

## Details

RFx ID : 25627436  
Tender Name : Workflow and Case Management Platform TN/22/09  
Reference # :  
Open Date : Wednesday, 30 March 2022 12:00 PM (Pacific/Auckland UTC+13:00)  
Close Date : Tuesday, 10 May 2022 12:00 PM (Pacific/Auckland UTC+12:00)  
Tender Type : Registration of Interest (ROI)  
Tender Coverage : Sole Agency [?]  
Categories : - 43000000 - Information Technology Broadcasting and Telecommunications  
Regions: - New Zealand  
Required Pre-qualifications : None  
Contact : ICT Strategic Sourcing  
ICTStrategicsourcing@police.govt.nz  
Alternate Physical Delivery Address :  
Alternate Physical Fax Number :

## Overview

### Background

Police seeks to implement a highly configurable enterprise platform that provides case management and workflow capability that will integrate with existing Police platforms/services and enable Police to interact with the public. The platform is expected to support business processes, information flows, reporting and data analytics.

This platform is expected to assist resolution of common challenges across Police. It will:

- 1) Provide a customer centric view;
- 2) Reduce manual and labour-intensive processes, rework, and duplication of effort across multiple systems;
- 3) Provide standardisation and consistency to processes; and
- 4) Automation and orchestration of processes.

Is this opportunity of interest?

Police intends to select an enterprise platform that provides economies of scale and consolidates solutions where appropriate. An enterprise solution will support Police to effectively manage its various functions including statutory requirements, Police policies, processes, and procedures.

The enterprise platform will be used to deliver immediate Police initiatives and future initiatives with workflow and case management requirements will consider this enterprise platform first.

### Further Information

For more information please request the ROI documentation from: [ICTStrategicsourcing@police.govt.nz](mailto:ICTStrategicsourcing@police.govt.nz)