



**GOVERNMENT OF PAKISTAN
FEDERAL BOARD OF REVENUE
CORPORATE TAX OFFICE
Tax House, Syed Mauj Darya Road, Lahore**

TENDER NOTICE NO. 10/2022

Sealed bids are invited from firms which are registered with Inland Revenue Department as Income / Sales Taxpayers and are also on Active Taxpayer List (ATL) for provision & installation of **Antivirus Software**. as per details given below: -

Internet Security & Antivirus Business Edition Server with 95 – Clients.

Description	Specifications	Quantity
Internet Security & Antivirus Business Edition Server with Client.	Antivirus Software - Enterprise Edition (Kaspersky, Bit Defender, McAfee, Symantec or Equivalent) The Antivirus Software should have support for the following end point: Microsoft Windows 7, 8, 8.1, 10,11 (all versions) Windows Server 2008, 2012, 2016,2019,2020 (all releases) Linux Red hat & Oracle Enterprise Linux 6,7,8 (all releases)	Server with 95 Clients
Key Features:	<ul style="list-style-type: none">• Central Management & Reporting• Central Deployment• Complete Data Protection• Centralized scanning• Location-aware policies• User-aware policies• Policy Inheritance• Endpoint staging• Integration with Microsoft Active Directory• Antimalware• Firewall• Content Control• Device Control• Behavior Monitoring• Application Control• Block Ransomware• Advanced threat protection (protection against advanced targeted attacks)• Exploit prevention – Zero-day vulnerability, unpatched vulnerability	

Maintenance and Support	<p>Support coverage of The Solution should be included in base bid. Please provide information on your maintenance and support model, showing levels of responsibility and support source.</p> <p>During the term of contract bidder is responsible to provide software maintenance and upgrades as released by the OEM.</p> <p>Technical phone support should be available 24x7 for any support related issue.</p> <p>Maintenance plan should include 24x7 monitoring and technical support accesses.</p> <p>The product should include technical on-site support from the Bidder and back-to-back OEM support, software updates, OS related support with regards to the proposed solution, version upgrades, troubleshooting, TAC support from the OEM, new signatures for security solution and all relevant updates for all to ensure that the most updated security risk library is available at any given point in time.</p>	
System Implementation	<p>Solution must be fully implemented and functional according to agreed scope.</p> <p>Vendor is to provide project plan and installation & configuration on the end points.</p>	
Setup and Configuration	<p>Following services have to be provided as a part of this tender:</p> <ol style="list-style-type: none"> 1. Configuration of Antivirus Software to be installed in Laptops, Desktops, configuration of Antivirus Server for centralized management, all necessary patches for Antivirus Software must be installed. 	

Terms and Conditions

2. The warranty and onsite support of the proposed solution is required for a period of three years.
3. Bidder has to provide the upgrades as and when released by the OEM.
4. 24x7 support is required for the reported issues.
5. The bidder shall give at least Three Relevant References (Purchase Order) of similar nature project preferably

TERMS AND CONDITIONS:

1. The bids must be submitted before **04.06.2022 (01:00 P.M.)** at CTO, Lahore and will be opened on the same date at **02:30 P.M.** in the presence of the bidders or their representatives. Tender documents may be obtained from the office of the undersigned during office hours before **04.06.2022 or may be down loaded from the PPRA's Website www.ppra.gov.pk.**
2. Successful bidder will supply the equipment at the office premises and install within a week from the issuance of supply order.
3. Every bidder shall submit Earnest / Bid money of Rs.25,000/- in shape of deposit-at-call, bid guarantee issued by any scheduled bank of Pakistan valid for 120 days from the opening date of tender in favour of Chief Commissioner Inland Revenue, Corporate Tax Office, Lahore.

4. All due taxes will be deducted as per government rules.
6. The Chief Commissioner Inland Revenue, Corporate Tax Office, Lahore reserves the right to reject all bids at any time prior to acceptance of the bids.



