   OR
  - Companies having experience of running at least five (05) tobacco sales kiosk at two or more airports in India.
- ii. The agency should have a minimum of two (02) years of relevant experience as described above. The experience shall be during the last seven (07) years.

#### Note:

- i. Total years of experience, as required by type of concession is to be reckoned from the date of opening of the Technical Bid, i.e. on the date of opening of Technical Bid, the party should fulfil the experience criteria as claimed.
- ii. The experience, as claimed by the bidders should be duly supported by documents establishing the claim of the bidders. An indicative list of such documents can be copies of award letters supported by experience certificate issued by the contract awarding authority; copy of work completion certificate issued by the contract awarding authority. Books of accounts shall clearly depict the incomes from the claimed business. In the absence of above mentioned supporting documents, merely submitting an experience certificate issued by CA will not be considered to testify the claimed experience. An undertaking/ self-declaration that the furnished information is true also needs to be submitted along with supporting documents.



iii. Participation in the form of consortium is not allowed.

#### b. Financial Criteria:

- i. Minimum Gross Turnover shall be **Rs. 65,52,000/-** (Rupees Sixty-Five Lakh Fifty-Two Thousand).
- ii. At least **50%** of Minimum Gross Turnover shall be from the business for which experience has been claimed.
- iii. Net worth of the bidder should be positive.

#### Note:

- a) Turnover details, Profit & Loss account and related experience details should be duly certified by a Chartered Accountant/Statutory Auditor.
- b) The turnover of the company/agency should be in any one of the financial years for which technical experience has been claimed.
- c) In case of multiple businesses of bidder, the breakup of the turnover (certified by statutory auditor /chartered accountant) with the specific head as from the tendered facility should be submitted.
- d) Duly signed undertaking on the letter head of the bidder regarding overall as well as break-up of turnover should be submitted.
- e) Net worth of the bidder should be positive.
- f) For ascertaining positive net worth, a certificate issued by Chartered Accountant / Statutory Auditor should be submitted.
- g) The **UDIN number** shall be invariably mentioned in **all CA certificates**.
- 11. Only one E-Tender document shall be sold to a single party either a firm or an individual. The proprietor of more than one company or firm will be considered as single party and one legal entity.
- 12. Any party either a firm or an individual falling under the following categories is not eligible:
  - a. De-barred/black listed by CBI or AAI or Undertakings/ Departments like; Railway, Defence, or any other Department of Govt. of India, State Govt. Dept. etc. A declaration to this effect is also to be submitted by the party with tender documents.
  - b. Parties facing action under PPE Act / AAI Act, with AAI.
  - c. Parties either an individual or a business establishment, who has been ordered by a Court of Law to pay the outstanding dues of AAI at any of the airports as a whole and has not paid such dues to AAI shall also not be eligible for the e tender.
  - d. If the entity participating in any of the tenders is a private or public limited company, Partnership firm or a Sole Proprietor and any of the Directors/Partners/Sole Proprietor of such company is also a Director of any other company or partner of a concern or a Sole Proprietor having established business with AAI and has outstanding dues payable to the Authority, then the said entity may not be allowed in AAI tenders.



e. If the entity participating in any of the tenders is a Private or Public Limited Company, Partnership Firm or sole proprietor and any of the Director/partners/sole proprietor of such company is also a Director of any other company or partner of a concern or a sole proprietor having established business with AAI and has outstanding dues payable to the AAI except the dues pertaining to the current quarter i.e. the quarter in which the tender is invited, then the said entity shall not be allowed to participate in AAI tenders.

The disputed amounts which are referred for Dispute Resolution/Arbitration by the Competent Authority shall not be considered as outstanding dues, provided the agency has furnished an additional validated Security Deposit (in addition to the Security Deposit as per the terms & conditions of the existing license/concession) equivalent to 50% of the value of the disputed amount or as stipulated in the agreement. The period of this Security Deposit of disputed dues under arbitration shall be minimum 2 years from the date of DRC/Arbitration and further renewable. In the event of specific Order/judgement from a Judicial court / Arbitral Tribunal staying/ withholding the realization of certain dues, the adherence to the above condition will be exempted and regulated in accordance with the specific orders.

- f. A declaration to the effect that the Tenderer does not fall under the categories a), b), c), d), and e) above has to be submitted in the Technical Bid. (Refer: Annexure G). Following declaration will also be part of Annexure G:

  "I/ We declare that "No raid/seizure/search has been carried out and/or pending by a Regulatory Authority in respect of the license granted by AAI in any of the Airport premises either against me and/or any member of the consortium or against our/its Affiliates or against any of the Directors/Managers/Employees" (In case if raids/seizure/search conducted, please furnish all such relevant details)."
- 13. E-Tender documents indicating full details of the license can be seen in the E-Tender documents uploaded on the NIC CPPP E-Tendering Portal at etenders.gov.in
  - a) The bids shall be submitted only on the NIC CPPP E-Tendering Portal at etenders.gov.in.
  - b) The bids shall not be accepted in any other form.
  - c) The e-tendering process is online at NIC CPPP E-Tendering Portal at etenders.gov.in.
  - d) Tenderers are requested / advised to get themselves acquainted for e-tendering participation requirement themselves at NIC CPPP E-Tendering Portal at etenders.gov.in mentioned above.
  - e) Clarification needed, if any, may be sent through NIC CPPP E-Tendering Portal only.
  - f) Cost of tender fees amounting to Rs.25000/- (Rupees Twenty-Five Thousand only), shall be paid by the bidder before the scheduled time of E-Tender submission through the payment gateway on CPP portal. No other mode of payment shall be acceptable.
  - g) The amount of Earnest Money Deposit (EMD) of Rs.3,39,000/- (Rupees Three Lakh Thirty-Nine Thousand only) shall be paid by the tenderers before the scheduled time of E-Tender submission through the payment gateway on CPP portal. No other mode of payment shall be acceptable.



- h) The payment gateway will be available on CPP portal.
- i) A copy of the proof / documents of the above payments (i.e. cost of tender documents and EMD) made through the portal is to be uploaded (i.e. scanned copy) along with the Technical Bid documents to be submitted by the bidders (online).
- Non-submission of cost of tender documents and EMD shall lead to disqualification of tenderers.
- k) E-bids shall be submitted in two bid system as follows: -

Technical Bid – Earnest Money Deposit (EMD) and other documents as required under clause 3 of the general information / guidelines of Notice Inviting E-Tender.

Financial Bid – As required under clause 4 of general information /guidelines of Notice Inviting E-Tender.

#### 14. 1. Critical Dates:

SI. no.	Activity	Scheduled dates and time
1	Download/Sale of e-Tender documents from NIC CPP portal	From 22.07.2022 to 15.08.2022 up to 15:00 hrs.
2	Submission of queries related to e-Tender, if any, on NIC CPP portal only	From 22.07.2022 up to 28.07.2022 up to 15:00 hrs.
3	Reply by AAI to the queries on NIC CPP portal	By 05.08.2022 up to 15:00 hrs.
4	Online submission of bids/proposal(s) (Technical Bid as well as Financial bid) online.	From 22.07.2022 to 15.08.2022 up to 15:00 hrs.
5	Opening of Technical Bids/Proposal(s) (online only)	On 16.08.2022 at 15:00 hrs.
6	Opening of Financial Bids/Proposal(s) (online only)	On 06.09.2022 at 15:00 hrs. The date is tentative and is subject to be preponed or postponed at discretion of AAI.

14.2 In case bidder withdraws from tender process before opening of Technical Bid date and time, 10% of EMD amount shall be forfeited.

In case a party has deposited EMD and Tender Fees but did not participate in the tender process i.e. the party has not submitted his bid on CPP portal and his name is not appearing in the bids submitted list, then, on request of such party, amount paid towards EMD deposited by the party may be refunded after deduction of 10% of EMD amount. However, the Tender Fees shall not be refunded in this case.

- 14.3 After last date of submission of bid, at any stage if an agency withdraws from tender process, entire EMD amount shall be forfeited.
- 14.4 After opening of the Technical Bid and before opening of Financial Bid, if any agency withdraws from tender process, the EMD of the party shall be forfeited and the party shall be debarred for participation in any tender at Chennai Airport for one year from the date of debarment.



- 14.5 If the agency does not complete the formalities within the stipulated date after award of license/concession; entire EMD shall be forfeited.
- 14.6 AAI reserves to itself the right to reject the conditional tenders without assigning any reason thereto.
- 14.7 AAI reserves to itself the right to reject any or all the tenders without assigning any reason thereof and to call for any other detail or information from any of the tenderer(s).
- 14.8 On acceptance of the tender, the name of the authorized representative(s) of the tenderer who would be responsible for taking instructions from authorized official of the AAI is to be intimated.

AIRPORT DIRECTOR CHENNAI AIRPORT

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# **E-Tendering guidelines to the bidders**

# CPPP under GePNIC, Help Desk Services

**1.** For any technical related queries please call the Helpdesk. The 24 x 7 Help Desk Number 0120-4200462, 0120-4001002, 0120-4001005, and 0120-6277787. International Bidders are requested to prefix 91 as country code.

Note- Bidders are requested to kindly mention the URL of the Portal and Tender Id in the subject while emailing any issue along with the Contact details. For any issues/clarifications relating the tender(s) published kindly contact the respective Tender Inviting Authority.

Tel: 0120-4001002, 0120-4001005, 0120-6277787

E-Mail: <a href="mailto:support-eproc@nic.in">support-eproc@nic.in</a>

2. For any Policy related matter / Clarifications Please contact Dept of Expenditure, Ministry of Finance.

E-Mail: cppp-doe@nic.in

- **3.** For any technical Issues / Clarifications relating to the publishing and submission of AAI tender(s)
- a. In order to facilitate the Vendors / Bidders as well as internal users from AAI, Help desk services have been launched between 0800-2000 hours for the CPPP under GePNIC\_https://etenders.gov.in. The help desk services shall be available on all working days (Except Sunday and Gazetted Holiday) between 0800-2000 hours and shall assist users on issues related to the use of Central Public Procurement Portal(CPPP).
- b. Before submitting queries, bidders are requested to follow the instructions given in "Guidelines to Bidders" and get their computer system configured according to the recommended settings as specified in the portal at "System Settings for CPPP".

4. In case of any technical issues faced, the escalation matrix is as mentioned below:

No.	Support Persons	Escalation Matrix	E-Mail Address	Conta ct Numb	Timings*
1.	Technical Help Desk Team	Instant Support	eprochelp@aai.aero	ers 011- 24632950, Ext-3512	0800- 2000 Hrs. (MON - SAT)
2.	Sh. Sanjeev Kumar,Sr. Mgr.(IT)	After 4 Hrs. of Issue	etendersupport@aai .aero or sanjeevkumar@aai. aero	011- 24632950, Ext-3523	0930- 1800 Hrs. (MON- FRI)



3	Sh.Dharmendr a Kumar Jt.GM(IT)	After 12 Hrs.	dkumar@aai.aero	011- 24632950 Ext. 3527	0930- 1800 Hrs. (MON- FRI)
4.	General Manager(IT)	After 03 Days	gmitchq@aai.aero	011- 24657900	0930- 1800 Hrs. (MON- FRI)

<sup>\*</sup>The Helpdesk services shall remain closed on all Govt. Gazetted Holidays.

