

Details

RFx ID : 25427804
Tender Name : Support Partner for SAP HR Modules
Reference # : MOE16344
Open Date : Tuesday, 29 March 2022 9:00 AM (Pacific/Auckland UTC+13:00)
Close Date : Monday, 4 April 2022 5:00 PM (Pacific/Auckland UTC+12:00)
Department/Business Unit : Corporate and Governance
Tender Type : Notice of Information (Advance Notice) (NOI)
Tender Coverage : Sole Agency [?]
Categories :

- 43000000 - Information Technology Broadcasting and Telecommunications
- 80000000 - Management and Business Professionals and Administrative Services
- 81000000 - Engineering and Research and Technology Based Services

Regions: - New Zealand
Required Pre-qualifications : None
Contact : Michele Malone
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Overview

The Ministry is intending to engage a third party to be a support partner for our People Systems Team. .

The support partner needs to be accredited in the SAP HR modules. We have implemented some SAP HR modules and will be implementing others in 2022-23.

The Ministry's People System Team will be the first responders to issues that arise but will need a support partner to manage and resolve issues that are beyond their capacity or capability. We need the support partner to manage and resolve the issues, and to run and manage the workplan through a ticket system. One of the workplan items may be training new starts to the People System Team.

If this opportunity is of interest, you can contact us, and/or watch for our Request for Proposal coming up on GETS in April 2022.