

Details

RFx ID : 25990292

Tender Name : To join the panel of MSD Accredited Medical Alarm Service Providers

Reference # : PN: 22.147.01

Open Date : Wednesday, 29 June 2022 5:00 PM (Pacific/Auckland UTC+12:00)

Close Date : Monday, 25 July 2022 12:00 PM (Pacific/Auckland UTC+12:00)

Department/Business Unit : Service Delivery

Tender Type : Request for Proposals (RFP)

Tender Coverage : Sole Agency [?]

Categories :
- 42000000 - Medical Equipment and Accessories and Supplies
- 85000000 - Healthcare Services
- 91000000 - Personal and Domestic Services

Regions: - New Zealand

Exemption Reason : None

Required Pre-qualifications : None

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Alternate Physical Delivery Address :

Alternate Physical Fax Number :

Overview

The Ministry of Social Development (MSD) funds the costs of Medical Alarm Services to its eligible clients through a Disability Allowance (DA).

A Medical Alarm is a device worn by the client so they can 24/7, signal the presence of a hazard requiring urgent attention and summon emergency medical personnel.

The Medical Alarm Service includes:

a the supply of alarm activation device that can

- Identify the location of the user
- Enable two-way communication with the user
- Enable the user to signal the presence of a hazard requiring urgent attention and summon emergency medical personnel,

b on-site equipment and accessory (e.g. Lockbox) installation inclusive of location assessment and face-to-face training, and

c response to all activated alarm signals at any time 24 hours per day, seven days a week.

Assistance with Medical Alarms is only provided to people whose General Practitioner has assessed that an alarm is necessary for their normal daily living, without it, the person's life or health would be put at risk or their disability would be aggravated.

Once the client has obtained approval from their General Practitioner, they select a supplier of their choice from a panel of MSD accredited suppliers.

Accredited Suppliers are only permitted to provide services or equipment to the MSD client that are explicitly stated in their Contract regardless of whether they are provided for free or not.

All Suppliers appointed to the Panel must be members of the Telecare Services Association New Zealand (TSANZ); an industry body whose quality standards ensure industry members operate to best practice when providing services to the community.