

## T1-6193-OHA-Call Handling Services

Buyer: Orwell Housing Association Limited

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Description:

Orwell Housing Association Limited is looking for a company to provide a call handling service to its 4000 properties in and around the East of England throughout Suffolk, Norfolk, Cambridge and Essex. It is anticipated that the contract would be awarded over a three year period with an option to extend for a further two years, subject to annual reviews and meeting the agreed Key Performance Indicators.

Country:

England

Published date:

Mar 18 2022

Deadline:

Apr 22 2022

Value:

GBP 0

CPVs:

79512000 - Call centre

Address:

Crane Hill Lodge 325 London Road  
Ipswich  
England

Location:

Ipswich

Contact:

Emma Pell

Email:

procurement@effefftee.co.uk

Tel:

+44 1689885080

Link:

[Link to original](#)



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Open Contracts ID:

ocds-0c46vo-0001-6238efe4-ac97-4ab6-8aec-4ee0effa20b1

Saved on:

Mar 18 2022

Source ID:

6238efe4-ac97-4ab6-8aec-4ee0effa20b1

OCDS JSON:

<https://openopps.com/tenders/t1-6193-oha-call-handling-services/ocds-0c46vo-0001-6238efe4-ac97-4ab6-8aec-4ee0effa20b1?format=json>

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