Provision of ICT Managed Services

Detailed description:

Kildare and Wicklow Education and Training board (KWETB) requires a suitably qualified contractor for the provision of ICT Managed Services. The successful Managed Service Provider will be responsible for all server infrastructure including backups in KWETB, they will also provide a hosted managed helpdesk with first level support. In addition, KWETB expect the successful tenderer to provide third level support for issues not resolved by (2nd level) on-site support technicians.

Type of contract:

Services

Response deadline (Irish time):

07/07/2022 23:59:00

CPV codes:

72700000-7 Computer network services
32420000-3 Network equipment
32424000-1 Network infrastructure
32428000-9 Network upgrade
48800000-6 Information systems and servers
48821000-9 Network servers
71356300-1 Technical support services
72000000-5 IT services: consulting, software development, Internet and support
72222300-0 Information technology services
72500000-0 Computer-related services
72510000-3 Computer-related management services