(TANVEER IQBAL)
Additional Commissioner (HQs)
Corporate Tax Office, Lahore
Ph: 042-99211717



GOVERNMENT OF PAKISTAN
FEDERAL BOARD OF REVENUE
CORPORATE TAX OFFICE, LAHORE
TAX HOUSE, SYED MAUJ DARYA ROAD, LAHORE

TENDER DOCUMENTS

a) SUPPLY OF ANTIVIRUS SOFTWARE

Tender Issuance Date 18.05.2022

Bid Submission Date 04.06.2022

CORPORATE TAX OFFICE, LAHORE, LAHORE

No. Bud. / A09202 /CTO / 8650

Dated: 18.05.2022

SUBJECT: TENDER FOR THE SUPPLY OF ANTIVIRUS SOFTWARE AT CORPORATE TAX OFFICE, LAHORE

Organization Name	Corporate Tax Office
Address	1st Floor, Tax House, Syed Mauj-e-Darya Road
City	Lahore
Tele No.	042-99211717, 042-99210317
Fax No.	042-99211816
Tender documents No.	10 / 2021-22

Description & Instructions

The Chief Commissioner Inland Revenue, Corporate Tax Office, Lahore, Federal Board of Revenue (hereinafter called CCI R, Corporate Tax Office, Lahore / Purchaser) invites sealed tenders for the supply of **Antivirus Software** as per detail given in Schedule of Requirement. All bidders can get detailed specifications and any other terms and conditions form Mr. Muhammad Irshad Butt, Drawing & Disbursing Officer, 042-99210317, 0322-4191525.

1) The Chief Commissioner Inland Revenue, Corporate Tax Office, Lahore reserves the right to reject all bids at any time prior to award of Contract (s) without thereby incurring any liability to the affected bidder or bidders or any obligation inform the affected bidder or of the grounds for Chief Commissioner action.

2) Income / Withholding Taxes will be deducted in accordance with the law. The Sales Tax shall also be deducted in accordance with the law.

3) **DELIVERY SCHEDULE**

The provision of supply of **Antivirus Software** of Requirement Annexure "B" is required within a week (in Lahore at the premises) after award of the contract (s) to be issued against this tender inquiry. So, the lowest bidder may be in a position to complete delivery with the given time frame.

4) **PENALTY:**

For failure to comply with delivery schedule of Supply and installation Order (s) to be issued against this tender document, penalty will be imposed on defaulting Supplier as under:

5.1 1% of the cost of entire supply order of such supply order(s) as remains un-supplied / un-completed for every day up to maximum of 5% for 10 days exceeding the supply period.

5.2 If the supply of **Antivirus Software** are not supplied or not installed even after payment of penalty for 10 consecutive days the Chief Commissioner Inland Revenue, Corporate Tax Office, Lahore reserves the right to cancel the supply and installation order and to purchase required items elsewhere at risk and cost of the defaulting Supplier.

5) Quoted rates must be inclusive of all taxes (Sales Tax etc.) & in **Pak Rupees**.

Rates must be quoted including all charges like travelling & transportation of the supply of **Antivirus Software**.

- 6) Bidding Form Annexure "A" must also be duly filled in, stamped and signed by authorized representative of the bidder.
- 7) Quoted rates shall be valid for at least one (1) year from the opening date of the bid. However, any subsequent change in taxes and duties as notified by Federal Board of Revenue will be given due consideration.
- 8) Every bidder shall submit Earnest / Bid money Rs.25,000/- in shape of deposit-at-call, bid guarantee issued by any scheduled bank of Pakistan valid for 120 days from the opening date of tender in favour of Chief Commissioner Inland Revenue, Corporate Tax Office, Lahore. Any bid not accompanied by Earnest Money shall be rejected without any right of appeal. In case of cancellation of Purchase Order as default of the Supplier the earnest money shall be forfeited in favour of "The Chief Commissioner Inland Revenue, Corporate Tax Office, Lahore".

