



**Corrigendum to RFP for Supply, Installation and Maintenance of
180 High Speed Scanners**

Last date of Bid Submission is extended upto 07.05.2022

Sr. No	Clause No.	Page No.	Clause	Query	Bank Response
1		4	Schedule of Events & Bid Details-Security Deposit/Earnest Money Deposit (EMD)	Request you to remove EMD clause & allow to submit Bid Security Declaration.	Bank shall follow Govt Guidelines /Notifications for public procurement. Hence as per Policy Circular No. 1(2)(1)/2016-MA dated 10.03.2016 issued by GOI, bank may relax condition of prior turnover and prior experience with respect to Micro and Small Enterprises and Startups subject to meeting of quality and technical specifications
		4	Schedule of Events & Bid Details-Security Deposit/Earnest Money Deposit (EMD)	EMD Exemption: we have certificate of MSME (Medium), Request you to please give exemption in EMD for MSME (Medium) bidders.	Bank shall follow Govt Guidelines /Notifications for public procurement. Hence as per Policy Circular No. 1(2)(1)/2016-MA dated 10.03.2016 issued by GOI, bank may relax condition of prior turnover and prior experience with respect to Micro and Small Enterprises and Startups subject to meeting of quality and technical specifications
2	3	8	Objectives of the RFP	Please clarify if the delivery at Branches in Mumbai & Mangalore regions or at FGMO only.	Refer Annexure X of RFP for Delivery location
3	5. Eligibility Criteria	9	5.4. Bidder should have supplied at least 75 High Speed Scanners in at least one organization under BFSI/PSU/Government sector during last 3 years. (Supporting document - Bidder (SI) should provide Copy of the Purchase order/Work order/engagement letter along with invoices and/or Certificate of completion of the work.)	We request bank to add also Multi Function Printer with ADF Scanning supplied as an experience.	RFP Clause should be read as " Bidder should have supplied minimum 75 quantity of High Speed Scanners/Multifunctional Function Printer with ADF Scanners/Scanners in at least one organization under BFSI/PSU/Government sector during last 3 years. (Supporting document - Bidder (SI) should provide Copy of the Purchase order/Work order/engagement letter along with invoices and/or Certificate of completion of the work.)"

4	5. Eligibility Criteria	9	5.4. Bidder should have supplied at least 75 High Speed Scanners in at least one organization under BFSI/PSU/Government sector during last 3 years. (Supporting document - Bidder (SI) should provide Copy of the Purchase order/Work order/engagement letter along with invoices and/or Certificate of completion of the work.)	We request bank to consider Flatbed or Multi Function Printer i.e. Print, Copy and Scan printer supplied as an experience.	RFP Clause should be read as " Bidder should have supplied minimum 75 quantity of High Speed Scanners/Multifunctional Funtion Printer with ADF Scanners/Scanners in at least one organization under BFSI/PSU/Government sector during last 3 years. (Supporting document - Bidder (SI) should provide Copy of the Purchase order/Work order/engagement letter along with invoices and/or Certificate of completion of the work.)"
5	6.3-AMC	11	The bidder must undertake to provide Post Warranty on-site Maintenance Support for supplied hardware items with operating system for a minimum period of 2 years after expiry of warranty period.	Please give assurance that the AMC for all the hardwares will be given to bidder or remove AMC from RFP as RO/ZO prefers local AMC vendor & we are not getting AMC.	Please be guided by RFP
6	6.4.1	11	Installation of Scanners along with its drivers to be done in at least two desktops in the branches/offices	Requested to have installation on 1 desktop as per service terms	Please be guided by RFP
7	6.4.4	11	The successful bidder must ensure that the scanner are configured and integrated with FINSTRA U-Trade portal for uploading of scanned document.	We are hardware supplier and we are responsible for our software and hardware not third party software.	Please be guided by RFP
8	6.5	11	All the items (Hardware & Software) supplied by the bidder would be covered under comprehensive warranty/AMC. If there is any gap between Bank's requirement and OEM warranty/AMC then it will be the responsibility of bidder to fill up the gap. Consumable items.	Consumables Extra - not covered under warranty	The RFP Clause should be read as "All the items (Hardware & Software) supplied by the bidder would be covered under comprehensive warranty/AMC. If there is any gap between Bank's requirement and OEM warranty/AMC then it will be the responsibility of bidder to fill up the gap."
9	6.8	11	The vendor has to ensure installation of scanner (with scanner driver), Bank's scanning software and commissioning scanners in the PC attached to the scanner. The vendor shall install these Scanners as per Bank's requirement and make them operational with Software at the respective locations.	Third party software is not taken care by OEM	Please be guided by RFP
10	7.1	12	The successful bidders shall deliver Scanners within 6 weeks from the date of Purchase Order (PO). In case of delay in delivery of .	10 Week time requested	The RFP clause should be read as "The successful bidders shall deliver Scanners within 10 weeks from the date of Purchase Order (PO). In case of delay in delivery of equipment, penalty will be charged as mentioned in Liquidated Damages clause."
11	7. Project Implementation Plan	12	7.1 The successful bidders shall deliver Scanners within 6 weeks from the date of Purchase Order (PO). In case of delay in delivery of equipment, penalty will be charged as mentioned in Liquidated Damages clause.	Due to component scarcity OEM is unable to deliver in 6 weeks time so we request bank to provide time 10-12 weeks	The RFP clause should be read as "The successful bidders shall deliver Scanners within 10 weeks from the date of Purchase Order (PO). In case of delay in delivery of equipment, penalty will be charged as mentioned in Liquidated Damages clause."

