

Details

RFx ID : 25673530
Tender Name : External Quality Assessments of Independent Review Process
Reference # :
Open Date : Friday, 8 April 2022 2:30 PM (Pacific/Auckland UTC+12:00)
Close Date : Tuesday, 10 May 2022 2:00 PM (Pacific/Auckland UTC+12:00)
Tender Type : Request for Proposals (RFP)
Tender Coverage : Sole Agency [?]
Categories : - 80120000 - Legal services
Regions: - New Zealand
Exemption Reason : None
Required Pre-qualifications : None
Contact : Contact through the GETS Q&A function
Alternate Physical Delivery Address : All responses must be made through GETS
Alternate Physical Fax Number :

Overview

The ACC Act allows for claimants, employers, and levy payers to apply to ACC for an independent External Review of certain decisions issued by ACC.

ACC currently engages two suppliers to provide Review Administration Services by allocating Independent Reviewers to undertake Independent Reviews.

ACC is looking for a credible, customer-focused supplier to assess the quality of the Independent Review process delivered by the Reviewer Administration Services Suppliers.

See Addendum #1 for information on the supplier briefing.