

Title:

Provision of Consultancy Services to Support the EIB Group Complaints Mechanism

Contracting authority:

[European Investment Bank \(EIB\)](#)

TED publication date:

23/05/2022

Time limit for receipt of tenders:

27/06/2022

Status:

Open

**Tender reference
number**

CFT-1662

Title

Provision of Consultancy Services to Support the EIB Group Complaints Mechanism

Description

To implement its work and to make the most efficient use of in-house resources, the EIB-CM regularly calls upon the assistance of experienced service providers in required areas of interest necessitated by a complaint. The nature of the services to be provided is assistance to the EIB-CM, based on its caseload and case-by-case need. Assistance required may vary from single expert opinions on allegations concerning large or complex projects (lot 1) to general case handling (lot 2).

Contract type

Services

Procedure type

Open procedure

Status

Open

Published on TED



Submission Method

Electronic

**Tenders may be
submitted**

One or more lot

**Maximum number of
lots**

2

**Information about a
public contract, a
framework
agreement or a
dynamic purchasing
system (DPS)**

Framework agreement

**Address of the buyer
profile: (URL)**

<http://www.eib.org/about/procurement>

Estimated total value

1800000.00 EUR

Main CPV

79000000