5. The above mentioned help desk numbers are intended only for queries related to the issues on e-procurement portal and help needed on the operation of the portal. For queries related to the tenders published on the portal, bidders are advised to contact concerned Bid Manager of AAI

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#### GENERAL INFORMATION AND GUIDELINES PERTAINING TO THE TENDER

- 1. E-Tender documents are not transferable.
- 2. Following bids shall be submitted through online only at e-portal by the bidder / tenderer:
  - a) The technical e-bid through e-portal.
  - b) The financial e-bid through e-portal.
- 3. Each page of Technical Bid should be signed by the tenderer or person authorized by the tenderer. The authorization (Power of Attorney) should be on non-judicial stamp paper of Rs.100/- duly attested by Notary Public (Format as per Annexure 'B').

The technical e-bid which will be opened first, shall contain the following documents specified as under (Bidders shall upload scanned copy of following documents along with authorization letter in readable form at NIC CPPP E-Tendering Portal at etenders.gov.in as a part of technical bid):-

- a) Details of the concern and legal status that is whether it is sole proprietor, partnership firm or a company under the Companies Act. Details to be provided as per Annexure 'D'.
- b) Self-attested copies of the PAN card, GST registration. In case any or all the provisions mentioned above are not applicable, the party should give a declaration to that effect. Non submission will not be considered as exemption. AAI reserves the right to confirm the legal applicability of the provisions before accepting the declaration of non-applicability as submitted by the party.
- c) Copies of (duly audited and certified by a chartered Accountant) Profit and Loss Account / Balance sheet of the sole proprietor concern or a partnership firm, Annual Report in case of company as per the companies Act.
- d) Self-attested copies of Memorandum and Articles of Association in case of Companies and Partnership deed in case of firms and approved by-laws in case of co-operative societies.
- e) The Bidders are required to furnish Earnest Money Deposit of Rs.**3,39,000/-** (Rupees Three Lakh Thirty-Nine Thousand only). The EMD shall be deposited via bank transfer in the form of RTGS/NEFT to "Airports Authority of India, Chennai Airport" as per the details already provided in the NIT. A copy of document indicating payment of EMD through RTGS/NEFT is to be uploaded in the technical bid. Non-payment of EMD by the stipulated date & time shall lead to disqualification of tenderer(s).

**Note:** EMD in the form of cash/Demand Draft or any other form shall not be accepted. Prospective Bidders shall also note that they are not required to contact any AAI employee or submit any documentary evidence of submission of EMD via Bank Transfer in the form of RTGS/NEFT to any AAI employee during the process of the tender. In no scenario, the prospective bidders are required to submit/contact any AAI employee for physical submission of any documents before opening of the bids. Tenders/bids without EMD shall not be considered.



#### Refund of EMD:

EMD of unsuccessful bidders received through online transfer mode shall be refunded online through the same mode only.

Refund of EMD in case of cancellation/ re-tender shall be initiated after opening of financial bid through online mode.

#### f) No Dues Certificate:

#### i. Self-Declaration of Dues:

The party should submit the details of contracts held (current and past) at all AAI controlled airports and offices and the details of disputed and undisputed dues there on along with the details of Security Deposit and mode of Security Deposit (Refer Annexure 'G').

#### ii. No Dues Certification from AAI:

The party should also enclose the no dues certificate issued by AAI (Up to 31st March 2022, in respect of all airports under its control. Only signed certificate will be valid. Photocopy of the signed certificate to be attested by the party at the time of tender submission. Format as per Annexure 'I'.

- iii. If the entity participating in the E-Tender is a private or public limited company, Partnership Firm or Sole Proprietor and any of the Directors / Partners / Sole Proprietor of such company is also a director of any other company or partner of a concern or a Sole Proprietor having established business with AAI and has outstanding dues payable to the Authority, then the said entity shall not be allowed in AAI e-tenders. A declaration to this effect has to be submitted by the party / tenderer. (Refer Annexure 'G').
- iv. During the intervening period i.e. after the submission of tender and before finalization of award, if any amount is found as outstanding against the H-1 emerged bidder, the bidder shall clear such dues (undisputed ones) before award of the license. For this purpose, all the bidders shall submit an undertaking along with tenders, that in case the bidder emerges as H-1, it shall clear all such dues before the award of license. (Refer Annexure 'M').
- g) Form of unconditional acceptance duly signed (enclosed as Annexure 'C' along with tender documents).
- h) Declaration to the effect that no raid/seizure/search has been carried out and/or pending by a Regulatory Authority in respect of the license granted by AAI in any of the Airport premises either against me and/or any member of the consortium or against our/its Affiliates or against any of the Directors/Managers/Employees. (Refer Annexure 'G')
- i) Declaration giving the details of blacklisting or debarring by AAI, or any Government of India department, any Central or State public sector undertakings. (NIL statement also to be filed). (Refer Annexure 'G').
  - j) Declaration of cases / action under PPE Act / Eviction of unauthorized occupants as per Chapter VA of AAI Act initiated by AAI. (NIL statement also to be filed). (Refer Annexure 'G').



- k) Declaration in respect of near relatives\* working in AAI, as per Annexure 'H'.
- I) Certificate from Chartered Accountant/Statutory Auditor in respect of Technical Capacity& Experience, as per Annexure 'E'.
- m) Certified details of Gross turnover of Rs.65,52,000/- out of which Rs. 32,76,000/- from the business for which experience has been claimed to be submitted by the tenderer duly certified by Chartered Accountant/ Statutory Auditor.
- n) Duly signed undertaking on the letter head of the bidder regarding overall as well as breakup of turnover.
- o) Details of net worth to be submitted by the tenderer duly certified by Chartered Accountant/Statutory Auditor to ascertain positive net worth.
- p) Letter of Undertaking by Bidder, as per Annexure 'F'.
- q) Documents supporting eligibility criteria as per Clause 10 (a) of NIT.
- r) Scanned copy of complete set of e-tender documents containing \_61\_\_ no. of pages (duly signed and stamped by the authorized person)
- s) Self-declaration on letter head of the bidder to clear outstanding dues, as per Annexure 'M'.
- t) Filled up checklist of documents (Refer Annexure 'M').

**Important:** AAI reserves the right to verify, refer any document to the concerned authority for confirmation from case to case basis. Mere submission will not bind AAI to accept the documents as valid for opening of financial bid.

#### Note:

One set of scanned copy of complete technical documentation comprising of documents as listed at clause 3 ('a' to 'u') above shall be uploaded in the Technical Bid. Bidder has to ensure that the **UDIN number** shall be invariably mentioned in **all CA certificates**.

#### 4. Financial Bid

a) The financial e-bid should be in the prescribed format available at NIC CPPP E-Tendering Portal at etenders.gov.in and the following shall also form part and parcel of financial e-bid to be submitted by the tenderer:-

I / We have carefully read and understood the terms and conditions of the license as contained in E-Tender documents issued by the Airports Authority of India (AAI) including the following:-

- i. Earnest Money Deposit of **Rs3,39,000/-** (Rupees Three Lakh Thirty-Nine Thousand only) is liable to be forfeited by AAI, if on award of license, I/We do not accept the award or do not fulfil any of the conditions stipulated in E-Tender documents, within the prescribed time.
- ii. On account of non-acceptance of award or on account of non-completion of E-Tender conditions within the prescribed time, I/We shall be liable to be debarred by AAI for further participation in the tenders at its airports or at any other place under the control of AAI, for a period of one (01) year.



- iii. In case the documents submitted by my/our firm along with E-Tender are false / incorrect, the E-Tender of my/our firm will be liable to be rejected by giving reasons. In addition, AAI reserves its right to forfeit the EMD of my/our firm and debar my/our firm from participation in the further E-Tender/ tender of AAI, for a period of three (03) years.
- b) AAI reserves itself the right to reject the conditional offer without assigning any reason thereto.
- c) The AAI does not bind itself to accept the highest or any E-Tender and reserves to itself the right of accepting the whole or any part of the E-Tender and the tenderer shall be bound to provide the service at the rate quoted.
- d) The amount of license fee should be conspicuously written both in figures as well as in words. Any over-writing, correction or insertion should be duly signed by the authorized signatories of the tenderer(s).
- e) In case of discrepancy between the amount offered in figures and words, the offer written in words will only be considered.
- f) In the event that the Financial Bid of two or more Bidders are found to be the same and is the highest (the "**Tie Bidders**"), Authority shall invite fresh Financial Bids, as per Authority's policy, from such Tie Bidders and shall identify the Selected Bidder from amongst such Tie Bidders. Provided that the revised Financial Bids of such Tie Bidder (s), shall be no less favourable to Authority than their respective original Bids.
- 5. It may be noted that the Earnest Money Deposit of the successful bidder may be forfeited and the bidder shall be liable to be debarred for further participation in AAI"s tender(s)/ E-Tender(s) for a period of one (1) year, on account on non-completion of the following:
  - a) Acceptance of the offer within seven (07) days from the date of issuance of the award letter addressed to the party.
  - b) Payment of advance license fee for one month within 15 days from the date of issuance of the award letter.
  - c) Payment of Security Deposit within 15 days from the date of issuance of award letter, amounting to six (06) months' equivalent Concession fee / License fee of the first year to AAI as an interest free security Deposit in the form of DD/PO/RTGS/ NEFT/ Bank Guarantee. Security Deposit furnished in the form of Bank Guarantee only to be issued by Scheduled Commercial Bank (Bank Guarantee from cooperative bank, even scheduled, will not be accepted).
  - d) Execution of the Agreement within 15 days from the date of issuance of award letter (on stamp paper of appropriate value, related costs to be borne by the licensee).
  - e) Commencement of the facility within gestation period.
- 6. e Tender(s) will remain valid for a period of 180 days from the date of opening of the Financial Bid. If any tenderer withdraws during the validity period, his Earnest Money Deposit will be forfeited. However, after opening of financial bid, being H1 (highest bidder)



in the tender if the party withdraws its bid, EMD shall be forfeited and the said bidder will be debarred from participating in any tender of AAI for one year.

- 7. The tenderer(s) shall give the list of his near relatives employed in AAI.
- 8. The successful bidder shall intimate the names of the persons employed by him or going to employ, who are **near relatives**\* of AAI employees, or are ex-employees of AAI who have separated from AAI in the past two years.

#### 9. Fraud & Corrupt Practices and Penalty:

- a) Even if the bidder satisfies every criterion as per the guidelines set forth above, but at any stage during the tender process, or after the issuance of LOIA to the successful bidder, or after the execution of concession agreement or during the subsistence thereof, AAI at its discretion can disqualify the bidder or terminate the concession (as the case maybe), if the bidder/Licensee:
- i. has been debarred by any state or central government or government agency in India and the same is subsisted at the time of NIT; or
- ii. has made misleading or false representation in the forms, statements and attachments submitted; or
- iii. the applicant does not respond promptly and thoroughly to requests for supplementary information requested by AAI for the evaluation of the Proposal; or
- iv. One or more of the eligibility criterion have not been met by the Applicant; or
- v. The Applicant has made a material misrepresentation; or
- vi. The Applicant has engaged in a corrupt, fraudulent, coercive, undesirable or restrictive practice;
- vii. The applicant or its affiliates or a person or entity having legal relationship with applicant committed any fraud or forgery by way of submission of any kind of documents/ bank guarantee/ Security Deposit etc. (during the tender process and thereafter) with this or any other tender/ contract with Airports Authority of India or any PSU or Government Departments during the last 5 years;
- b. Then the LOIA/LOA or the draft Agreement, as the case may be, shall, notwithstanding anything to the contrary contained therein or in this NIT Document, be liable to be terminated by a communication in writing by AAI to the agency without AAI being liable in any manner whatsoever to the agency. In such an event, AAI shall forfeit and appropriate the EMD and Performance Security and debar the agency from AAI tenders for any period not succeeding subject to minimum of three years, as the case may be without prejudice to any other right or remedy that may be available to AAI in this regard.
- c. If such an event occurs after the issuance of LOIA/LOA and during the contract period, then AAI reserves the right to take any such measure as may be deemed fit in the sole discretion of AAI, including annulment of the contract and forfeiture of the Performance Security amount.



d. Proposals shall be deemed to be under consideration immediately after they are opened until such time that AAI makes an official intimation of award/rejection to the Applicants. While the Proposals are under consideration, Applicants and/or their representatives or other interested parties are advised to refrain from contacting, by any means, AAI and/or their employees/representatives on matters relating to the Proposals under consideration.

