

Client Portal Implementation - RFT-10050321

RFT ID RFT-10050321

RFT Type Expression of Interest For Pre-Qualification

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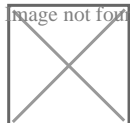
Closes 31-May-2022 11:45pm

Category (based on [UNSPSC](#))

81160000 - Information Technology Service Delivery

Agency Legal Aid NSW

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Tender Details

Under the Legal Aid NSW ICT and Digital Strategy 2021-2023, Legal Aid NSW has committed to deliver a self-service portal as an additional interaction channel for clients with individualised and intensive services need.

The Client Portal aims to be a digital one stop shop for clients to access their case information and manage their legal matters. Features will include real time updates on grants application, appointments and access to correspondence and supporting documents and relevant resources for preparing for their appointments and court attendances.

Location

NSW Regions: Far North Coast, Mid North Coast, New England, Central Coast, Hunter, Cumberland/Prospect, Nepean, Northern Sydney, Inner West, South East Sydney, South West Sydney, Central West, Orana/Far West, Riverina/Murray, Illawarra, Southern Highlands

States and Territories: WA

RFT Type

Expression of Interest For Pre-Qualification - An invitation for Expression of Interest (EOI) for pre-registration of prospective tenderers for a type of work or service. Applicants are initially evaluated against published selection criteria. RFT may then be invited from a panel of providers (as Selective, or Invited).

Multi Agency Access

No