

Details

RFx ID : 25643167
Tender Name : Support Partner for SAP HR Modules
Reference # : MOE16344
Open Date : Monday, 11 April 2022 2:00 PM (Pacific/Auckland UTC+12:00)
Close Date : Thursday, 12 May 2022 3:00 PM (Pacific/Auckland UTC+12:00)
Tender Type : Request for Proposals (RFP)
Tender Coverage : Sole Agency [?]
- 43000000 - Information Technology Broadcasting and Telecommunications
Categories : - 80000000 - Management and Business Professionals and Administrative Services
- 81000000 - Engineering and Research and Technology Based Services
Regions: - New Zealand
Exemption Reason : None
Required Pre-qualifications : None
Contact : Michele Malone
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Alternate Physical Delivery Address :
Alternate Physical Fax Number :

Overview

The Ministry is seeking a Support Partner for SAP HR modules so that as problems arise, they can be resolved in a timely way.

We will be doing Level 1 and 2 support in-house. We need the Support Partner to be Level 3 support for the problems that the Ministry's people do not have capability or capacity to resolve.

The support partner needs to be accredited in the SAP HR modules.

We have implemented some SAP HR modules and will be implementing others in 2022-23.

See the RFP document and the RFP Response Forms 1 & 2 for further details of what we are needing from our Support Partner.

If this opportunity is of interest, we look forward to receiving your RFP response.