#### 10. Conflict of Interest:

A Bidder shall not have a conflict of interest ("the Conflict of Interest") that affects the Bidding Process. Any Bidder found to have a Conflict of Interest shall be disqualified. A Bidder shall be deemed to have a Conflict of Interest affecting the Bidding Process, if:

(i) the Bidder, or its Affiliate (or any constituent thereof) and any other Bidder or any other Affiliate thereof (or any constituent thereof) have common controlling shareholders or other ownership interest:

Provided that this disqualification shall not apply in cases where the direct or indirect shareholding of a Bidder, its Member or an Affiliate thereof (or any shareholder thereof) having a shareholding of more than 20% (twenty percent) of the aggregate issued, subscribed and paid up share capital of such Bidder, Member or Affiliate, (as the case may be) in the other Bidder, its Member or an Affiliate is less than 20% (twenty percent) of the aggregate issued, subscribed and paid up equity share capital thereof; provided further that this disqualification shall not apply to any ownership by the Authority, a bank, insurance company, pension fund or a public financial institution referred to in Section 2(72) of the Companies Act, 2013;

For the purposes of this Clause, indirect shareholding held through 1 (one) or more intermediate persons shall be computed as follows:

- (A) where any intermediary is controlled by a person through management control or otherwise, the entire shareholding held by such controlled intermediary in any other person (the "Subject Person") shall be taken into account for computing the shareholding of such controlling person in the Subject Person; and
- (B) subject always to sub clause (A) above, where a person does not exercise control over an intermediary, which has shareholding in the Subject Person, the computation of indirect shareholding of such person in the Subject Person shall be undertaken on a proportionate basis; provided, however, that no such shareholding shall be reckoned under this sub clause if the shareholding of such person in the intermediary is less than 26% (twenty six percent) of the aggregate issued, subscribed and paid up equity shareholding of such intermediary; or
- (ii) a Bidder/ Nominated Entity has nominated the same Nominated Entity or Nominated Personnel as another Bidder; or
- (iii) a constituent of such Bidder is also a constituent of another Bidder; or
- (iv) such Bidder or any Affiliate thereof receives, has received, or has entered into an agreement to receive, any direct or indirect subsidy, grant, concessional loan, or subordinated debt from any other Bidder, or any Affiliate thereof or has provided or has entered into an agreement to provide any such subsidy, grant, concessional loan or subordinated debt to any other Bidder, its Member or any Affiliate thereof; or
- (v) such Bidder has the same legal representative for purposes of a Bid as any other Bidder; or
- (vi) such Bidder or any Affiliate thereof, has a relationship with another Bidder or any Affiliate thereof, directly or indirectly or through a common third party/ parties, that puts either or both of them in a position to have access to each other's information, or to influence the Bid of either or each other; or such Bidder or any Affiliate thereof, has



participated as a consultant to the Authority in the preparation of any documents, design or technical specifications of the Project.

#### Explanation:

In case a Bidder is a Consortium, then the term Bidder as used in this Clause shall include each Member of such Consortium and the term Affiliate with respect to a Bidder shall include an Affiliate of each Member of that Consortium.

#### Note:

Regarding conflict of interest, AAI shall place reliance upon the declaration to be submitted by the bidder/applicant in the form of acceptance of AAI's tender conditions/ other documents forming part of Technical Bids.

In the event, the declaration submitted by the bidder/applicant towards there being no conflict of interest, is found incorrect/false, such incorrect declaration would be treated as submission of false/incorrect document and it would amount to material misrepresentation made by the bidder/applicant. In such event, punitive actions shall be taken by AAI as per provision of tender documents/ license agreement.

#### 11. Exit Clause, Dispute Resolution, Arbitration & Litigation.

#### a) **Normal termination**:

The contract will deem to be terminated on the last date as given in the agreement provided the extension or renewal is approved by the competent authority on or before the last date and communicated the party in writing and duly accepted. The liability of the party will continue to be payable along with the delayed interest (at the rate mentioned in the contract) till the same is settled. The contractor cannot claim the dues to be time barred or ultra vires even after the contract is deemed to have terminated by operation of this clause.

#### b) <u>Termination for cause</u>:

If the party or AAI has invoked the internal dispute resolution clause (as per which the dispute referred to the DRC is to be completed within a period of 45 days) and the same remains unresolved after the specified time period, it will be deemed that the notice period for the termination has commenced from the next date within which the dispute should have been resolved. No extra notice period will be applicable. If such termination happens to fall within 50 % of the contract period, then the party is liable to pay AAI the values of license fee equal to the amount of current license fee for **six** (06) months as demurrage charges. Invocation of arbitration clause shall apply only after the internal dispute mechanism has been exhausted. However, the notice for termination will deem to have commenced irrespective of the arbitration proceedings.

#### c) Termination for convenience:



Either party, AAI on one part or the contractor on the other part, can serve the notice for termination by giving the requisite notice period. The notice by AAI is to be served only after obtaining the approval of the acceptance authority. Similarly, the notice given by the party should be approved by the acceptance authority. However, the date on which notice was received at AAI will be the commencement of the notice period and the administrative time required for the approval will not be added. If the concession/license has been terminated within 50% of the license/ concession period, or the party has not served the requisite notice of **One hundred twenty (120) days** for surrender of license/concession after completion of 50% license period, then the Security Deposit equivalent to current license fee/MMG shall be forfeited as demurrage charges, as per the details below.

S. no.	If termination of concession / license occurs	Security deposit equivalent to current License fee / MMG to be forfeited (in months)	
		For contract more than 3 years	
1	Before 50% of contract period	6	
2	Between 50% to 75%	4	
3	Between 75% to 100%	2	

**NOTE**: If the Licensee does not operate the license up to 50% of the contract period then the party is liable to be debarred for one year from the date of issuance of orders.

- d) Termination for regulatory / legislative or supervisory requirements: If any provision on law or legislation of India makes it mandatory to stop/prohibits the continuation of any contract at any particular location or otherwise, then it will be deemed to be closed from the date of such enactment. No compensation is payable by AAI.
- 12. All the guidelines will form part & parcel of the Notice inviting E-Tender (NIT).
- 13. AAI reserves the right to extend the date of submission / opening of the bids as well as to extend the validity of the E-tender if situation warrants and with sufficient reasons.
- 14. AAI reserves right to reject any or all E-Tender(s) in part or in full without assigning any reason.

\*Note: "The term 'near relative' means wife, husband and dependent parents, grandparents, children, grandchildren, brothers, sisters, uncle, aunts, cousins and their corresponding in laws".

\*\*\*\*\*



# **Draft License Agreement**

Photo of the Licensee

SUBJECT: Grant of Lic	cense for	at	AIRPORT,	
			made and executed by and between:	at
under the Airports Auth branch office at, h Airport,, h or is repugnant to the	ority (Act 55 of 199 Airport, represersing the context, be deementor, officers or any	(4) and having its corp sented by Airport Dire e "Authority" (which to ed to include its Cha of them specified by	erm shall, unless excluded irman, or Member, Execu v the Chairman in this beh	and d by tive
and				
incorporated under the its registered office at	Company Act 201  coluded by or is re	13, represented by _ hereinafter called th pugnant to the conte	rship Firm/ LLP/ Comp and have e "Concessionaire/Licensext, be deemed to include	ving see"
purpose offacilities to the passeng	pers and visitors at the schedule here	sirport a	its Airport for so as to provide amenities and is in possession of span annexed to this agreement	and ace,
WHEREAS the License conditions mentioned h		ender the services to	the Authority on the term	ıs &
AND WHEREAS the A	uthority is agreeab	le to grant the license	<b>)</b> .	
NOW, THEREFORE, th	nis indenture witne	sses:		
			od of () years on account of following:	from



- By giving one hundred twenty (120) days of notice in writing without assigning any reason.
- b. Terminated by AAI on a short notice on account of unsatisfactory performance.
- c. Termination on expiry of the specified time period allotted for unresolved internal dispute resolution.
- 2. That in consideration, Licensee shall pay the Authority every month in advance by way of license fee on or before 10th day of English calendar month as under:

Year	Amount of Monthly License Fee
1 <sup>st</sup> Year	+ GST applicable on time
2 <sup>nd</sup> Year	+ GST applicable on time
3 <sup>rd</sup> Year	+ GST applicable on time
4 <sup>th</sup> Year	+ GST applicable on time
5 <sup>th</sup> Year	+ GST applicable on time

#### 3. Rate of Escalation:

- a. License Fees shall be subject to annual escalation of 10%.
- b. The first annual escalation will be applicable after completion of one year + six months' license period. Thereafter the same will be applicable after completion of subsequent one-year period there from. Even if, on account of any delay whatsoever, licensee could not commence business operations on the expiry of gestation period stipulated in NIT, for the purpose of calculation of date on which 18 months of license are completed (date on which first escalation is applied) shall be deemed from next day of expiry of gestation period stipulated in NIT.
- 4. AAI shall raise bill on or before 10<sup>th</sup> of every month. The concessionaire has to make the payment of License fee etc. by 25<sup>th</sup> of the same month, failing which interest on delayed payment at the rate of 9% per annum shall be charged from the due date for delay period of up to 30 days and if the delay period is more than 30 days, then interest at the rate of 18% per annum shall be charged from the due date, for the entire delay period.

#### In case of Central / State Govt. and their PSUs:

AAI shall raise bill on or before 10<sup>th</sup> of every month. The concessionaire has to make the payment of license fee, etc. by 25<sup>th</sup> of the same month, failing which interest on delayed payment at the rate of 6% per annum shall be charged from the due date for delay period of up to 30 days and if the delay is for more than 30 days, then interest at the rate of 12% per annum shall be charged from the due date for the entire delay period.

5. That in addition to the above said license fee, Licensee is also liable to pay Utility Facilitation Charges at 10% of AAI notified space rent (or as may be notified by AAI from time to time) for the kiosk area. Such charges shall be paid within the date(s) specified in the bill(s). Such charges shall be paid within the date(s) specified in the bill(s). The space rent/Utility/Facilitation charges/CAM charges are subject to 10% compound annual escalation on 1st April of every year or as may be decided by AAI from time to time.



