

The introduction of hand-held devices with barcoding and RFIDs to facilitate processes to be completed in Dublin City Council's network of Stores, and the ongoing support and development of same.

Detailed description:

This will initially be introduced in the new North City Operations Depot (NCOD). These new devices and the underlying software must integrate with the Purchasing and Inventory modules of Oracle eBusiness Suite Version 12.2.5. The use of handhelds may be extended in other locations within the network of stores. The framework will also cover the ongoing support of the hand-helds, their underlying software and any required development work beyond the initial configuration and integration. The framework period will be for four years. However, contracts may be awarded which extend beyond the lifetime of the Framework. An initial contract will be awarded for a period of two years with an option to extend for four further periods of 12 months, at the sole discretion of Dublin City Council. The successful tenderer will work closely with DCC's own Stores / Inventory team and IS Department Technical Support staff. While DCC's IS Department will have responsibility for First Line support, it is envisaged that there may be overlap at times between the two roles. In the case of a major incident e.g. a service outage, a one-hour response time is required. This time is calculated from the time the call is logged. It might also be required for a technical resource to come on site to assist with the resolution of the problem. The decision on whether an on-site resource is required will remain with DCC. The resource must be made available within four hours. Please refer to Section 2.3 of this document for a description of DCC's support call classifications. Additional contracts may be required for expanding the use of the hand-helds, including the underlying software, beyond the new NCOD into existing Stores locations. This would include, but not limited to, purchase of additional hand-helds, additional user-licenses, draw down on development hours, draw down on support hours etc.

Type of contract:

Supplies

Response deadline (Irish time):

27/05/2022 17:00:00

CPV codes:

30216130-6 Barcode readers
30216000-6 Magnetic or optical readers
42965100-9 Warehouse management system
48100000-9 Industry specific software package
48430000-1 Inventory management software package
48812000-3 Financial information systems
72200000-7 Software programming and consultancy services
72212000-4 Programming services of application software
72212318-1 Scanner software development services
72212430-2 Inventory management software development services
72227000-2 Software integration consultancy services
72228000-9 Hardware integration consultancy services