

## Details

RFx ID :	25604007
Tender Name :	Integrated Services for Sensitive Claims (ISSC) Tranche 3 (2022)
Reference # :	ISSC2022(3)
Open Date :	Monday, 28 March 2022 12:00 PM (Pacific/Auckland UTC+13:00)
Close Date :	Monday, 2 May 2022 12:00 PM (Pacific/Auckland UTC+12:00)
Tender Type :	Request for Tenders (RFT)
Tender Coverage :	Sole Agency [?]
Categories :	<ul style="list-style-type: none"><li>- 85000000 - Healthcare Services</li><li>- Auckland</li><li>- Bay of Plenty</li><li>- Canterbury</li><li>- Chatham Islands</li><li>- Gisborne</li><li>- Hawke's Bay</li><li>- Manawatu-Wanganui</li><li>- Marlborough</li></ul>
Regions:	<ul style="list-style-type: none"><li>- Nelson</li><li>- Northland</li><li>- Otago</li><li>- Southland</li><li>- Taranaki</li><li>- Tasman</li><li>- Waikato</li><li>- Wellington</li><li>- West Coast</li></ul>
Exemption Reason :	None
Required Pre-qualifications :	None
Contact :	All questions should be made via the Q&A section of this GETS advertisement
Alternate Physical Delivery Address :	
Alternate Physical Fax Number :	

## Overview

The third tranche of ISSC Supplier Applications for 2022 is now open

### INFORMATION ABOUT THE SERVICE:

Integrated Services for Sensitive Claims (ISSC) aims to help eligible Clients, who have experienced sexual abuse or assault and provides immediate, holistic and tailored support to survivors of sexual violence and has been in place since 2014.

### WHAT'S IMPORTANT TO US?

Suppliers will need to clearly demonstrate that they understand and can meet the requirements of the ISSC service schedule.

Under the contract, Suppliers are accountable for the delivery of all services and for the performance of their named Providers.

Suppliers are expected to appropriately manage referrals to their service through this contract and have processes in place to assess risk if unable to immediately accept a referral (e.g. triage processes, the use of a managed waitlist, and referral to other suppliers).

## WHAT WE ARE BUYING:

We are seeking Suppliers who:

- Can bring new capacity and/or capability to the ISSC Service by bringing two new providers who do not currently provide ISSC Services\*\*
- Have the capacity to accept referrals for clients and progress supports
- Can provide all the specified primary services as listed in Clause 5.3 of the ISSC Service Schedule.

\*\* To clarify 'a provider who does not currently deliver ISSC' can include:

- An ACC registered Provider, but not contracted to deliver the ISSC
- An ACC registered Provider currently contracted to deliver ISSC but has been inactive from delivery against that contract for the past 12 months.

You should review the Request for Application (RFA) document prior to completing the RFA Response Form. The RFA, Response form and Reference Documents to assist you with your application are located in the attachment section of this GETS opportunity. Secondary application forms can also be found in the attachment section.

## INDICATIVE TIMINGS FOR APPLICATIONS:

You may apply at any time; however, Applications will be evaluated in tranches, the timings for these evaluations are noted below:

Tranche 2 (2022) on GETS: 28 March 2022

Deadline for applications: 12.00pm, 2 May 2022

Notification of outcome: Approx. 8 weeks after evaluation

Contract start Date: When contract is signed by both parties