- 6. That in addition to the above said license fee, Licensee shall pay all charges towards consumption of electricity and water as may be due as determined by the Authority and at the rate(s) fixed by it from time to time. Such charges shall be paid within the date(s) specified in the bill(s). The Licensee shall have to provide his own meter(s) for the purpose, failing which Licensee shall be billed on assessed consumption. In default of payment of said charges, the Authority may without prejudice to its other rights, disconnect or cause to be disconnected the water and electricity to the said premises without any notice and the Licensee shall not be entitled to any compensation whatsoever on account of any such disconnection.
- 7. That the Licensee shall pay all rates, assessments, out goings and other taxes as leviable on the Licensee in "Laws".
- 8. That the Licensee shall make payment of license fee etc. either by cheque/demand drafts drawn on local banks or through RTGS/NEFT. No outstation cheque shall be accepted in payment of license fee etc.
- 9. That the Licensee shall deposit a sum of Rs.\_\_ only) i.e. an amount equal to six (Rs. (06) months of license (based on the first (1st) year license fee) fee as Security Deposit in the form of RTGS/ NEFT/ Bank Guarantee from a Nationalized/Scheduled Bank (Bank Guarantee from Co-operative Banks, even scheduled co-operative banks, shall not be acceptable) in favour of Airport Director, AAI, Airport, Bank Guarantee should be valid for the entire period of license plus six (06) months. In the event of the Licensee committing any breach of the terms & conditions of the license agreement, the Authority may without prejudice to other rights and remedies be entitled to forfeit the Security Deposit or any part thereof. In such an event he shall pay in the same manner as stated above such additional sum immediately as he may be called upon by the Authority to pay, so that the Security Deposit shall at all times during the continuance of these presents, be for the same amount. On the expiration or earlier determination of the license the Authority shall return the Security Deposit or part thereof which has not been forfeited as aforesaid, to him, without interest.
- 10. That the Licensee shall also be liable to deposit a sum towards security deposit in respect of electricity charges amounting to 5% of annual license/concession value subject to minimum deposit of Rs.10,000/- and a maximum deposit of Rs.10 lakhs. The said security deposit will cover Security Deposit towards all types of utilities such as Electricity, Water, Data Port, Telephone etc.
- 11. That the Licensee shall equip himself with all necessary permits, licenses and such other permissions as may be required under the law in force at any time with regard to the operation of the subject license.
- 12. That the Licensee shall maintain such regular and proper account books along with other supporting documents regarding sales effected by the Licensee in the said premises and said accounts/documents shall all the times be kept open for inspection by Authority in such manner as may be prescribed. The Licensee shall provide to the Authority, if so required by the Authority, Statements of audited Accounts in such manner and within such period as the Authority, Statements of audited Accounts in such manner and within such period as the Authority may prescribe. Licensee shall be liable to share invoicing details live with AAI.
- 13. That the Licensee shall have no right to object as and when the Authority decides to grant additional License for similar Facility at the airport premises where the Licensee is rendering such services.



- 14. That Authority shall provide bare space for the subject service and other expenses of any kind for establishment and rendering of the services shall be incurred by the Licensee. However, provisions of electricity, water and drainage connections, as the case may be, if so required, for the smooth operation of the services shall be provided by the Authority.
- 15. All the times during the currency of the license agreement, it shall be the responsibility of the Licensee to obtain proper fire insurance coverage including theft and burglary in respect of all the movable and immovable assets stored or used in the licensed premises and authority shall not be responsible for any loss or damage caused to the Licensee on any accounts whatsoever.
- 16. That Licensee shall operate the subject facility by charging the rate from users, as may be approved in advance by the Authority. Licensee shall exhibit the said approved charges at a conspicuous place inside the licensed premises.
- 17. That the Authority reserves to itself the right to change the location of the premises at any time and may at its discretion, call upon the Licensee to vacate the site and may give him an alternative premise for the purpose of this license. In such a case, the Licensee shall be bound to vacate the premises immediately and accept the said alternate premises. The entire expenditure on such shifting shall be borne by him and the Licensee shall not be entitled to claim any compensation or revision in the license fee on that score.
- 18. The Licensee shall use the premises for the bona fide purpose as provided in the Agreement, more particularly described in the enclosed schedule, for the use of all passengers and bona fide visitors to the Airport and Officers of the Authority and the staff of various Airlines using the Airport and for no other purpose.
- 19. The Licensee shall not erect or display any advertisement or signboards except after obtaining the prior approval in writing of the Authority.
- 20. The Licensee must necessarily operate the contract for minimum 50 % of the total period of the contract failing which the Licensee may be debarred from participating any tender in AAI for minimum period of 01 (one) year.
- 21. That in case if at any stage during the currency of the agreement, AAI finds that the party had bagged the contract by submitting any false/wrong document or concealed any information/document, in such an eventuality the SD/BG lying deposited with the AAI shall be forfeited and the Licensee shall be debarred for three years for participation in AAI tender. However, in case the license is terminated due to any illegal activity which is punishable under any of the laws of the land then the party will be debarred till the case is cleared by the concerned legal authority of the land.
- 22. The Licensee shall not terminate the license before the expiry of the period of the license except by giving one hundred twenty (120) days' notice in writing, otherwise the Licensee shall be liable to pay to the Authority (without any demur or question) such amount of money as the Authority may decide as due to it by the Licensee. The license can be terminated by the Authority by giving one hundred twenty (120) days' notice in writing without assigning any reason thereto.

#### 23. Exit Clause in this contract shall be as follows: -

#### A. Normal termination: -

The contract will deem to be terminated on the last date as given in the agreement provided the extension or renewal is approved by the competent authority on or before the last date and communicated to the party in writing and duly accepted. The liability



of the party will continue to be payable along with the delayed interest (at the rate mentioned in the contract) till the same is settled. The contractor cannot claim the dues to be time barred or ultra vires even if after the contract is deemed to have terminated by operation of this clause.

#### B. <u>Termination for cause</u>:-

If the party or AAI has invoked the internal dispute resolution clause (as per which the dispute referred to the DRC is to be completed within a period of 45 days) and the same remains unresolved after the specified time period, it will be deemed that the notice period for the termination has commenced from the next date within which the dispute should have been resolved. No extra notice need be served by either party and the contract will terminate after the expiry of the notice period. If such termination happens to fall within 50% of the contract period, then the party is liable to pay AAI the value of license fee equal to the amount of current license fee for the **six (06) months** as demurrage charges. Invocation of arbitration clause shall apply only after the internal dispute mechanism has been exhausted. However, the notice for termination will deem to have commenced irrespective of the arbitration proceedings.

#### C. Termination for convenience:-

Either party, AAI on one part or the contractor on the other part, can serve the notice for termination by giving the requisite notice period. The notice by AAI is to be served only after obtaining the approval of the acceptance authority. Similarly, the notice given by the party should be approved by the acceptance authority. However, the date on which notice was received at AAI will be the commencement of the notice period and the administrative time required for the approval will not be added. If the concession/license has been terminated within 50% of the license period, or the party has not served the requisite notice of **one hundred twenty (120) days** for surrender of license/concession after completion of 50% license period, then the Security Deposit equivalent to current license fee/MMG shall be forfeited as demurrage charges, as per the details below:

S. no.	If termination of concession / license occurs	Security deposit equivalent to current License fee / MMG to be forfeited (in months)
		For contract period of more than 3 years
1	Before 50% of contract period	6
2	Between 50% to 75%	4
3	Between 75% to 100%	2

**NOTE**: If the Licensee does not operate the license up to 50% of the contract period then the party is liable to be debarred for one year from the date of issuance of orders.

**D.** Termination for regulatory / legislative or supervisory requirements: If any provision of law or legislation of India makes it mandatory to stop / prohibits the continuation of any contract at any particular location or otherwise then it will have deemed to be closed from the date of such enactment.



- 24. No compensation is payable by AAI. Exponential penalty on Licensees at double the license fee per month in the form of damage charge can be imposed on Licensees unauthorized occupying the premises after expiry of contract period.
- 25. In the event of any default, failure, negligence or breach, in the opinion of the Authority on the part of the Licensee in complying with all or any of the conditions of the license agreement, the Authority will be entitled and be at liberty to determine the license forthwith and resume possession of the premises without payment of any compensation or damages and also forfeit in full or in part the amount deposited by the Licensee for due performance of Agreement.
- 26. Acceptance of award letter and NIT conditions shall form part and parcel of the license agreement.
- 27. The Authority and the Licensee further agree that they are bound by the General Terms & Conditions, Special Terms and Conditions, Concession Layout, Schedule of Premises, found in Appendix 1, 2, 3 & 4 respectively annexed hereto.

	Airport Director, Airports Authority of India,alf of The Airports Authority of India, in the presence of:		
Witness:			
1			
2	<del></del>		
Signed by	for and on behalf of		
-	in the presence of:		
Witness:			
1			
2			



#### **GENERAL TERMS AND CONDITIONS.**

The Authority hereby covenants with the Licensee as follows:

- (1) The Licensee, his servants and agents shall be entitled to use all ways, paths and passages as may from times to time be maintained on the said airport ground subject to such rules and regulations as may be imposed by the lawful authorities of the airport ground.
- (2) The Licensee paying the license fee and performing the covenants herein contained and, on his part, to be performed shall and may peacefully possess and enjoy the premises with the use of the ways, paths and passages as aforesaid during the said term without any lawful interruption from or by the Authority or any person claiming under the Authority.
- (3) Any notice required to be served on the Licensee under this agreement shall be deemed to have been served if delivered at or sent by registered post to his last known address or to his authorized representative or agent. Similarly, any notice to be given to the Authority under this agreement shall be deemed to have been served if delivered at or sent by registered post to the Authority.
  - a. The period of notice given under this Agreement will count from the date of receipt of notice by either side.
- (4) Subject as herein before otherwise provided, all notices to be given on behalf of the Authority and all other actions to be taken on behalf of the Authority, may be given or taken on behalf of the Authority by the Airport Director of the Airport or by any other officer for the time being authorized by or entrusted with the functions, duties and powers of the said Airport Director, in respect of the Airport under his charge.
- (5) (a) The Licensee shall not, unless with the written consent of the Authority, create a subcontract of any description with regard to this license or any part thereof, nor shall be without such written consent as aforesaid, assign or transfer his license or any part thereof.
  - (b) The Licensee shall use the premises only for the purpose indicated in this agreement and for no other purpose whatsoever.
- (6) The Licensee his agents and servants shall observe, perform and comply with all rules and regulations of the shop and Establishment Act, Factories Act, Industrial Disputes Act, Minimum Wages Act and the provisions of any statutory law applicable to the Licensee including any rules and regulations made by the Authority, Civil Aviation Department or any other Department of government and or local body or Administration in force from time to time and to the business which the Licensee is allowed to carry on under this agreement and to the area in which the said premises are located.
- (7) (a) The Licensee shall indemnify the Authority from/against any claims made or damages suffered by the Authority by reason of any default on the part of the Licensee in the due observance and performance of the provisions of any law which may be related to the purpose of this agreement and to the area in which premises are located.
  - (b) The Authority shall not be responsible in any way for loss or damage by any means causes to the Licensee's stock or property.
- (8) The Licensee shall at his own cost maintain the premises in a proper state of cleanliness and abide by such directions as may be given by the Authority and such other departments as may be entrusted by the rules and regulations with the works of inspection and enforcement about the conditions of sanitation, cleanliness and hygiene. If the premises are not maintained in reasonably clean condition by the Licensee, Airport Director shall have powers to get the premises cleaned at



the risk & cost of the Licensee and recover liquidated damages at the rate of Rs.500/- per day for each default up to 7 days & thereafter Rs. 1000/- per day and can take other actions including termination of the license.

