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NEC 3 TERM SERVICES CONTRACT

PART 4 QUALITY REQUIREMENTS- Category 3

**PLEASE ENSURE ALL DOCUMENTS COMPLY TO
ISO 9001:2015 STANDARD**

ENQUIRY NUMBER : **DD0136/YH**

TENDERER NAME : _____

TENDER CLOSING DATE : **10 DECEMBER 2021 10:00AM**

Eskom	Supplier Quality Management: List of Tender Returnables Documents	Unique Identifier	240-12248652
		Revision	6
		Effective Date	2020/08/25
		Specification	240-105658000

Category 3: Quality Requirements	Deliverables to be evaluated indicator = 1	Weights
SECTION A : Quality Management System Requirements ISO 9001		
Objective evidence of documented QMS that is not certified but complies with ISO 9001		
	Apply (Yes=1)	35%
A.1 QMS Manual or a document that defines and describes the QMS and its scope.	1	
A.2 Quality Policy Approved by top management.	1	
A.4 Control of documented information	1	
A.6 Documented information for Nonconformity and Corrective action	1	
A.7 Documented information for Internal audit	1	
Section A Score	5	

SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000 /240-105658000)		
	Apply (Yes=1)	35%
B.1 Documented information for defined roles, responsibilities and authorities	1	
B.2 Documented information for Control of Externally Provided Processes, Products and Services	1	
Section B Score	2	

SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698).		
Draft Contract Quality Plan specific to the scope of work as described in the tender documents (Ref ISO 10005)		
NB! Draft Contract/Project Quality Plan has important QA deliverables	Apply (Yes=1)	20%
Section C Score	1	

SECTION E : User defined additional Requirements & miscellaneous (Ref 240-105658000)		
Customer specific requirements & other standards and required can be listed and evaluated here		
	Apply (Yes=1)	10%
E.1 Form A is completed and signed.	1	
Section E Score	1	

NAME OF ESKOM REPRESENTATIVE	D. Govindan
DATE ISSUED	07/10/2021
PROJECT: TENDER TITLE	Provision of Catering at Mersey Training Centre Pietermaritzburg and
SIGNATURE	

A.1

QMS Manual or a document that defines and describes the QMS and its scope

A.2

Quality Policy Approved by Top Management

A.6

Documented information for Nonconformity and Corrective action

A.7

Documented information for internal audit

B.1

Documented information for
defined roles, responsibilities
and authorities

e.g Organogram, Job Profile,
Responsibility Matrix

B.2

Documented information for Control of Externally Provided Processes, Products and Services

C1

Contract Quality Plan

Requirements Draft contract quality plan specific to the scope of work as described in the tender documents (Ref ISO 10005)

Draft Contract/Project Quality Plan has important QA deliverables

Refer to attached template – [CQP Template](#)

SECTION E : User defined additional Requirements & miscellaneous



240-68099512 Form
A 2020 Cat-3 Rev 8 r



(FORM A)
**TENDER & CONTRACT QUALITY
 REQUIREMENTS FOR
 240-105658000 AND
 QUALITY REQUIREMENTS FOR ISO 9001
 STANDARD**

Template Identifier	240-43921804	Rev	3
Document Identifier	240-68099512	Rev	8
Authorisation Date	August 2020		
Review Date	August 2023		

SECTION A (TENDERER)	ENQUIRY/ CONTRACT No:				
	ENQUIRY/ CONTRACT DESCRIPTION				
	CLAUSES OF 240-105658000 SPECIFICATION	CLAUSE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE		
SECTION B (ESKOM)	CLAUSE 3	PRE-CONTRACT AWARD QUALITY REQUIREMENTS	X		
	CLAUSE 4	(*Select Only Applicable Category). NB: Not more than one category must be selected. Also indicate whether site assessment is applicable.			
		Category 1 (refer to clause 4.1.1 of 240-105658000)		-	
		Category 2 (refer to clause 4.1.2 of 240-105658000)		-	
		Category 3 (refer to clause 4.1.3 of 240-105658000)		X	
		Category 4 (refer to clause 4.1.4 of 240-105658000)		-	
	CLAUSE 5	POST-CONTRACT AWARD			
		Contract Execution (refer to clause 5.1 of 240-105658000)		X	
		Supplier Quality Performance Monitoring Phase (refer to clause 5.2 of 240-105658000)		X	
	CLAUSE 6	STANDARD CONDITIONS			
		Eskom Rights of Access (refer to clause 6.1 of 240-105658000)		X	
		Eskom Rights to Information (refer to clause 6.2 of 240-105658000)		X	
		Preservation and Storage (refer to clause 6.3 of 240-105658000)		X	
		Supplier Quality Audits (refer to clause 6.4 of 240-105658000)		X	
Nonconformities and Nonconforming Outputs Identified by Eskom (refer to clause 6.5 of 240-105658000)		X			
		Special Processes (refer to clause 6.6 of 240-105658000)	X		
	CLAUSES OF ISO 9001 STANDARD	CLAUSE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE		
SECTION C (ESKOM)	CLAUSE 4	Context of the Organisation	X		
	CLAUSE 5	Leadership	X		
	CLAUSE 6	Planning	X		
	CLAUSE 7	Support	X		
	CLAUSE 8	Operation	X		
	CLAUSE 9	Performance Evaluations	X		
	CLAUSE 10	Improvement	X		
SECTION D (ESKOM)	ESKOM'S QUALITY REPRESENTATIVE	NAME	DESIGNATION	DATE	SIGNATURE
		Denise Govindan	Snr Advisor: BIPM	2021/10/07	
SECTION E (TENDERER)	TENDERER'S QUALITY REPRESENTATIVE	NAME	DESIGNATION	DATE	SIGNATURE

NB: The tenderer must complete and sign this form to acknowledge and accept Eskom Supplier Quality Requirements as per 240-105658000 Specification and ISO 9001 Standard.

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