

Corrigendum 2 to Request for Proposal (RFP) for Selection of Service Provider for Sending Bulk Emails

Last Date of Bid Submission is Extended up to 17.06.2022

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1	6	11	Broad Scope of Work for Bulk Email Services (Opex Model)	Please specify if this will be cloud or on premise deployment?	Please be guided by RFP
2	20	33	Order Cancellation	Kindly pls consider to include 30 days rectification period before such cancellation.	Please be guided by RFP
3	22	35	Liquidated Damages (LD)	Kindly pls consider to reduce the same as per the criticality and reasonable anticipated loss. Also, failure or default due to any reasons beyond the control of Service Provider to be excluded from LD .	Please be guided by RFP
4	25	38	Confidentiality	Kindly consider to be mutual as we will also be sharing our confidential information during the bidding process .	Please be guided by RFP
5	26		Indemnity & Limitation of Liability	Kindly pls consider to include Banks indemnity for content breach or any statutory breaches claims. Also Liability is too high , kindly pls consider to reduce the same to one year contract value.	Please be guided by RFP
6	31	42	Exit Clause	No exit route for the bidder provided, Kindly consider the clause to be mutual so that we would also have a right to terminate in case of any contractual breach from your side and also kindly allow the bidder to give notice of termination under few circum	Please be guided by RFP
7	11.2	18	EMD payment	Please consider emd payment to be online	Please be guided by RFP
8		19	Submission of RFP	Dear Sir, please specify if Any documents are required in hardcopy?	Please be guided by RFP
9		52	Reports Export using URL / API's	Dear Sir, please share sample delivery report format.	Will be provided to successful bidder as per requirement.

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10		70	Integrity Pact	Dear Sir, please specify integrity pact format and if this need on stamp paper?	Integrity Pact is not required. Please be guided by RFP