12	7. Project Implementation Plan	12	7.1 The successful bidders shall deliver Scanners within 6 weeks from the date of Purchase Order (PO). In case of delay in delivery of equipment, penalty will be charged as mentioned in Liquidated Damages clause.	Due to component scarcity OEM is unable to deliver in 6 weeks time so we request bank to provide time 10-12 weeks	The RFP clause should be read as "The successful bidders shall deliver Scanners within 10 weeks from the date of Purchase Order (PO). In case of delay in delivery of equipment, penalty will be charged as mentioned in Liquidated Damages clause."
13	12.3 Performance Bank Guarantee	15	The successful bidder shall provide a Performance Bank Guarantee within 30 days from the date of receipt of the order or signing of the contract whichever is earlier in the format as provided in Annexure M, for 3 % of TCO for the entire period of the contract i.e. 5 years, with a claim period of 1 year	Request you to keep the PBG for the period of Warranty i.e 3 years as no confirmation on AMC as it comes to us.	Please be guided by RFP
14	12.4	15	Period of Validity of Bids. Bids should remain valid for the period of at least 180 days from the last date for submission of bid prescribed by the Bank.	requested to reduce to 90 days because of continue fluctuation in price	Please be guided by RFP
15	12.4 Period of Validity of Bids	16	Bids should remain valid for the period of at least 180 days from the last date for submission of bid prescribed by the Bank. In case the last date of submission of bids is extended, the Bidder shall ensure that validity of bid is reckoned from modified date for submission. Further extension of the validity of the bid will be decided by the bank in case of need. The price quoted in Final Commercial Offer will be valid for at least 180 days from the date of offer.	Request you to keep the bid validity for 90 days as we may not get the prices validity for such a long period from OEM.	Please be guided by RFP
16	20. Payment Terms	31	On delivery of Scanners-40% On completion of installation of Scanners at 100 Locations-30% On completion of installation of Scanners at next 50 locations-20% On completion of installation of Scanners at least 30 Locations-10%	Request you to make it 90% on delivery & 10% on installation.	Please be guided by RFP
17	21. Payment Terms	31	Payment Terms	Please clarify the PO & payment location.	PO and payment location will be Mumbai
18	24.4	35	Also, the warranty of the new hardware items procured should not become void if the Bank further buys any other supplemental hardware from a third party and installs it with these hardware items in the presence of the	Third party involvement should be avoided - Scope of work to be explained	Please be guided by RFP
19	26.3 Part of week will be considered as full week.	35	Part of week will be considered as full week.	Please calculate on pro-rata basis.	Please be guided by RFP
20	28. Service Level Agreement	36	Fault Resolution by Metro Cities- Next Business Day Cities- within 2 Business days Rural Areas- within 3 Business days Penalty for Scanners per day - Rs. 200/day	Please keep Resolution Time- Metro Cities-2 business day. Urban Cities- within 3 Business days Rural Areas- within 5 Business days Also reduce the penalty to Rs. 50/day	Please be guided by RFP
21	27.4	36	Service Level Agreement	Penalty per day should be removed	Please be guided by RFP

22	48. Repeat Order	47	The Bank reserves the right to alter quantities and also to delete/add some scanners specified in this offer. The Bank may, at its discretion, place repeat orders based on the requirement of the Bank within 24 months from the date of Purchase Order to an extent of 25% of the order value. All such repeat orders will be based on the prices and terms & conditions as agreed upon for the main contract.	OEM will not give the price validity till 2 years. We request bank to consider will 3 months.	The RFP Clause should be read as "The Bank reserves the right to alter quantities and also to delete/add some scanners specified in this offer. The Bank may, at its discretion, place repeat orders based on the requirement of the Bank within 12 months from the date of Purchase Order to an extent of 25% of the order value. All such repeat orders will be based on the prices and terms & conditions as agreed upon for the main contract."
23	51	50	Annexure B Technical specification for the scanner.	Point 2 on sheet Compatibility - Finastra U-Trade should work with TWAIN/ISIS	Refer point 10 Annexure B
24	51	50	Annexure B Technical specification for the scanner.	Point nos 19 - Windows 7 support ended by Microsoft in Jan 2020	Annexure B point 19 Clause should be read as "The scanner should support Windows 10 and higher as Operating Systems (32 and 64 bits)
25	51. Annexure B – Technical Specification for Scanners	50	19 Supporting Operating system	Windows 7 support ended by Microsoft in Jan 2020. We request bank to change it to Win 10 Pro	Annexure B point 19 Clause should be read as "The scanner should support Windows 10 and higher as Operating Systems (32 and 64 bits)
26	51	50	Annexure B Technical specification for the scanner.	Point 2 on sheet Compatibility - Finastra U-Trade should work with TWAIN/ISIS	Refer point 10 Annexure B
27	51. Annexure B – Technical Specification for Scanners	50	Annexure B Point 10 "Auto color detection, Automatic page size detection, Blank Page Detection, Content- based blank page removal, Border Removal, Background Smoothing, Image Rotation, Punch Hole Removal, Merging (Front and Back images), automatic brightness and contrast.	Punch hole removal is automatic - no mode available in DR-C240	Please be guided by RFP