

Regional Office Bhubaneswar, No-3/1A, Civic Center, Nayapalli , Bhubaneswar , Odisha - 751015

RO:RCC:BHU:006

Date: 30.04.2022

**Corrigendum 1 to RFP ref no RO/BHU/RCC/COMP/AMC-REVISE/2022-23 of tender for AMC of Contract of Desktops, Printers and Document Scanners for Branches under Bhubaneswar Region**

With reference to the RFP issued by the Bank on dated 22.04.2022, vide RO/BHU/RCC/COMP/AMC-REVISE/2022-23 all prospective bidders are hereby informed to follow below instruction. Bank is releasing this corrigendum on and above original as under:

Sl No	Ref. & Page No.	Revise in eligibility & Schedule of Events
1	Page no.5, Eligibility criteria ,Section 5.2- The bidder needs to be Original Equipment Manufacturers (OEM) or the authorized business partner of OEM. Authorized vendors need to submit the authorization letter of single/multiple OEM(s) for active period of 1 year mentioning our RFP reference no: RO/BHU/RCC/COMP/AMC REVISE/2022-23 in original.	The bidder needs to be Original Equipment Manufacturers (OEM) or the authorized business partner of OEM. Authorized vendors need to submit the authorization letter of single/multiple OEM(s) for the proposed desktop make only for active period of 1 year mentioning our RFP reference no: RO/BHU/RCC/COMP/AMC REVISE/2022-23 in original.
2	Page no.23, Annexure C-eligibility criteria .Details of proof attached.  Authorized vendors need to submit the authorization letter of single/multiple OEM(s) for active period of 1 year mentioning our RFP reference no: RO/BHU/RCC/COMP/AMC REVISE/2022-23 in original	Authorized vendors need to submit the authorization letter of single/multiple OEM(s) for the proposed desktop make only for active period of 1 year mentioning our RFP reference no: RO/BHU/RCC/COMP/AMC REVISE/2022-23 in original
3	Page No. 3: Last Date and time for submission of queries : 29.04.2022 up to 17:00 Hours	Last Date and time for submission of queries : 04.05.2022 up to 16:00 Hours

**Corr-32.Annexure C - Eligibility Criteria**

Sl.No	Pre-Qualification Criteria	Compliance (Yes/No)	Detail of Proof Attached
1	The bidder should be a company or firms in existence for minimum last 5 years from the date of issuance of RFP.		Certificate of incorporation / certificate for commencement of business / other relevant documentary proof are to be submitted.
2	The bidder needs to be Original Equipment Manufacturer (OEM) or the authorized business partner of OEM.		Authorized vendors need to submit the authorization letter of single/multiple OEM(s) for the proposed desktop make only for active period of 1 year mentioning our RFP reference no:RO/BHU/RCC/COMP/AMC-REVISE/2022-23 in original.
3	Bidder should have operating Profit (as EBITDA i.e. Earnings Before Interest, Tax, Depreciation & Amortization) in two years out of previous 3 financial years, (2018-19, 2019-20, 2020-21). In case the audited financials for the year 2020-21 is not available, CA Certificate provisional Balance sheet/Profit & Loss Statement should be submitted.		Balance Sheet and Profit Loss Statement of Bidder is to be submitted.
4	The bidder must have provided AMC Service of similar type of Computer Hardware to banking industry during last three financial Years. Satisfactory performance certificate/Purchase Order from customers should be submitted.		Satisfactory performance certificate/Service Order from customers should be submitted.
5	Bidders, who have not satisfactorily completed any of the earlier AMC contracts or Purchase Order issued by Union Bank of India, e-Andhra Bank, & e-Corporation Bank, will not be eligible for participation in this tender.		The bidder shall give an undertaking (on their letter head) that they have satisfactorily completed all the earlier contracts / Service Order with Union Bank of India, e-Andhra Bank & e-Corporation Bank.

	The bidder shall give an undertaking (on their letter head) that they have satisfactorily completed all the earlier contracts/Purchase Order with Union Bank of India.		
6	The companies or firms, bidding for the above tender, should have not been black listed by any of Public Sector Undertaking (PSUs) due to lack of support/services, poor hardware quality and malpractices. The bidder shall give an undertaking (on their letter head) that they have not been black listed by any of the Govt. Authority or PSUs as on date of submission of the tender, otherwise their bid will not be considered.		The bidder shall give an undertaking (on their letter head) that they have not been black listed by any of the Govt. Authority or PSUs as on date of submission of the tender, otherwise their bid will not be considered
7	The bidder must have an Average Annual Turnover of ₹ 3 Cr in last three financial years i.e. 2018-2019, 2019-20 & 2020-21 as per the audited balance sheet available at the time of submission of tender in the field of Services (Sale and purchase will not be applicable). This must be the individual company turnover and not that of any group of companies.		Relevant documentary proof are to be submitted.
8	<b>Bidder must have branch office/ service centre by their</b> authorized business partner at Bhubaneshwar. Bidder must also have full time engineer at each of the 2 districts (namely Khurda and Puri) of state Odisha. Supporting documents mentioning the office address and each resident engineer's address, contact no. email-id to be submitted along with the bid document.		Relevant documentary proof are to be submitted.

**Authorized Signatory:**

**Place: Name & Designation:**

**Date: Business Address & email id:**

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**Note:** This document will be a part of RFQ. This is for the information of bidders. Please keep on visiting our website for any changes / corrigendum in the RFP.

**\*\*\*End of Document\*\***

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