

## Details

RFx ID : 25571124  
Tender Name : Offshore debt collection and associated services  
Reference # : OFFD01  
Open Date : Tuesday, 22 March 2022 12:00 PM (Pacific/Auckland UTC+13:00)  
Close Date : Tuesday, 26 April 2022 12:00 PM (Pacific/Auckland UTC+12:00)  
Tender Type : Request for Proposals (RFP)  
Tender Coverage : Sole Agency [?]  
Categories :  
- 84101700 - Debt management  
- 84110000 - Accounting and bookkeeping services  
Regions: - New Zealand  
Exemption Reason : None  
Required Pre-qualifications : None  
Contact : Glenda Stewart  
tendersmgt@ird.govt.nz  
Alternate Physical Delivery Address : tendersmgt@ird.govt.nz  
Alternate Physical Fax Number :

### Overview

Inland Revenue (IR) is seeking supplier(s) who can demonstrate ethical and lawful offshore debt collection practices, has experience and specialist knowledge within Australia and/or the United Kingdom. Supplier(s) with global reach and/or extensive networks for providing offshore debt collection are also welcomed. These services include contacting debtors, establishing payment arrangements with debtors, track and trace services, process serving services, and legal services.

IR wants supplier(s) who can become a trusted partner, with the ability to provide meaningful insights and reporting on outcomes achieved through their services. Robust processes, systems and care of IR's customers throughout the debt collection process is of huge importance and value to IR.