In addition to the above, the following penalties shall be applicable:

SI. No.	Offence/violation	Penalty in (Rs)
1.	Smoking in public area except where designated smoking chambers or areas are established.	300
2.	Spitting in airport premises.	300
3.	Misuse of passenger baggage trolley.	300
4.	Using language likely to cause offence /annoyance.	500
5.	Throwing loose papers, plastic cups or glass etc. in airport premises.	300
6.	Non-display of Photo Identity Cards while entering in to or being in the terminal or operational area.	300
7.	Transportation of overloaded airline baggage containers in operational area.	400
8.	Vehicle/ equipment operating without anti-collision light/ obstruction inside operational area.	400
9.	Parking of vehicle/ equipment in no parking area on Kerb side and city side including approach road within airport premise	500
10.	Un-authorized entry into terminal building or operational area.	500
11.	Rash driving/over speeding in operational area.	500
12.	Driving in operational area while being in a state of intoxication.	500
13.	Causing public inconvenience, unruly behaviour or creating nuisance in public area.	500
14.	Organizing or taking part in any public assembly, demonstration, dharnas or procession likely to obstruct or interfere with proper use or orderly functioning of airport	500
15.	Display of banners, flags, posters, emblems or write slogans in or around terminal.	500
16.	Obstruction of authorized persons in the discharge of his or her duties.	500
17.	Dumping garbage in operational area.	400
18.	Vehicle/ equipment left unattended in operational area outside designated parking area/hard stand for ground support equipment/vehicles.	500
19.	Vehicle/equipment not following vehicular lanes on Apron.	500
20.	Vehicle/equipment person obstructing aircraft movement.	500
21.	Crossing/operating vehicle/ equipment close to active runway/ taxiway without permission.	500
22.	Vehicle/ equipment operation in the operational area without permit (ADP)	500
23.	Damage, display, deface or alter any building structure or other property of AAI whether movable or immovable. Besides penalty, action to be taken to recover the loss from the defaulter or his/her organization.	500
24.	Photography and film shooting/ videography at airport without permission.	500
25.	Commercial activities at airport without permission.	500

- (9) The Licensee shall comply with the requirements of all standard health clauses including those given below:
  - a. The Airport Health Officer/ Medical Officer of AAI or persons authorized by them may without notice, enter the premises any time and inspect the premises, materials, instruments and implements etc. used by the Licensee.
  - b. All instructions given by the Airport Health Officer/Medical Officer of AAI or any persons authorized by them in the maintenance of public health of the Airport including sanitation control prevention of infectious diseases, control and prevention of nuisance from insects, rodents or any other source shall be carried out by them and his agent and servants.
  - c. The Licensee shall notify to the Airport Health Officer whenever any person working under him is suffering or suspected to be suffering or convalescing from any infectious disease. The Airport Health Officer may medically inspect the said person or any person who is suspected to have been in contact with the person and take any precautionary and preventive measures considered necessary.



- d. The Licensee his agents and servants shall not without consent of the Airport Health Officer, interfere with injure, destroy or render useless any work executed or any materials or things placed in, under or upon any land or building by or under the orders of the Airport Health Office with the object of preventing the breeding or entry of mosquitoes or maintenance of sanitation.
- e. The Licensee, his agents and servants shall not abuse the water sources, and drainage facilities in the airport area so as to create a nuisance or in sanitary situation prejudicial to public health.
- f. In the event of any default, failure, negligence or breach in the opinion of the Authority, on the part of the Licensee in complying with either of these conditions specified in the foregoing sub-clause (a) to (e), the Authority will be entitled and be at liberty to determine the Licensee forthwith and resume a possession of the premises without payment of any compensation or damages and forfeit in full or in part the amount deposited by the Licensee for due performance of the agreement.
- (10) The Licensee shall employ only such servants as shall have good character and as well behaved and skilful in their business. He shall furnish the Authority in writing with the names, parentage, age, residence and specimen signature or thumb impression of all servants whom he proposes to employ for the purpose of this agreement before they are so employed and the Authority shall be at liberty to forbid the employment of any person whom it may consider undesirable. The servants employed by him shall be under the general discipline of the Authority and shall confirm to such directions as may be issued by the Authority in respect of point or routes of entry to and exit from the premises and in respect of the use of toilet and wash rooms. He shall also have the character of all persons employed by him verified by the police to the satisfaction of the Authority, before the employment.
- (11) (a) The Licensee would be required to install adequate number (as may be determined by Fire Officer or any other officer of AAI depending upon the area of the licensed premises) of minimum a 2.5 kg CO2 fire extinguisher in the licensed premises at his cost before commencement of business.
  - (b) No wooden partition / inflammable material shall be permitted in the licensed premises. The material to be used for partition / fabrication of the shop / office premises shall be as per the specification given by AAI and to be got approved by AAI in advance.
  - (c) Licensee shall not use a naked light or cause or permit any such light to be used in the licensed premises.
- (12) The Licensee shall not damage the premises for any part of the Airport premises and in the event of any damage being caused to the same intentionally or otherwise, by the Licensee, or his employees or invitees or customers, the Authority shall be entitled to repair the damage or make the requisite replacement and call upon the Licensee to reimburse cost thereof which the Licensee undertakes to pay forthwith on demand.
- (13) The Licensee shall not store or bring or keep in the premises heavy articles so as to injure or damage the premises or keep goods of combustible or inflammable nature unless required for executing the license.
- (14) (a)The Licensee shall not use electrical heater, toaster and other allied appliances in the premises for preparation of tea, coffee and for heating of food etc. unless specifically provided under the agreement to perform contractual obligations.
  - (b) The Licensee hereby agrees to provide necessary training to the employees posted in the licensed premises for handling fires extinguisher as provided in the terminal/licensed premises.
  - (c) The Licensee will, during the continuance of this license insure against any claim for workmen's compensation or otherwise of all persons employed by him in connection with his business to be



carried on as aforesaid with such insurance company as the Authority shall approve of and shall produce for inspection on demand by the Authority all policies in respect thereof and the receipts from time to time for current premium.

- (15) In the case of such breach of the terms of this license as minor offences and complaints coming to its notice for which in the opinion of the Authority this agreement need not be terminated, the Authority may at its desecration recover compensation from the Licensee up to the limit of the Security deposit of the Licensee. The decision of the Authority in this respect will be final and binding on the Licensee.
- (16) The Licensee shall not hold or permit to be held any public or private auction in the licensed premises.
- (17) The Licensee shall sell articles in the premises at prices which shall be marked on the articles or on tags attached thereto and it shall not be in excess of the retail prices/fair prices fixed by the manufacturers or Government or any other local authority whichever is lower or controlled price in case such case controlled price has been fixed by any authority and in all other cases, not exceeding the reasonable market rates for similar goods. The Authority can after giving reasonable opportunity to the Licensee to show cause, itself fix the price of any article or articles, if, in its opinion, the prices charged are unreasonable or exorbitant and thereupon the Licensee shall sell only at the price so fixed by the Authority and he/she shall also be liable to refund to any customers any amount in excess paid by such customer for any articles in excess of the price so fixed.
- (18) It shall be obligatory for the Licensee to keep in stock and in case they are intended for distribution, distribute the same and display, literature, produced and released by the Publications Division of Government of India and/or Tourism Department of the Central Government or of the State Government within whose jurisdiction the Airport is situated on such terms and conditions as may be fixed by the said Publications Divisions or said Tourist Department.
- (19) The Licensee shall not stock, sell, display, exhibit for sale any books, magazines, newspapers or periodicals, statues, idols or other articles which are repugnant to morals or indecent and immoral, improper or otherwise objectionable in character, it being expressly agreed that the decision of the Authority shall be conclusive in this behalf and absolutely binding on the Licensee and shall not be subject to any dispute or review. Apart from any other legal / disciplinary action, the Licensee shall immediately remove such book, journal or articles from premises, if, as decided by the Authority it is objectionable in any manner to keep, exhibit or sell the same.
- (20) The Licensee shall maintain a complaint book in a prominent place in the premises and in such a way that it is easily accessible to any person who wishes to record any complaint and the said book shall be open for inspection fortnightly by the Airport Director of the Authority or his authorized representative.
- (21) If because of any strike or lock-out in the Airport or in any airline, the Licensee is unable to function or his business is affected, the Authority shall not be liable for any loss which the Licensee may suffer in such an event. However, rebate in the license fee due to ban on visitor entry at the airport and due to natural calamities and due to declaration of the closure of the airport for total operation shall be granted as per the merit of the case and policy laid down by AAI from time to time.
- (22) In the event of the Licensee being prohibited from selling one or more articles in the premises because of Government Laws/Rules/Regulations/Orders, the Authority shall not be liable for any loss suffered by the Licensee in such an event the Licensee shall not be entitled to any reduction in the fees payable to the Authority or permission for sale of additional items.
- (23) The Licensee shall deposit duplicate keys of the premises with the Authority whenever the Airport Director Demands and permit the Authority to make use of the keys during the emergency. The Licensee shall not remove or replace the lock on the outer door or change the locking device on the said outer door of the shop.
- (24) The Authority do not recognize any Association of the Traders and in case any negotiation / bargain necessary with regard to the clarification of the terms and conditions of the license or modification



thereof such negotiations should be sought by the Licensee alone and no collective representation / bargaining will be entertained.

(25) On expiry of the license period or on termination of the license by the Airport Authority on account of any breach on the part of the Licensee, the Licensee shall deliver the possession of the premises in good condition and in peaceful manner along with furniture, fittings, equipment and installations, if any, provided by the Authority. Further, Licensee shall remove his / their goods and other materials from the premises immediately, failing which Authority reserve its right to remove such goods / materials at the cost & risk of the Licensee and demand payment for such removal. If such payment is not made within 10 days, Authority shall be at liberty to dispose off the goods / materials of the Licensee by public auction to recover the cost. The Licensee shall not be entitled to raise any objection in such an eventuality.

After the contract expires, the concessionaire shall stop business and shall be given a maximum of 07 days to vacate the premises (after settlement of dues). The onus of clearing all the dues and vacating the premises within 07 days lies on the Licensee. If the agency fails to vacate the premises within 07 days of expiry of contract, twice of normal notified space rent of that area shall be charged from date of expiry to the date of vacation.

If the agency fails to vacate even after 15 days, the agency ceases to claim any ownership of the un-cleared materials. AAI shall make arrangements to remove the leftovers and charge the costs incurred to the agency/adjusted from available SD along with outstanding dues if any. Taking over document has to be signed after clearance of premises by the concessionaire.

