

## Details

RFX ID : 25752153  
Tender Name : Provision of employment brokerage services for the Contact Centre Sector  
Reference # : 25752153 Contact Centre Sector  
Open Date : Wednesday, 4 May 2022 9:30 AM (Pacific/Auckland UTC+12:00)  
Close Date : Tuesday, 31 May 2022 5:00 PM (Pacific/Auckland UTC+12:00)  
Department/Business Unit : Service Delivery  
Tender Type : Notice of Information (Advance Notice) (NOI)  
Tender Coverage : Sole Agency [?]  
- 46211500 - Workplace safety training aids and materials  
- 86000000 - Education and Training Services  
Categories : - 86101700 - Non scientific vocational training services  
- 86101800 - In service training and manpower development  
- 93141800 - Employment  
Regions: - New Zealand  
Required Pre-qualifications : None  
Contact : Sulakshi Dissanayake  
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### Overview

The Ministry of Social Development | Te Manatū Whakahiato Ora, intends to release a Request for Proposal (RFP) for the provision of an employment brokerage service or programme that aims to support jobseekers to find employment in the Contact Centre sector.

The Ministry is looking for suitable suppliers with the capability, experience and infrastructure to build and maintain industry partnerships to deliver a service that will enable participants to gain quality employment outcomes in the Contact Centre sector.

Suppliers need to have the credibility, knowledge and connections to broker employment outcomes and provide ongoing In-work support for participants.

Please see attached NOI, noting there is no submission required from interested suppliers at this point.

Please subscribe to this notice to download the attachment for more details.