NSW Department of Communities and Justice / Integration Development and Support Services - Prj_2621 Rft_729

RFT ID Prj_2621 Rft_729
RFT Type Open Tenders
Published 21-Jul-2022
Closes 19-Aug-2022 11:00am
Covered Procurement Yes
Category (based on UNSPSC)
81111503 - Systems integration design
Agency Department of Communities and Justice

Department of Communities and Justice

Important notice for Companies

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Tender Details

The Department is looking to outsource a series of integration services to a suitable supplier (or suppliers) with a view to providing increased service reliability, cost-effectiveness, and efficiency. The services required are based on our MuleSoft integration platform where The Department is looking to outsource overall development and ongoing support.

The Department's MuleSoft integration platform was implemented in 2020 and since then has been used for a series of internal and external integration developments. The Department is looking to further strengthen and consolidate this service such that it is in a position to cater to the integration development requirements within the department from both a development and support perspective.

The MuleSoft-based EIP has been set up for both on-premise and cloud capabilities. It utilizes IBM WebSphere MQ for on-premise persistent messaging queue capability.

This RFT is being conducted to evaluate and select suppliers to provide any of the following services:

Service 1: Design and Development Services – design and development of APIs as requested by The Department

Service 2: Integration Component Support – ongoing support of these APIs

Service 3: Platform Support – on-demand support of the platform itself.

The Department's preference is to appoint one Supplier to provide the Services. However, at its discretion, it may:

• appoint different suppliers across different services;

• consider joint responses or responses from a consortium of Suppliers, subject to the provisions of the Conditions of tendering;

• appoint up to 2 suppliers for the Design and Development Services

The Proposed Contract Term is for 1 year with 3 one-year extensions (1+1+1+1).

The upcoming tender opportunity can only be accessed and responded to via the Department's end-to-end procurement system, Procurement Central. Any submission lodged outside of Procurement Central will not be considered by the Department.

To participate in the tender opportunity, please register at https://justice.bravosolution.com/web/login.html.

Organisations that have not registered on Procurement Central will not be able to access the tender information. If you have already registered on Procurement Central, you are not required to register again.

If you require assistance with registering on Procurement Central, you may contact Customer Support via the below methods.

If you are in Australia please call: 02 8074 8627

If you are outside of Australia, please click here for overseas phone numbers.

E-mail: customersupport@jaggaer.com

Location

NSW Regions: Far North Coast, Mid North Coast, New England, Central Coast, Hunter, Cumberland/Prospect, Nepean, Northern Sydney, Inner West, South East Sydney, South West Sydney, Central West, Orana/Far West, Riverina/Murray, Illawarra, Southern Highlands
States and Territories: ACT, NT, QLD, SA, TAS, VIC, WA

RFT Type

Open Tenders - An invitation to tender by public advertisement with no restriction placed on who may tender. Tenderers will normally be required to demonstrate in their tender that they have the necessary skills, resources, experience, financial capacity, and in some cases licences, accreditations, etc., to fulfil the tender requirements.

Multi Agency Access

No