- (26) The license herewith granted shall not be construed in any way as giving or creating any other right or interest in the said space / building(s)/ land/ garden/ tank/ premises to or in favour of the Licensee but shall be construed to be only as a license in terms and conditions herein contained.
- (27) The Authority, its servants and agents shall at all times have the absolute right of entry into the said premises.
- (28) The provision of the Airports Authority of India Act, 1994 as amended by Act 2003 and the rules framed there under (Chapter VA Eviction of Unauthorized Occupants etc. of Airport Premises) which are now in force or which may hereafter come in force shall be applicable for all matters provided in the said Act.
- (29) All disputes and differences arising out of or in any way touching or concerning this Agreement (except those the decision whereof is otherwise herein before expressly provided for or to which the AAI ACT, 1994 and the rules framed there-under which are now enforce or which may hereafter come into force are applicable), shall, in the first instance, be referred to a Dispute Resolution Committee (DRC) setup at the airports, for which a written application should be obtained from the party and the points clearly spelt out. In case the dispute is not resolved within 45 days of reference, then the case shall be referred to the sole arbitration of a person to be appointed by the Chairman / Member/ APD of the Authority. The award of the arbitrator so appointed shall be final and binding on the parties. The Arbitration & Conciliation Act 1996 as amended up to date shall be applicable. Once the arbitration clause has been invoked, the DRC process will cease to be operative. It will be no bar that the Arbitrator appointed as aforesaid is or has been an employee of the Authority and the appointment of the Arbitrator will not be challenged or be open to question in any Court of Law, on this account.

Before making a reference to Dispute Resolution Committee, the Licensee will have to first deposit 50% of the disputed amount (in the form of BG (additional bank guarantee with validity of minimum two years from the date of making reference to DRC, and further extendable) / DD/ PO/ RTGS/ NEFT) with AAI and the consent shall be given by the Licensee for acceptance of the recommendations of the Dispute Resolution Committee.

The case shall be referred to the sole Arbitrator by the Chairman/ Member/ APD of the Authority, subject to the condition that the Licensee shall have to deposit 50% of the disputed amount (in the form of BG (additional bank guarantee with validity of minimum two years from the date of making reference, and further extendable) / DD/ PO/ RTGS/ NEFT) with AAI as condition precedent before making reference to the Arbitration for adjudication of dispute.



During the arbitral and Dispute resolution proceedings, the Licensee(s) shall continue to pay the full amount of license fee/dues regularly as per the award/agreement and perform all covenants of the agreements.

- (30) It would be the responsibility of the Licensee to obtain all necessary security clearance from BCAS/any other regulatory agency as required. Guidelines for AEP is as below:
  - a. "The Temporary Aerodrome Entry Permit (TAEP) initially for a period of 30 days will be issued by Airport Director, Airports Authority of India (AAI)/ respective Airport Operators, with whom the entity entered into written agreement, following the due procedures, to commence business inside the Airport.
  - b. Immediately therefore, formalities to comply with the instructions of BCAS i.e. obtaining Provisional Security Clearance / Security Clearance through E'sahaj Portal and submission of Security Programme, are to be strictly adhered to. Necessary assistance / guidelines, if required may be obtained from the Airport Operator /BCAS in this regard. The above are mandatory requirements for continuing business in the Airport premises.
  - c. The entities who have already obtained Security Clearance for their operations in other region(s), should intimate RO, BCAS, Chennai accordingly duly enclosing 1) Intimation Letter regarding establishing their business in Chennai Airport, 2) Security Clearance issued by BCAS, HQ, 3) Provisional Security Clearance(s) issued by the RO, BCAS, of other Region(s), 4) Written Contract Agreement by the Airport Director, Chennai, 5) Authorised Signatory for Chennai Airport and 6) Security Programme for Chennai Airport.
  - d. Failure to comply with any of the above instructions will entail suspension or withdrawal of TAEP/AEP issued.
  - e. The above points are not exhaustive and the updation / addition/ omission if any will be appraised from time to time".
- (31) In case of any dispute where legal action is compelled to be initiated by any of the party, jurisdiction of the court shall be the city / town / district where the airport is located.

(SIGNATURE OF LICENSEE)



#### **APPENDIX: 2 of Annexure: A**

#### **SPECIAL TERMS AND CONDITIONS**

1. The selected party should complete these jobs in order to continue with the contract. The scope of the contract will be –

The concessionaire/licensee shall build / renovate, operate and maintain smoking lounges complying with the COTPA act and any amendment in the act. The following written conditions parameters govern the jobs to be done under this contract -

#### 1.1 Task 1: Build / Renovate Smoking Lounges at terminal:

- i. Concessionaire/licensee shall build / renovate smoking lounges at terminal while completely complying with COTPA Act and any amendment in the act.
- ii. Smoking lounges and all the accessories, equipment inside the smoking lounges to remain the property of respective Airport.
- iii. Provision for negative pressure (relative to outside) inside the smoking lounge has to be ensured.
- iv. Separate Air supply and extraction systems to be made. The air from the non-smoking areas of the terminal building should not be used for air supply.
- v. Fan motors inside the lounge to have PLC enabled system to maintain the desired air flow.
- vi. System of Automatic closing door to be established and maintained at the entrance of the lounge. Default position of the door has to be "closed".
- vii. Flame less and Fireproof Lighter to be fitted for use of passengers.
- viii. The air from the smoking lounge should be exhausted directly to outside through ventilation / cleaning system so that the smoke does not mix back in the air supply and the non-smoking areas of the building.
- ix. At the entrance wall / glass arrangement to write "Smoking lounge" has to be done.
- x. A non-transparent glass wall has to be installed so that smoking activity is not visible from the non-smoking area outside the lounge.
- xi. It is fitted with a non-re circulating exhaust ventilation system or an air cleaning system, or by a combination of the two, to ensure that the air discharges only in a manner that does not re-circulate or transfer it from a smoking area or space to nonsmoking areas.

#### 1.2 Task 2: Operation of Smoking Lounges

The following parameters govern the operation of the smoking lounges:

- i. Small kiosk for selling cigarettes can be placed outside the lounge, cigarettes can't be sold at any other place apart from the kiosk located outside the lounge.
- ii. No advertisement of cigarettes will be allowed inside and outside the smoking lounge and at Sales kiosk.



- iii. Cigarettes can be sold at the market price in the kiosk.
- iv. Interiors of the lounge has to be done by the Concessionaire/licensee and should be preapproved by the respective Airport Directors.
- v. The Concessionaire/licensee shall at all times, and at its expense, be responsible for all service, maintenance and repair of the smoking lounges.
- vi. Concessionaire/licensee should make arrangements to ensure that no smoke of the lounge is getting leaked to the outside area.
- vii. In case there is any fine by relevant authorities regarding noncompliance of regulation by the Concessionaire/licensee for smoking lounge, that has to be settled by the Concessionaire/licensee at their own cost.
- viii. In case there is any problem / improvement area observed by the Airport team in the lounge during inspection, the same should be rectified within 48 hours.

#### 1.3 Task 3: Maintenance of Smoking Lounges

The Concessionaire/licensee shall ensure that all COTPA acts are being followed at all the times with regards to Smoking Lounges at the Airport. Additionally, the following items should be done.

- i. Efforts should be made to ensure that the odour in the lounge is fresh.
- ii. Cleanliness of the premises has to be maintained by Concessionaire/licensee.
- iii. All the systems in place for the lounge have to be maintained till the last day of the contract duration.

#### 2. Penalty

The service being critical and important to the passengers who smoke as well as those who don't prefer to smoke, proposer has to be maintain premises compliant to COTPA act and in case if there is some or any kind of violation it will invite a penalty of minimum Rs.5000/- or as decided by competent authority for the first offense or repeated thereafter. The same penalty should be paid by the licensee. This payment from Concessionaire's end could either be direct payment to competent authority or to AAI.

- 3. AAI reserves the right to change the Locations mentioned in Appendix 3 & 4 based on operational necessity.
- 4. AAI reserves the right to fix additional locations for smoking lounge & sales kiosk facility. In such case, the scope of license shall include the additional location(s) too. The license fee shall be subject to a pro-rata increase based on the area of smoking lounge & sales kiosk.
- 5. All the above conditions shall form part of the agreement.

SIGNATURE OF THE LICENSEE



#### **SCHEDULE OF PREMISES**

#### **SMOKING LOUNGES AT TERMINAL 2 OF CHENNAI AIRPORT**

S. no.	Location	Area (in sq.m.) (Approx.)
1.	Arrival Level	12 Sq.m Plus 2 Sq.m Kiosk
2.	Messanine Level	28 Sq.m Plus 2 Sq.m Kiosk
3.	CIP Level	22 Sq.m Plus 2 Sq.m Kiosk

Purpose: License to Build/Renovate, Operate and Maintain Smoking Lounge and Sales Kiosk at Chennai Airport.

#### NOTE:

 Values and locations shown/ mentioned in Appendix-3 and Appendix-4 are indicative and approximate in nature. Actual area and location shall be measured jointly by AAI and licensee while handing over/taking over of sites.

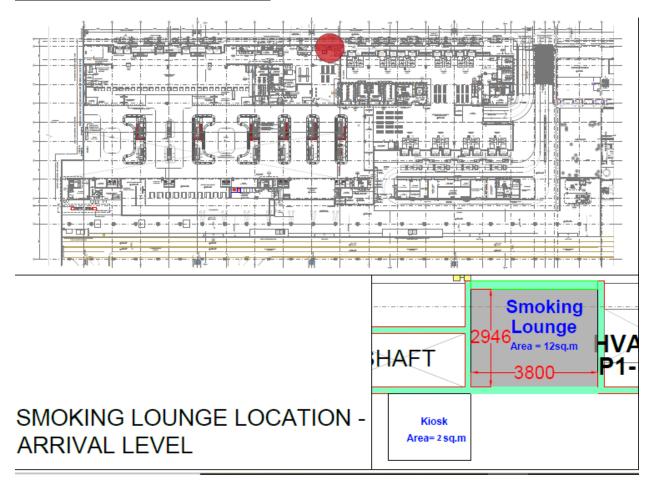
SIGNATURE OF THE LICENSEE



#### **CONCESSION AREA LAYOUT**

#### **APPENDIX: 4 of Annexure: A**

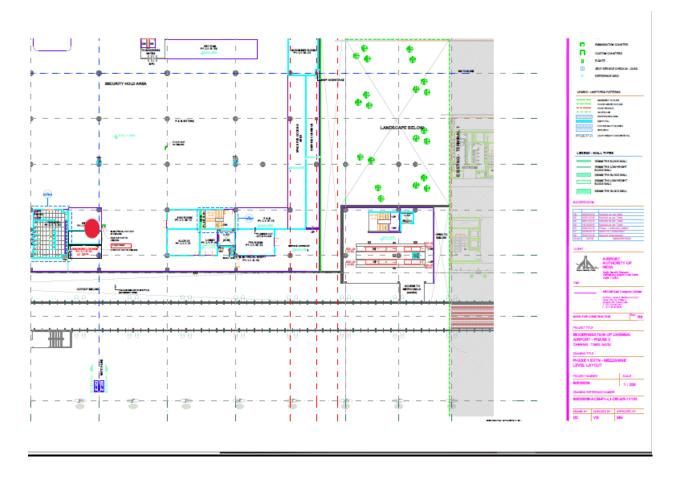
#### (1) ARRIVAL LEVEL OF TERMINAL 2





Note: The location is encircled in the layout.

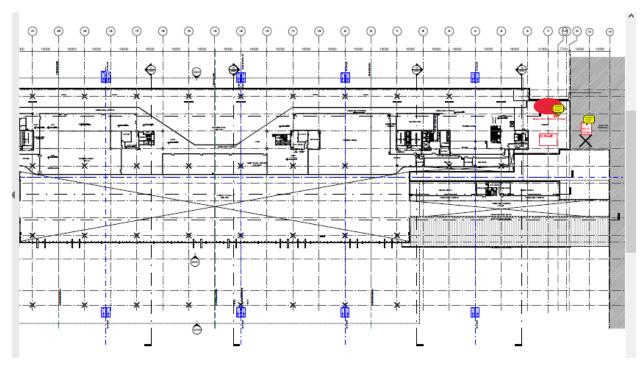
#### (2) MEZZANINE LEVEL OF TERMINAL 2





Note: The location is encircled in the layout.

