

## **QUB/2267/22 - Provision of multi-disciplinary facilities team for the One Elmwood Building**

Buyer: Queen's University Belfast

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### **Description:**

This contract is for the provision of a multi-disciplinary facilities and operations team, including General Assistants, Reception Staff and Supervisor, which will report directly to the One Elmwood Building Operations Manager. The One Elmwood Building is currently under construction and is due to be completed in July 2022. This building will transform the provision of student services at Queen's by drawing these together into one central, state of the art building. This new facility will create an epicentre for campus life and facilitate the increased engagement of the whole student body. In order to operate the building to world class standards a new building operations team will be formed. This new multi-disciplinary facilities and operations team, led by Queen's Operations Manager, will manage and co-ordinate all aspects of building operations on behalf of all users apart from some services that the Students' Union and Student Plus Commercial Services will self-deliver. It is expected that the Operations Team will be in place for the week commencing 18 July 2022 for training and site familiarisation. The extent to which the multi-disciplinary facilities services will be required under this contract is currently difficult to estimate. It is expected that the need for the Operations Team will fluctuate on a weekly basis, in line with the needs of end-users e.g. due to number of room bookings, planned events etc. It is therefore fundamental to this contract that the Economic Operator provides a flexible service in line with the needs of the University. Economic Operators must be able to reduce or increase the number of weekly working hours required, on request from the Operations Manager. This may require a significant reduction in the estimated hours projected (as outlined in the tender documents) for each role in the Operations Team for the One Elmwood Building. Queen's reserves the right to remove or reduce the extent of job roles permanently from this contract, should Queen's determine that they are no longer required.

### **Country:**

United Kingdom

### **Published date:**

Apr 13 2022

### **Deadline:**

May 23 2022

### **CPVs:**

79993000 - Building and facilities management services

90911200 - Building-cleaning services

79992000 - Reception services

90910000 - Cleaning services

79993100 - Facilities management services

### **Contact:**

Dónall Patton

### **Link:**

[Link to original](#)



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