

# Department of Education / Assessment Certification Examination User research and design - NESA Tender 251

**RFT ID** NESA Tender 251

**RFT Type** Open Tenders

**Published** 29-Apr-2022

**Closes** 13-May-2022 5:00pm

**Category** (based on [UNSPSC](#))

83121703 - Internet related services

**Agency** NSW Education Standards Authority (NESA)

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## Contact Person

Procurement Officer

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## Tender Details

NESA requires external expertise to collect and analyse data from users to understand:

- how and where the main users of ACE find the information they need
- how and where users seek additional information
- the types of additional information that users need
- how users interpret the information to make decisions
- features of ACE that make it easier for users to understand the information.

## Location

**NSW Regions:** Far North Coast, Mid North Coast, New England, Central Coast, Hunter, Cumberland/Prospect, Nepean, Northern Sydney, Inner West, South East Sydney, South West Sydney, Central West, Orana/Far West, Riverina/Murray, Illawarra, Southern Highlands

**States and Territories:** ACT, NT, QLD, SA, TAS, VIC, WA

## **RFT Type**

Open Tenders - An invitation to tender by public advertisement with no restriction placed on who may tender. Tenderers will normally be required to demonstrate in their tender that they have the necessary skills, resources, experience, financial capacity, and in some cases licences, accreditations, etc., to fulfil the tender requirements.

## **Multi Agency Access**

No