## 3) CIP LEVEL OF TERMINAL 2





Note: The location is encircled in the layout.

#### POWER OF ATTORNEY FOR SIGNING OF PROPOSAL

## (<u>To be executed on non-judicial Stamp paper of Rs 100/- or as per applicable State Laws and duly notarised</u>)

Know all men by these presents, we (name of
the firm and address of the registered office) do hereby irrevocably constitute, nominate
appoint and authorize Sh/Smt. (name), son.
daughter/ wife ofyears and
presently residing at, who is
presently employed with us/ the Lead Member of our Consortium and holding the position
of, as our true and lawful attorney (hereinafter referred to as the
"Attorney") to do in our name and on our behalf, all such acts, deeds and things as are
necessary or required in connection with or incidental to submission of our Proposal for pre-
qualification and submission of our Bid for the[NAME OF LICENSE]
facility atAirport,, India (the "Concession") proposed by AA
including but not limited to signing and submission of all Proposals, Bids and other
documents and writings, participate in Pre-Proposals and other conferences and providing
information/ responses to the AAI, representing us in all matters before the AAI, signing and
execution of all contracts including the Concession Agreement and undertakings
consequent to acceptance of our Financial Proposal, and generally dealing with the AAI in
all matters in connection with or relating to or arising out of our Financial Proposal for the
said Concession and/ or upon award thereof to us and/or till the entering into of the
Concession Agreement with the AAI.

AND we hereby undertake and agree to ratify and confirm and do hereby ratify and confirm all acts, deeds and things done or caused to be done by our said Attorney pursuant to and in exercise of the powers conferred by this Power of Attorney and that all acts, deeds and things done by our said Attorney in exercise of the powers hereby conferred shall and shall always be deemed to have been done by us.



EXECUTED THIS POWER OF ATTORNEY ON	,
	For(Signature, name, designation and address)
Witnesses: 1.	addieses
2.	(Notarised)
Accepted	
(Signature) (Name, Title and Address of the Attorney)	

THE AROVE NAMED DRINGIDAL HAVE

#### Notes:

IN WITNESS WHEREOF WE

- i. The mode of execution of the Power of Attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executants (s) and when it is so required, the same should be under common seal affixed in accordance with the required procedure.
- ii. Wherever required, the Bidder should submit for verification the extract of the charter documents and documents such as a board or shareholders' resolution/ power of attorney in favour of the person executing this Power of Attorney for the delegation of power hereunder on behalf of the Bidder.
- iii. For a Power of Attorney executed and issued overseas, the document will also have to be legalised by the Indian Embassy and notarised in the jurisdiction where the Power of Attorney is being issued. However, the Power of Attorney provided by Bidders from countries that have signed the Hague Legalization Convention 1961 are not required to be legalised by the Indian Embassy if it carries a conforming Apostille certificate.



# ACCEPTANCE LETTER (To be submitted on applicant's letter head)

10,	Date:
Airport Director, Airports Authority of India Airport	
Subject: Acceptance of AAI's Tender Conditions	
Sir,	
The tender documents for the "[Name of License]" at	
Airport have been provided to me/us by Airports	
Authority of India and:	

- I/We hereby certify that I/We have inspected the sites and read the entire terms and conditions of the tender documents made available to me/us. Which shall forms part of the contract agreement and I/We shall abide by the conditions/Clauses contained therein.
- 2. We are enclosing and submitting here with our original Proposal, along with the information and documents as per the requirements of the tender documents, for your evaluation and consideration.
- 3. I/We hereby unconditionally accept the tender conditions of AAI's tender documents in its entirety for the above facility.
- 4. The contents of **Clause 14(5) and 14(6) of Notice inviting e-Tender** of the Tender Documents have been noted wherein it is clarified that AAI reserves the rights to reject the conditional tenders without assigning any reason thereto.
- 5. I/ We hereby undertake that, all information provided in the Proposal and in its Appendices is true and correct.
- I/We shall make available to AAI any additional information it may find necessary or require to clarify, supplement or authenticate the Proposal within such time as may be prescribed by AAI.



- 7. I/We acknowledge the right of AAI to reject our Proposal without assigning any reason or otherwise and hereby waive our right to challenge the same on any account whatsoever.
- 8. I/We certify that I/we or any of my/our constituents or my/our predecessor entity have neither failed to perform on any contract, as evidenced by imposition of a penalty or a judicial pronouncement or arbitration award, nor been expelled from any contract nor have had any contract terminated for breach on our part nor have I/ we or any of my/our constituents or my/our predecessor entity defaulted in complying with any statutory requirements.
- 9. I/ We hereby declare that:
  - a. I / We have examined and have no reservations to the Tender Documents, including the Addendum (if any) issued by AAI.
  - b. I /We have not directly or indirectly or through any agent engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice, as defined in Clause 9 of the General Information and Guidelines of the Tender Document, in respect of any tender or request for proposal issued by or any agreement entered into with AAI or any other public sector enterprise or any government, Central or State; and
  - c. I / We hereby certify that I / we have taken steps to ensure that, in conformity with the provisions of Clause 9 of the General Information and Guidelines of the Tender Documents, no person acting for us or on our behalf has engaged or will engage in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice.
  - d. I/ We do not have any conflict of interest in accordance with Clause 10 of the General Information and Guidelines of the Tender Documents.
- 10. I/We declare that we satisfy and meet the requirements as specified in the Tender Document and eligible to submit a Proposal in accordance with the terms of this Tender Document.
- 11.1 / We hereby irrevocably waive any right which we may have at any stage at law or howsoever otherwise arising or accruing to challenge or question any decision taken by AAI in connection with the selection of the Applicant, or in connection with the tender process itself, in respect of the award of above mentioned concession and the terms and implementation thereof.
- 12.1 / We understand that, except to the extent as expressly set forth in the Agreement, I/we shall have no claim, right or title arising out of any documents or information provided to us by AAI or in respect of any matter arising out of or concerning or relating to the Empanelment process including the award of work.

13.I / We confirm having	submitted the Tender Processing Fee of Rs	
(Rupees	) to AAI in accordance with the Tender Documer	າts.
The copy of payment r	eceipt is attached.	



the EMD of Rsccordance with the Tender Documents.					
oosal is subject to the provisions of the ll have any claim or right of whatsoever us or our Proposal is not opened.					
16.1 / We agree and undertake to abide by all the terms and conditions of the Tender Documents.					
, 20					



## **Details of Bidder**

1.	Details of Bidder/Lead Member	
(a)	Name:	
(b)	Country of Incorporation:	
(c)	Address of the corporate headquarters and its branch office(s), if any, in India:	
(d)	Date & Details of incorporation and/or commencement of business:	
2	Brief description of the Company including details of its main lines of business and proposed role and responsibilities in this Concession:	
3	Details of individual(s) who will serve as the point of contact/ communication for the AAI:	
(a)	Name & Designation	
(b)	Correspondence Address	
(c)	Email	
(d)	Tel / Fax No	
4	Particulars of the Authorised Signatory of the Bidder:	
(a)	Name & Designation	
(b)	Correspondence Address	
(c)	Email	
(d)	Tel / Fax No	

Name: [ ]	
Designation	:[]

Date:

Seal or Stamp of Bidder



# Certificate from Chartered Accountant/Statutory Auditor in respect of Technical Capacity & Experience

	in	the follov	ving locations.			
	S. no.	Loca	ation	Date of co	ommencement of	
			on the audited a		name of Bidder/ I etails below:	Member of
		S.no.	Financial Year	Turnover	(in INR Lakh)	
	-					
					Lalde	
			Total	Rs	Lakn	]
	nnual turno		g the above th		Lakn	] is INR
			g the above th			] is INR
Signatu	ure	lakhs	g the above th	ree financial y	/ears from	is INR
Signatu Name 8	ure	lakhs	g the above the	ree financial y	/ears from	is INR



#### FORMAT FOR LETTER OF UNDERTAKING

[SELF-DECLARATION OF THE BIDDER THAT THE FURNISHED INFORMATION FOR EXPERIENCE IS TRUE, TO BE SUBMITTED ON COMPANY LETTER HEAD]

Sir,		
that the information provided	for claiming the relevation correct to the best of n	do hereby affirm and declare ant experience for the bid and the ny knowledge and belief and nothing
		ng false information is a punishable and legal action may be taken as per
Yours faithfully,		
Signature of the Bidder		
Name		
Designation (with seal)		



#### **DECLARATION**

				Contract		Details	Dues
	S.	Airport	Facility/	Pei	riod	of	(disputed &
	No.	Name	Contract	From	То	Security Deposit	Undisputed)
	1.						
	2.						
•	(In case	of no contract	s in AAI cont	rolled Airp	orts, indic	ate NIL)	
3.	Governi I/We ha case if y	ment. (In case ve not faced/a /ou have faced	if you have be re not facing a	een debai any actior	rred / blac n under PF	klisted, subm PE Act / AAI /	of India or State nit all the details). Act with AAI. (In ith AAI, submit all
4.		ve never been f the airports (I	•		•	•	nding dues to AA .aw, submit all the
5.	also a I	Director of any	other compa siness with A	any or pa Al and has	rtner of a dues with	concern or AAI".(In cas	of our company is a Sole Proprieto se if you fall unde ils).
6.	•	not have any	• • •				•
_		ition and Guid					
7.	Regulat premise affiliates	ory Authority is either agains	n respect of st me and/or any of the	the licens any mem e Directo	se granted ber of the ors/Manag	I by AAI in a consortium ers/Employe	l/or pending by a any of the Airpor or against our/its es" (In case itals).
	facts station.	ated above are	true and cor	rect to the	best of m	y knowledge	e, belief and



#### LIST OF NEAR RELATIVES EMPLOYED IN AIRPORTS AUTHORITY OF INDIA

SI. no.	Name of the employee	Designation	Relationship with tenderer(s)	Place of Posting

#### SIGNATURE OF TENDERER

NB: 1. In case of NIL report, Performa must be filled with NIL report and submitted duly signed by the Authorized Signatory.

2. In case the above space is not adequate, the details, additional sheets duly signed by Authorized signatory may be attached.



#### FORMAT OF OUTSTANDING DUES/ NO DUES CERTIFICATE

1.	Name of Contract	:
2.	Agreement No.	:
3.	Stipulated Date of Start of Contract	:
4.	Actual Date of Start	:
5.	Date of Completion / Termination	:
6.	Amount of SD available with validity per	iod
7.	Amount of Outstanding Dues up to <b>mm</b> amounts to be shown separately as follows:	dd/20 (Disputed and un-disputed ows:

Item	Disputed Amount (Rs.)	Un-disputed Amount (Rs.)	Remarks
License Fee			
Space Rent			
Utility Charges			
Interest			
Any other item			
Total			

8. Details of any arbitration/litigation

Signature of Airport Director
Name: []
Designation: [ ]
Airport

Note: A separate certificate has to be produced in respect of each contract



For Refund of EMD, following is to be submitted by the bidders / tenderers: - BENEFICIARY DETAILS FOR RTGS FUNDS TRANSFER

Sr. No.	Particulars	Information Required
1.	Name of the Account Holder i.e. Bidder	
2.	PAN/TAN No. of the Party i.e. Bidder	
3.	Name of the Bank	
4.	Address of the Bank	
5.	Bank Account No.	
6.	Type of the Bank Account	
7.	MICR Code of the Bank	
8.	IFSC Code of the Bank	

Note: - In addition to above scanned copy of cancelled cheque may please be provided.