9) **WARNING**

There will be no compromise on quantity & quality wise, originality and on required specifications and installation. So, mention clearly, Brand Name, Quantity, Quality and original specifications of the product.

10) **PAYMENT:**

100% payment of the total value of the bill / supply order will be released subject to:

- 12.1 Payment will be made on submission of bill in accordance with the terms & conditions mentioned in this tender document.
- 12.2 Earnest money will be released to the bidder after of the successful completion of 3-years Warranty period contract / supplies, installation and best satisfaction by this office.

11) **SEALING AND MARKING OF BIDS.**

- 13.1 The envelopes shall be submitted in sealed envelope marked as under

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Corporate Tax Office, Lahore
Ph: 99211717, Fax: 99211816

12) **DEAD LINE FOR SUBMISSION OF BIDS:**

All bids must be delivered in the Office of the undersigned on or before the prescribed deadline **01:00 PM on 04.06.2022.**

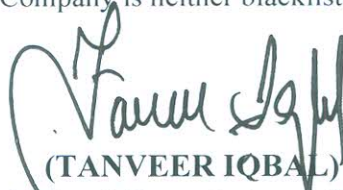
13) **OPENING OF BIDS:**

- 15.1 The Purchaser will open the bids in the presence of bidders / representatives who choose to attend at **02:30 PM on 04.06.2022** at the below mentioned address.
- 15.2 Address: Office of the Chief Commissioner Inland Revenue, Corporate Tax Office, 1st Floor, Tax House Building, Syed Mauj Darya Road, Lahore.

16. **WARRANTY**

- 16.1 The Supplier shall warrant / responsible that all items of supply and installation order (s) shall have no defect arising from any act or omission of the Supplier that may develop under normal supply of goods under the conditions prevailing at final destination.

- 16.2 The Supplier shall warrant / responsible that all items of supply order (s) shall have original, quantity & quality wise and according to the required specification.
- 16.3 The Supplier shall be responsible for 3-year service & maintenance of the equipment.
17. All bids must include:
- 17.1 Company's profile, list of clients with their telephone number.
- 17.2 Copies of Income Tax, Sales Tax Registration Certificates and Active Taxpayers List (ATL).
- 17.3 Every bidder shall submit Earnest / Bid money Rs.400,000/- in shape of deposit-at-call, bid guarantee issued by any scheduled bank of Pakistan valid for 120 days from the opening date of tender in favour of Chief Commissioner Inland Revenue, Corporate Tax Office, Lahore.
- 17.4 Brochures and other technical material of the quoted items.
- 17.5 Companies / agencies will produce capability, relevant experience Certificate from the principal that the Vendor is Sole Distributor / Authorized Dealer /Authorized Re-Seller etc.
- 17.6 Affidavit (on legal paper) that the Supplier / Company is neither blacklisted nor in litigation with any of its clients.


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Signature & Stamp of the Bidder on every Page of the Bid

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1ST FLOOR, TAX HOUSE, SYED MAUJ DARYA ROAD, LAHORE**

PARTICULARS	DESCRIPTION	ATTACHMENTS (Page Nos. or Annexure Nos.)
Name of Firm.		
Address (Telephone, Fax, & Email)		
Year of Establishment (Attach any documentary evidence or furnish a statement on Oath)		
Weather Pay Order as Earnest Money equal to 5% of the total value of bid is enclosed in proposal)		
Banker's related to the similar assignments		
Experience related to the similar assignments		
Annual Turnover Supported by Sales or Income Tax Return		
Enlistment Certificate (Copy of Certificate enlisted with Govt./Sami Govt. or Organization if any		
Assignments in Hand (Current)		
Clientele attached as separate Annexure (if necessary)		
Affidavit (that the firm has not been blacklisted by private, Govt. Semi Govt./autonomous body)		
Managerial / Technical Capability (Manpower attach if necessary)		
Name of Contact Person Telephone, Fax & Mobile No.		

[illegible]

Authorized Signature with Stamp
Name _____
Land Line Number _____
Mobil Number _____