

Tees Valley Combined Authority Transport Website and Digital Services

Buyer: South Tees Site Company

Description:

Tees Valley Combined Authority (TVCA) is making significant investment to improve transport in Tees Valley, including public transport and active travel (walking and cycling) infrastructure. Now is the time to begin developing solutions to ensure that residents and visitors using transport in Tees Valley can access simple, up to date information through digital services. Our ambitions are to improve the planning, ticketing, and onboard journey of Tees Valley Transport users. Phase 1 will require the building of a new website that improves the customer experience, simplifies fare offerings, and delivers on quality. This website should be guided by research and improvements to the users' experience. The website will also have a section that will inspire behaviour change to net zero transport options such as walking, cycling and will promote using public transport. Phase 2 will include adding value to the user by developing improvements and additional digital services for Transport in Tees Valley. Phase 3 will be informed by on-going and future work including mobility hubs, investment in cycling and walking routes, railway stations and bus improvements.

Country:

United Kingdom

Published date:

Apr 14 2022

Deadline:

May 16 2022

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