

Customer Service / Professional Services Purchasing Arrangements RFP - RFT-10051111

RFT ID RFT-10051111

RFT Type Open Tenders

Published 24-Jun-2022

Closes 29-Jul-2022 4:00pm

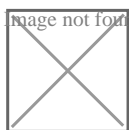
Covered Procurement Yes

Category (based on [UNSPSC](#))

80000000 - Management and Business Professionals and Administrative Services

Agency Digital & ICT

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Contact Person

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Tender Details

This RFP, RFT-10051111, is seeking responses from the open market to:

1. **[Mandatory]** Establish a standing offer arrangement on a whole of government basis with Suppliers for the supply of ICT professional services for scope-based engagements including via a Statement of Work and resource-based engagements, through secondee services. This new panel will be termed the Professional Services Purchasing Arrangements (PSPA).
2. **[Optional]** Submit a response for the supply of secondee services to support Service NSW's deployment of a rapid work as the first eligible customer to use the Panel with services to be provided under a Customer Contract. This is an additional, optional component to the Panel.

Location

NSW Regions: Far North Coast, Mid North Coast, New England, Central Coast, Hunter, Cumberland/Prospect, Nepean, Northern Sydney, Inner West, South East Sydney, South West Sydney, Central West, Orana/Far West, Riverina/Murray, Illawarra, Southern Highlands

RFT Type

Open Tenders - An invitation to tender by public advertisement with no restriction placed on who may tender. Tenderers will normally be required to demonstrate in their tender that they have the necessary skills, resources, experience, financial capacity, and in some cases licences, accreditations, etc., to fulfil the tender requirements.

Multi Agency Access

Yes