	(Beneficiary's, i.e., Bidder's Name & Signature)
Place:	
Date:	

(For successful bidder only)

#### **FORM OF BANK GUARANTEE**

(To be executed on Non-Judicial Stamp Paper of Rs.100/-by the successful tenderer)

WHEF	REAS by a License Agreement dated made between AIRPORTS
AUTH	ORITY OF INDIA, the Licensor (hereinafter called "the AUTHORITY) of the one part and
	(hereinafter referred to as "the
Licens	ee") of the other part, the Authority has granted to the Licensee the license for operating the
	(complete name and place of work) and the License Fee
and Ro	byalty and other charges and for the due and performance of the covenants and conditions as
stated	or contained in the said License Agreement.
1.	Now therefore in consideration of the promises aforesaid and at the request of the licensee we, do, hereby irrevocably and unconditionally undertake to pay to
	you, the Authority on demand and without demur or protest and without reference to the Licensee, any sums of money at any time or from time to time demanded by the Authority or account of the License Fee and Royalty and other outstanding dues/ charges due from the
	Licensee (inclusive of any costs or expenses and interest) and or by way of losses and damages caused or that would be caused to the Authority by reason of any breach by the
	Licensee of any of the terms or conditions of the said License Agreement and AAI shall be
	the sole judge for this demand: PROVIDED that our liability under this Guarantee shall be
	limited to a sum of (Rupees/USD) and extended for the amount increased from time to time as aforesaid.
2.	Notwithstanding any right the Licensee may have against the Authority or any dispute raised by the Licensee or any suit or proceedings pending in any Court /Tribunal/ any statutory authorities relating thereto or before any Arbitrator(s), your written demand stating that the amount is due to the Authority as stated herein above shall be conclusive evidence to us that the amount demanded by you, the Authority is payable under the terms of the said License Agreement without any consent or knowledge of the Licensee.
3.	We shall not be discharged or released from the aforesaid undertaking and guarantee by any variation(s) or any of the terms & conditions of the said License Agreement made between the Authority and the Licensee and or any act of omission on part of AAI or any indulgence to the Licensee by the Authority or any forbearance whether as to payment, time performance or otherwise or to enforce any of the terms and conditions of the said License Agreement without our consent and knowledge.
4.	This Guarantee shall be a continuing guarantee and binding on us and our successors and assignee(s) and shall not be discharged or affected by any change in the constitution of or that of the Licensee or the Authority.



0	Ve further confirm that the Guarantee has been issued with due observance and compliance if the appropriate Exchange Control laws and Foreign Exchange Regulations and applicable laws as in force in India.
	his Guarantee shall be valid till and you have the right to encash this tuarantee up to from the said date unless extended on demand by AAI.
due with to adjust licensee, guarante contracts to recove <u>Ex</u> due any <u>Ex</u> the	Vent. of a default or breach in payment of license fee or interest amount or any other amount the licensee of whatever nature as per the provision of this contract, AAI is hereby authorized such amount from time to time to the fullest extent, with prior notice of 7 (seven) days to the by set off and apply any or all amount at any time held with AAI as security deposit or bank se or any other amount as part of this contract or from any other expired/closed/terminated of licensee with AAI. This is without prejudice to any rights and remedies available with AAI are the dues from licensee as prescribed by Law."  planation 1: For the purposes of this agreement, set off means adjustment of any outstanding se(s) of Licensee, with any amount in form of BG /SD or otherwise, held by AAI in relation to by other agreement, at any AAI airport/airport premises.  planation 2: Outstanding dues shall mean and include any amount accrued/ due against be licensee under this or any other agreement at any of AAI airport or airport premises."  WITHSTANDING anything contained herein:  Our liability under this Guarantee shall be limited to a sum of  during the currency of the contract and 6 months thereafter.
ii.	This bank guarantee shall be valid up to and you have the right to encash this guarantee up to 180 days from the said date.
iii	. We are liable to pay the guarantee amount or any part thereof under this bank guarantee amount or any part thereof under this bank guarantee only and if you serve upon as a written claim or demand on or before
	For Bank Name
Dated	d:
Place	
Witne	esses:



#### Annexure K, Appendix I

## **Guidelines for BG Verification through SFMS of ICICI Bank**

(For successful bidders only)

Prospective successful bidder has to submit BG(PBG/BG-SD/FBG) in accordance with 1. the following bank details.

CORPORATE NAME	AIRPORTS AUTHORITY OF INDIA
BANK NAME	ICICI BANK
IFSC CODE	ICIC0000007
BG ADVISING MESSAGE	IFN 760COV (BG ISSUE)
	IFN 767COV (BG AMENDMENT)
UNIQUE IDENTIFIER CODE	AAICHENNAI

- 2. While submitting the documents to BG issuing bank, the vendor/ customer/ concessionaire will also submit letter to the issuing bank as per the format mentioned in the Annexure K, Appendix- II.
- 3. Based on the above inputs from the vendor/ customer/ concessionaire, the BG confirmation message through SFMS will be triggered to the beneficiary bank i.e ICICI bank and on the basis of unique identifier code, the BG confirmation mail will be received at AAI, Chennai.
- 4. While submitting the original BG document, the vendor/ customer/ concessionaire has to compulsorily attach copy of the SFMS BG confirmation message sent by the BG issuing bank to ICICI bank.

#### Advisory: For Applicant and its BG issuing Bank Branch

It is to be noted that along with physical BG; AAI has also activated an online facility to view the issued BG cover message transmitted to ICICI Bank through SFMS platform.

- For availability of BG in this platform, it is necessary that BG issuing/amending bank send the BG advice in the form of message format IFN 760COV (BG Issuance) / IFN 767COV (BG Amendment) via SFMS (Structured Financial Messaging System) as provided by RBI.
- In the event of BG issuing/ amending bank not sending the message IFN 760COV/ IFN 767COV or committing any error while capturing the details at least in the below field, BG confirmation through online portal would not be updated.

Request you to notify your bank (BG issuing bank) to update below details at time of submission of BG issuance/ amendment request to their respective banks:

BG Advising message – IFN 760COV/IFN 767COV via SFMS

IFSC CODE: ICIC0000007

Corporate Name – Airport Authority of India

Field Number 7037

Particulars (to be mentioned in Row 1) **AAICHENNAI** 

Note: Please note that the issuing bank while issuing/amending the BG, should ensure that the above information is correctly captured in the message i.e. IFN 760COV/ IFN 767COV.



## Annexure K, Appendix II

# Request Letter: Transmission of Bank Guarantee Cover Message <to be submitted by applicant to BG issuing bank>

Date:	
	Manager,
(Bank	(x),
(Bran	ch)
Sub:	Inclusion of unique identifier code of AAI while transmitting BG cover messages where beneficiary bank is ICICI Bank (IFSC $-$ ICIC0000007).
Dear	Sir/Ma'am,
7037	, request you to include unique identifier in field of the SFMS cover messages IFN COV 760 (for BG issuance) and IFN COV 767 (for BG amendmen transmitting the same to the beneficiary bank (ICICI Bank- IFSC- ICIC00000007).
Thanl	king You,
(Venc	dor/Customer/Concessionaire)



#### For Successful bidder only

(Letter of understanding from the Depositor to be submitted along with Bank Guarantee to AAI)

The Branch Manager,
Bank,
Sub: My/Our bank Guarantee Nodatedfor Rsissued in favour of AAI A/c No
Sir,
The subject Bank Guarantee is obtained from your branch for the purpose of Security/Earnest money on account of contract awarded/to be awarded by M/s Airports Authority of India to me/us.
I hereby authorize the AAI in whose favour the deposit is made to encash / close the subject bank guarantee before maturity/on maturity towards adjustment of dues without any reference/consent/notice from me/our side and the bank is fully discharged by making the payment to Airports Authority of India.
Signature of the Depositor
Place:
Date:



# <u>Declaration to clear outstanding dues</u> (To be submitted on the letterhead of the bidder.)

To,	Date:
Airport Director Airports Author Airp	rity of India
Subject: Dec	aration to clear outstanding dues before award of the license.
Sir,	
submission of te against me/us or	, on behalf ofdo hereby affirm and declare that if ompany emerges as H-1 bidder and during the intervening period i.e. after the inder and before finalisation of award, if any amount is found as outstanding firm(s)/Companies having common Director/Partner/ Proprietor, then such dues before award of the license.
Yours faithfully,	
Signature of the Name	
Designation (with	seal)

**ANNEXURE: 0** 

#### **CHECKLIST FOR BIDDERS**

#### (To be filled and submitted at the beginning of the "Technical Bid" document)

#### (Please refer General Information and Guidelines)

Documents to be submitted along with the Tender	SI. no.	List of Documents	Whether submitted (YES/NO)	If submitted, page number(s) in "Technical Bid document (refer clause 13(k)(i) of NIT)"	Remarks, if any
	1	Authorisation letter / Power of Attorney as per Annexure 'B'			
	2	Self-Declaration as per Annexure 'D'			
	3	Self-attested copies of PAN card and GST registration / declaration (refer clause 3 of General Information & Guidelines)			
	4	<ul> <li>a. Certificate from CA/Statutory Auditor showing Profit and Loss account and Balance sheet in case of Sole Proprietorship or a Partnership firm.</li> <li>Self-attested copy of Annual Report in case of a Company as per Companies Act.</li> </ul>			
	5	<ol> <li>Self-attested copies of Memorandum and Articles of Association in case of a Company as per Companies Act.</li> <li>Self-attested copies of Partnership Deed in case of firms.</li> <li>Self-attested copies of Approved bylaws in case of co-operative societies.</li> </ol>			
o b	6	3) Proof of EMD submission			
Documents to	7	Proof of Tender Fee submission			
	8	Declaration as per Annexure 'G'			
	9	Beneficiary details for EMD refund as per Annexure 'J'			
	10	Outstanding dues certificate(s) as per Annexure 'l'			
	11	Undertaking as per clause 3(f)(iv) of General Information and Guidelines			
	12	Form of unconditional acceptance as per Annexure 'C'			
	13	Declaration of details of Near Relatives working at A.A.I. as per Annexure 'H'			
	14	Certificate from CA/Statutory Auditor in respect of technical capacity/experience and financial qualification as per Annexure 'E'			



	15	Certified details of qualifying turnover as per clause 3 (m) of General information and Guidelines.		
	16	Duly signed undertaking on the letter head of the bidder regarding overall as well as breakup of turnover		
	17	Certified details of net worth as per clause 3 (o) of General Information and Guidelines.		
	18	Letter of Undertaking as per Annexure 'F'		
	19	Declaration to clear outstanding dues as per Annexure 'M'		
	20	Self-attested documents supporting technical criteria as per clause 10(a) of NIT (details to be filled in Annexure 'M' also)		
	21	Scanned copy of complete set of e-tender documents containing <u>71</u> no. of pages (duly signed and stamped by the authorized person)		

